

United Kingdom-Manchester: Insurance services
OJ S 107/2016 04/06/2016
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Arcon Housing Association
Postal address: 12 Lloyd Street
Town: Manchester
Postal code: M2 5ND
Country: United Kingdom
Contact person: Finance Director
For the attention of: Anne Southern
E-mail: Anne.Southern@arcon.org.uk
Telephone: +44 1612144150

Additional information can be obtained from:

Official name: Gibbs Laidler Consulting LLP
Postal address: Falcon House, Black Eagle Square
Town: Westerham
Postal code: TN16 1SE
Country: United Kingdom
For the attention of: James Foreman
E-mail: james.foreman@gibbslaidler.co.uk

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Gibbs Laidler Consulting LLP
Postal address: Falcon House, Black Eagle Square
Town: Westerham
Postal code: TN16 1SE
Country: United Kingdom
For the attention of: James Foreman
E-mail: james.foreman@gibbslaidler.co.uk

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Arcon Housing Association — Insurance Services Contract 2016.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 6: Financial services a) Insurances services b) Banking and investment services

Main site or place of performance: Primarily in the Manchester area but also other locations as required to protect the assets earnings and liabilities.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Material damage, business interruption, liability, engineering, personal accident, fidelity guarantee, professional indemnity, construction related and other insurances and insurance services as required by Arcon Housing Association, as more fully detailed in the invitation to tender.

Type of procedure: Open Procedure with Negotiation.

Contract documentation is available in electronic format from a secure site. Please contact james.foreman@gibbslaidler.co.uk for the URL and access details.

Arcon Housing Association invites tenders to provide insurance services.

Insurance services will involve insurance broking, insurance underwriting or a combination of both. The term is intended to include the arrangement, placing and administration of insurance policies, as well as ancillary claims settlement and administration, risk management services and any other insurance related services.

The minimum requirements for this procurement are as follows:

- Appropriate insurance protection for the assets, earnings and liabilities of Arcon Housing Association;
- Appropriate claims handling arrangements for all types of losses, with appropriate recording and systems for the provision of meaningful management information;
- Appropriate and effective risk management services, including training and systems for the control and reduction of exposures and losses.

II.1.6. CPV code(s)

66510000 Insurance services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Non-life insurance placing and related services.

II.2.2. Information about options

Options: yes

Description of options: Arcon Housing Association is looking to enter into a Long Term Agreement or similar undertaking for 3 years with an option to extend the contract for a further 1 or 2 years, all subject to satisfactory service, cost and performance and no breach of LTA / LTU. This is an option — not a binding commitment.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

As stated in tender documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

As stated in tender documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Joint and several liability to be assumed by all group bidders before acceptance.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: As stated in tender documents.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Potential service providers may be requested to provide a summary and overview of services provided to the social housing sector over the past 3 years, and details of up to 5 clients receiving similar services. Potential service providers may be asked to produce a certificate issued by the appropriate insurance regulatory authority indicating the types of insurance the insurer is authorised to provide in the UK.

III.2.2. Economic and financial ability

List and brief description of conditions: As stated in tender documents.

Minimum level(s) of standards possibly required: As stated in tender documents.

III.2.3. Technical and professional ability

List and brief description of conditions:

As stated in tender documents.

Minimum level(s) of standards possibly required:

Insurers must be licensed to transact business in the categories mentioned above either in UK or EC Member State of domicile.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: yes
Reference to the relevant law, regulation or administrative provision: This service will be regulated by the provisions of the Financial Services and Markets Act 2000 and any other modifications thereof. Providers of insurance services will be required to be authorised by the Financial Conduct Authority.

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: yes

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Arcon Housing Association Ltd - Insurance Services Contract 2016

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Time limit for receipt of requests for documents or for accessing documents: 30.6.2016
Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

27.7.2016 - 16:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 45 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: 2019.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Arcon Housing Association is a well established Housing Association based at 12 Lloyd Street, Manchester with over 1 200 properties situated in the north west of England.

Insurance of social landlords is a highly specialist field, and Arcon Housing Association will require respondents to this notice to be able to demonstrate clearly a strong ability to provide insurance in the RP sector where relevant (as clarified within the contract documentation).

This will include providing details of the your main insurance providers for the principal risks, details of your insurance policy wordings and evidence of detailed knowledge and experience on the part of all account servicing, claims handling and risk management staff. The proposal will be expected to demonstrate in practical terms the capability of tenderers to manage effectively the insurance arrangements for Arcon Housing Association, as well as providing competitive insurance terms from experienced RP insurers where relevant. Arcon Housing Association requires that all insurers proposed for its insurance arrangements shall be at least A rated by Standard and Poors or an equivalent rating agency.

Contract documentation is available in electronic format from a secure site. Please contact jams.foreman@gibbslaidler.co.uk for the URL and access details.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

2.6.2016