

United Kingdom-Epping: Health services
OJ S 74/2021 16/04/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: West Essex Clinical Commissioning Group
Postal address: Building 4, Spencer Close, St Margaret's Hospital, The Plain
Town: Epping
NUTS code: UKH35 West Essex
Postal code: CM16 6TN
Country: United Kingdom
Contact person: Sarah Beaumont
E-mail: sarah.beaumont@attain.co.uk
Internet address(es):
Main address: <https://westessexccg.nhs.uk/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Non-Emergency Patient Transport Services — West Essex Clinical Commissioning Group
Reference number: ACE-0459-2021-West

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

This is a contract award notice which follows publication of a Voluntary Ex-Ante Transparency Notice published on 19 March 2021 (reference OJ S: [2021/S 055-140292](#)) setting out the intention of the contracting authority to award a 12-month contract (with the option to extend for a further 12 months) for the provision of non-emergency patient transport services to its incumbent provider, East of England Ambulance Service NHS Trust (EEAST).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 4 000 000,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

34114122 Patient-transport vehicles

II.2.3. Place of performance

NUTS code: UKH35 West Essex

II.2.4. Description of the procurement

This is a contract award notice which follows publication of a Voluntary Ex-Ante Transparency Notice published on 19 March 2021 (reference OJ S: [2021/S 055-140292](#)) setting out the intention of the contracting authority to award a 12-month contract (with the option to extend for a further 12 months) for the provision of non-emergency patient transport services to its incumbent provider, East of England Ambulance Service NHS Trust (EEAST).

This follows previous Notices placed in OJEU relating to the extension of the contract with EEAST for these services (VEAT [2020/S 048-114897](#) published on 9 March 2020 and Contract Award Notice ([2020/S 096-230726](#) published 18 May 2020).

The Non-Emergency Patient Transport Service (NEPTS) takes patients to and from their homes, to their care provider, for planned appointments and treatment. Access to NEPTS is restricted by eligibility criteria, but at a high level are for those patients who:

- have a condition such that they need additional medical support during their journey,
- find it difficult to walk,
- are the parents, guardians, or children, of patients who need transport.

The current NEPTS contract in West Essex is due to expire on 31 March 2022. The contracting authority has plans to procure the service in collaboration with the Hertfordshire Clinical Commissioning Groups to create an Integrated Care System (ICS) wide service. A project team was established to progress this procurement process, through discussions it has been identified that it is likely that the service models will change in line with other transformation programmes being implemented, on which the success of this project is dependent on the outcomes. This will ensure that urgent and emergency journeys are fully considered to ensure gaps in current service provision are considered and commissioned appropriately. This requires significant commissioning and operational work with the acute and community providers at a time when operational capacity is dedicated to managing and recovering from the pandemic.

The new 1-year contract is awarded covering the period 1 April 2022 to 31 March 2023, with the option to extend for a further year (to 31 March 2024), which is the subject of this Contract Award Notice. The value of the contract set out within this notice is the estimated value for the potential 2-year period. The value of the 1-year contract is c. GBP 2 million.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 100

II.2.11. Information about options

Options: yes

Description of options:

The contract includes the option to extend for a further year from 1 April 2023 to 31 March 2024.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The procurement falls outside the scope of application of the directive

Explanation:

Through discussions in progressing the procurement it has been identified that it is highly likely that the required service model for the NEPTS service will change when the outpatient modernisation programme is fully implemented and transport needs from this contract through urgent journeys to emergency journeys need to be fully considered to ensure current gaps in service provision are considered and commissioned appropriately.

This will require significant commissioning and operational work with both Acute and Community providers at a time when operational capacity is dedicated to managing and recovering from the pandemic.

Therefore, it is likely that if the service is procured now the service will not achieve the outcomes required for the Hertfordshire and West Essex system as this work is dependent on the outputs from other transformational programmes currently ongoing across the ICS.

An extension to the contract will allow the transformational work to be completed to feed into the design of the new NEPTS service, ensuring that it is fit for purpose and can meet the needs of patients into the future.

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 055-140292](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V: Award of contract

Title:

Non-Emergency Patient Transport Services — West Essex Clinical Commissioning Group

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/02/2021

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: East of England Ambulance NHS Trust

Postal address: Whiting Way, Melbourn, Cambridgeshire

Town: Melbourn

NUTS code: UKH12 Cambridgeshire CC

Postal code: SG8 6EN

Country: United Kingdom

Internet address: <https://www.eastamb.nhs.uk>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 4 000 000,00 GBP

Total value of the contract/lot: 4 000 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court of Justice England and Wales

Postal address: The Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: West Essex Clinical Commissioning Group

Postal address: Building 4 Spencer Close, St Margaret's Hospital, The Plain

Town: Epping

Postal code: CM16 6TN

Country: United Kingdom

VI.5. Date of dispatch of this notice

11/04/2021