

**Spain-Figueres: Customer-care services**

OJ S 65/2023 31/03/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Ayuntamiento de Figueres  
National registration number: P1707200J  
Postal address: Plaza del Ayuntamiento, 12  
Town: Figueres  
NUTS code: ES512 Girona  
Postal code: 17600  
Country: Spain  
Contact person: Mariona Corbera Batlle  
E-mail: [contractacio@figueres.org](mailto:contractacio@figueres.org)  
Telephone: +34 972032200

**Internet address(es):**

Main address: <https://contractaciopublica.gencat.cat/perfil/9328325/customProf>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://contractaciopublica.cat/ca/perfils-contractant/detall/9328325?categoria=0&tipus=104&page=0>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via:

<https://contractaciopublica.cat/ca/perfils-contractant/detall/9328325?categoria=0&tipus=104&page=0>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Contratación del servicio de atención al público y de gestión de la tienda de la Casa Natal Salvador Dalí de Figueres

Reference number: CONC2023000011

**II.1.2.**

**Main CPV code**

79342320 Customer-care services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Ejecución del servicio de atención al público y la gestión de la tienda de la Casa Natal Salvador Dalí de Figueres.

**II.1.5. Estimated total value**

Value excluding VAT: 1 471 351,25 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: ES512 Girona

**II.2.4. Description of the procurement**

Servicio de atención al público y de gestión de la tienda de la Casa Natal Salvador Dalí de Figueres.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Mejoras en el servicio / Weighting: 30

Quality criterion - Name: Sujetos a juicio técnico de valor / Weighting: 30

Price - Weighting: 40

**II.2.6. Estimated value**

Value excluding VAT: 1 471 351,25 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Se esblece la posibilidad de una prórroga de 2 años de duración.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

Establecidas en el Pliego de Cláusulas Administrativas Particulares.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 28/04/2023 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Catalan, Spanish

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 2 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 05/05/2023 Local time: 10:00

Place:

24 horas a partir de la finalización de la presentación de ofertas.

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Català de Contractes del Sector Públic

Postal address: Via Laietana, 14

Town: Barcelona

Postal code: 08003

Country: Spain

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

El procedimiento de recurso se iniciará mediante escrito que se presentará en el plazo de quince días hábiles. Este plazo se computará: Cuando se interponga contra la adjudicación del contrato, el cómputo se inicia a partir del día siguiente del día en que ésta se haya notificado de conformidad con lo dispuesto en la disposición adicional decimoquinta los candidatos o licitadores que hayan sido admitidos en el procedimiento

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Català de Contractes del Sector Públic

Town: Barcelona

Country: Spain

Telephone: +34 938842038

**VI.5. Date of dispatch of this notice**

28/03/2023