

**United Kingdom-London: Telephone-answering services**  
**OJ S 105/2015 03/06/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Barnet and Southgate College

Postal address: High Street Southgate

Town: London

Postal code: N14 6BS

Country: United Kingdom

Contact person: Procurement Manager

For the attention of: Karim Meghani

E-mail: [karim.meghani@barnetsouthgate.ac.uk](mailto:karim.meghani@barnetsouthgate.ac.uk)

**Internet address(es):**

Address of the buyer profile: [www.barnetsouthgate.ac.uk](http://www.barnetsouthgate.ac.uk)

**I.2. Type of the contracting authority**

Other

**I.3. Main activity**

Education

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Invitation to Tender for the Provision of Call Answering Services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 5: Telecommunications services

Main site or place of performance: Suppliers Address.

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Provision For Call Answering Services.

**II.1.5. CPV code(s)**

79510000 Telephone-answering services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **II.2. Total value of the contract/lot**

### **II.2.1. Total value of the contract/lot**

Value: 177 740 GBP  
excluding VAT

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

#### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

BSC.CAS.1

#### **IV.3.2. Previous publication concerning this procedure**

no

## **Section V: Award of contract**

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Lot title: Provision of Call Answering Services

### **V.1. Date of conclusion of the contract**

11.5.2015

### **V.2. Information about tenders**

Number of tenders received: 2

### **V.3. Name and address of the contractor**

Official name: Your Business Voice Ltd

Postal address: 15 Mercury Quays, Ashley Lane, West Yorkshire

Town: Shipley

Postal code: BD17 7DB

Country: United Kingdom

E-mail: [hello@yourbusinessvoice.co.uk](mailto:hello@yourbusinessvoice.co.uk)

Internet address: [www.yourbusinessvoice.co.uk](http://www.yourbusinessvoice.co.uk)

### **V.4. Information on value of the contract/lot**

Total value of the procurement:

Value: 177 740 GBP

excluding VAT

If annual or monthly value:

Number of years: 2

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information****VI.3. Procedures for review****VI.3.1. Review body**

Official name: Barnet and Southgate College

Postal address: High Street, Southgate

Town: London

Postal code: N14 6BS

Country: United Kingdom

E-mail: [karim.meghani@barnetsouthgate.ac.uk](mailto:karim.meghani@barnetsouthgate.ac.uk)

Internet address: [www.barnetsouthgate.ac.uk](http://www.barnetsouthgate.ac.uk)

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: Standstill Period Applies.

**VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

29.5.2015