

United Kingdom-Bradley: Health and social work services

OJ S 85/2018 03/05/2018

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Greater Huddersfield Clinical Commissioning Group

Postal address: Bradley Business Park, Dyson Wood Way

Town: Bradley

NUTS code: UKE Yorkshire and the Humber

Postal code: HD2 1GZ

Country: United Kingdom

Contact person: Maninder Dulku

E-mail: maninder.dulku@attain.co.uk**Internet address(es):**Main address: <https://www.greaterhuddersfieldccg.nhs.uk/>Address of the buyer profile: <https://attain.force.com/s/>**I.1. Name and addresses**

Official name: NHS North Lincolnshire Clinical Commissioning Group

Postal address: The Health Place, Wrawby Road, Brig

Town: South Humberside

NUTS code: UKE Yorkshire and the Humber

Postal code: DN20 8GS

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk**Internet address(es):**Main address: <http://www.northlincolnshireccg.nhs.uk/>Address of the buyer profile: <https://attain.force.com/s/>**I.1. Name and addresses**

Official name: NHS Wakefield Clinical Commissioning Group

Postal address: White Rose House, West Parade

Town: Wakefield

NUTS code: UKE Yorkshire and the Humber

Postal code: WF1 1LT

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk**Internet address(es):**Main address: <https://www.wakefieldccg.nhs.uk/home>Address of the buyer profile: <https://attain.force.com/s/>**I.1. Name and addresses**

Official name: NHS North East Lincolnshire Clinical Commissioning Group

Postal address: Athena Building and Olympia House, Saxon Court, Gilbey Road, Grimsby

Town: South Humberside
NUTS code: UKE Yorkshire and the Humber
Postal code: DN31 2UJ
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <http://www.northeastlincolnshireccg.nhs.uk/>
Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Rotherham Clinical Commissioning Group
Postal address: Oak House, Moorhead Way, Bramley
Town: Rotherham
NUTS code: UKE Yorkshire and the Humber
Postal code: S66 1YY
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <http://www.rotherhamccg.nhs.uk>
Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Hambleton and Richmondshire and Whitby Clinical Commissioning Group
Postal address: Hambleton District Council, Civic Centre, Stone Cross, Northallerton
Town: North Yorkshire
NUTS code: UKE Yorkshire and the Humber
Postal code: DL6 2UU
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <https://www.hambletonrichmondshireandwhitbyccg.nhs.uk>
Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS England North Region (Yorkshire and the Humber)
Postal address: 3 Leeds City Office Park, Holbeck
Town: Leeds
NUTS code: UKE Yorkshire and the Humber
Postal code: LS11 5BD
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <https://www.england.nhs.uk>
Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Doncaster Clinical Commissioning Group
Postal address: Sovereign House, Heavens Walk
Town: Doncaster
NUTS code: UKE Yorkshire and the Humber
Postal code: S66 1YY

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.doncasterccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Sheffield Clinical Commissioning Group

Postal address: 772 Prince of Wales Road, Darnall

Town: Sheffield

NUTS code: UKE Yorkshire and the Humber

Postal code: S9 4EU

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.sheffieldccg.nhs.uk/about-us/contact-us.htm>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Bradford Districts Clinical Commissioning Group

Postal address: Douglas Mill, Bowling Old Lane

Town: Bradford

NUTS code: UKE Yorkshire and the Humber

Postal code: BD5 7JR

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.bradforddistrictsccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Vale of York Clinical Commissioning Group

Postal address: West Offices, Station Rise

Town: York

NUTS code: UKE Yorkshire and the Humber

Postal code: YO1 6GA

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.valeofyorkccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Scarborough and Ryedale Clinical Commissioning Group

Postal address: Scarborough Town Hall, St Nicholas Street, Scarborough

Town: North Yorkshire

NUTS code: UKE Yorkshire and the Humber

Postal code: YO11 2HG

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.scarboroughryedaleccg.nhs.uk/>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Barnsley Clinical Commissioning Group

Postal address: Hilder House, 49-51 Gawber Road

Town: Barnsley

NUTS code: UKE Yorkshire and the Humber

Postal code: S75 2PY

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.barnsleyccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Calderdale Clinical Commissioning Group

Postal address: 5th Floor, F Mill, Dean Clough Mills, Halifax

Town: West Yorkshire

NUTS code: UKE Yorkshire and the Humber

Postal code: HX3 5AX

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <https://www.calderdaleccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Leeds Clinical Commissioning Group

Postal address: Suites 2-4, Wira House, Wira Business Park

Town: Leeds

NUTS code: UKE Yorkshire and the Humber

Postal code: LS16 6EB

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <https://www.leedscg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS North Kirklees Clinical Commissioning Group

Postal address: 4th Floor, Empire House, Wakefield Old Road

Town: Dewsbury

NUTS code: UKE Yorkshire and the Humber

Postal code: WF12 1DG

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <https://www.northkirkleescg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1.

Name and addresses

Official name: NHS Greater Huddersfield Clinical Commissioning Group

Postal address: Bradley Busioness Park, Dyson Wood Way, Bradley

Town: Huddersfield

NUTS code: UKE Yorkshire and the Humber

Postal code: HD2 1GZ

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <https://www.greaterhuddersfieldccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS East Riding of Yorkshire Clinical Commissioning Group

Postal address: Heath House, Grange Park Lane, Willerby

Town: East Yorkshire

NUTS code: UKE Yorkshire and the Humber

Postal code: HU10 6DT

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.eastridingofyorkshireccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Bassetlaw Clinical Commissioning Group

Postal address: Retford Hospital, North Road, Retford

Town: Nottinghamshire

NUTS code: UKE Yorkshire and the Humber

Postal code: DN22 7XF

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.bassetlawccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Bradford City Clinical Commissioning Group

Postal address: Douglas Mill, Bowling Old Lane, Bradford

Town: West Yorkshire

NUTS code: UKE Yorkshire and the Humber

Postal code: BD5 7JR

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address(es):

Main address: <http://www.bradfordcityccg.nhs.uk>

Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Hull Clinical Commissioning Group

Postal address: 2nd Floor, Wilberforce Court, Alfred Gelder Street

Town: Hull
NUTS code: UKE Yorkshire and the Humber
Postal code: HU1 1UY
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <http://www.hullccg.nhs.uk>
Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Airedale, Wharfedale and Craven Clinical Commissioning Group
Postal address: Millennium Business Park, Station Road
Town: Steeton
NUTS code: UKE Yorkshire and the Humber
Postal code: BD20 6RB
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <http://www.airedalewharfedalecravenccg.nhs.uk>
Address of the buyer profile: <https://attain.force.com/s/>

I.1. Name and addresses

Official name: NHS Harrogate and Rural District Clinical Commissioning Group
Postal address: 1 Grimbald Crag Court, St James Business Park
Town: Knaresborough
NUTS code: UKE Yorkshire and the Humber
Postal code: HG5 8QB
Country: United Kingdom
E-mail: maninder.dulku@attain.co.uk
Internet address(es):
Main address: <http://www.harrogateandruraldistrictccg.nhs.uk>
Address of the buyer profile: <https://attain.force.com/s/>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://attain.force.com/s/>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Integrated Urgent Care Services for Yorkshire and the Humber

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Greater Huddersfield Clinical Commissioning Group on behalf of the Yorkshire and Humber Joint Strategic Commissioning Board representing the Yorkshire and Humber (Y and H) Clinical Commissioning Groups and NHS England (the Commissioners) are seeking to jointly commission an innovative, collaborative and dynamic provider to supply a key part of their Integrated Urgent Care (IUC) service. The contract will be for an initial 60 months, with the option to extend for a further 24 months. The anticipated contract start date is 1.4.2019. To express your interest in this procurement and to obtain further information please follow the instructions detailed within the relevant sections of this Notice.

II.1.5. Estimated total value

Value excluding VAT: 119 470 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

85000000 Health and social work services, 79512000 Call centre, 85141220 Advisory services provided by nurses, 85312310 Guidance services

II.2.3. Place of performance

NUTS code: UKE Yorkshire and the Humber

Main site or place of performance: Yorkshire and the Humber.

II.2.4. Description of the procurement

Yorkshire and the Humber (Y and H) covers a population of approximately 5 400 000 people and covers an area of 15 000 km². Twenty one (21) CCGs across 3 Sustainability Transformation Partnerships (STPs) and 1 Shadow Integrated Care System (ICS) together with NHS England seek to jointly commission Integrated Urgent Care (IUC) services for the entire Y and H footprint. A national specification was published in August 2017 following a period of consultation and confirmed that integrating urgent care brings about an "Opportunity to deliver a model of urgent care access that can streamline and improve patient care across the urgent care community" (National Specification 2017). Organisations participating in the procurement of IUC services are listed within Section I.1 of this notice. The Y and H Commissioners are seeking a regional NHS 111 telephony and call handling service as part of a virtual CAS. The virtual CAS will provide a regional "Core CAS" working collaboratively and aligned with a range of providers via connections with local CAS services. Further detail regarding the requirements of the service are explored within the draft specification document. Changes to the service model and features of future services. Please note that the services and associated specification and prices, commissioned within this contract may be subject to review and change as part of the Competitive Dialogue process and over the term of the contract. Therefore, the scope of possible changes to be made to this contract shall relate to

the potential introduction of a larger population to support the contract footprint, through a variation to the contract in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015. The service specification will be reviewed by the commissioners across Y and H. Bidders should be aware that after the award of contract, dependent upon agreement within the Y and H STP footprints, there is a possibility that the successful Bidder may be offered a variation to the contract, in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015, for provision of IUC covering the Y and H STP footprints. Additionally, in accordance with Regulation 72 (1) (a) of the Public Contracts Regulations 2015, the contract may also be amended in to introduce additional services. These services may include but are not limited to: Technology Advances and Changes. The Provider will be expected to ensure they are monitoring and developing innovative uses of technical advances and change to continuously improve access and the range of services that have the potential to be offered through the NHS 111 and Core CAS. The use of existing *6 function direct to CAS services for health care professionals will be an expected subregional deliverable where agreed. Access to Primary Care — In order to improve access to primary care for working people, there has been a national drive to introduce enhanced primary care access. In response to this, several schemes are being developed by GPs in Y and H to deliver weekend and extended hours primary care services (commonly referred to as 8-8 services). Some schemes are already in place, while others are still in the early stages of development, however all schemes are expected to be operational before October 2018. The Providers' operational model should reflect the requirement to access extended hours services and be able to facilitate direct booking where this is available. Pathway transformation and/or development — The Provider will work with commissioners on pathway revision and co-produce Service Development and Improvement Plans (SDIP). The Provider will support pilots agreed with commissioners to ensure the Service continues to be developed and be responsive to needs of the population. There may be an option of voluntary sector involvement and, in time, the possibility of linking with social care systems to support an individual in their own home.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 119 470 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 84

This contract is subject to renewal: yes

Description of renewals:

The contract will be for an initial 5 years (from 1.4.2019 to 31.3.2024), with the option to extend by a further 2 years, after completion of the initial term. The Commissioners will determine over the course of the initial 5 years what the renewal plans will be.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

Up to a maximum of 5 bidders will be invited to participate at the Invitation to Participate in Dialogue (ITPD) stage. Criteria are set out in the detailed technical evaluation as defined in the SQ.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

An option to extend for an additional 2 years. The aforementioned estimated contract value is for the 5+2.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive dialogue

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 23/05/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 04/07/2018

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6.

Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the Services is being run as a bespoke, Competitive Dialogue Procedure, involving a number of stages which are outlined within the suite of procurement documents. The Contracting Authorities do not intend to hold themselves bound by any of the Regulations, save those applicable to Schedule 3 Services. Further information on service developments are contained within the procurement documentation. Please note that the deadline for SQ responses is 12:00 noon on 23.5.2018. Attain is conducting this procurement exercise as agent for and on behalf of the Contracting Authorities i.e. Y and H CCGs and NHS England and will be the main point of contact. Under no circumstances should Bidders approach the CCGs or NHS England. The Contracting Authorities and Attain are not and shall not be liable for any costs by those expressing an interest or concern for this contract opportunity. The Contracting Authorities reserve the right at all times acting in their absolute discretion, not to award a contract, to make changes to the structure, format, procedures, CPV codes and timing of the procurement process and to cancel or vary the process in its entirety or any part of it. The most economically advantageous or any tender will not be automatically accepted. It is anticipated that the contract award decision will be made after 29.11.2018 (though these timings may be subject to change). The contract will be for an initial 60 months (indicative contract value for 60 months is 82 810 000 GBP), with the option to extend for a further 24 months (indicative contract value for 84 months is 119 470 000 GBP).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Greater Huddersfield Clinical Commissioning Group

Postal address: Bradley Business Park, Dyson Wood Way

Town: Bradley

Postal code: HD2 1GZ

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address: <https://www.greaterhuddersfieldccg.nhs.uk/>

VI.4.2. Body responsible for mediation procedures

Official name: Greater Huddersfield Clinical Commissioning Group

Postal address: Bradley Business Park, Dyson Wood Way

Town: Bradley

Postal code: HD2 1GZ

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address: <https://www.greaterhuddersfieldccg.nhs.uk/>

VI.4.4.

Service from which information about the review procedure may be obtained

Official name: Greater Huddersfield Clinical Commissioning Group

Postal address: Bradley Business Park, Dyson Wood Way

Town: Bradley

Postal code: HD2 1GZ

Country: United Kingdom

E-mail: maninder.dulku@attain.co.uk

Internet address: <https://www.greaterhuddersfieldccg.nhs.uk/>

VI.5. Date of dispatch of this notice

01/05/2018