

Norway-Gjøvik: Telephone headsets
OJ S 107/2016 04/06/2016
Contract notice
Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Helsetjenestens driftsorganisasjon for nødnett HF
Postal address: Postboks 72
Town: Gjøvik
Postal code: 2801
Country: Norway
Contact person: Inventura As
Telephone: +47 55134480

Internet address(es):

General address of the contracting authority: <http://www.hdo.no>
Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3615>
Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/144715>

Additional information can be obtained from:

Official name: Inventura AS
Postal address: Spelhaugen 22
Town: Fyllingsdalen
Postal code: 5147
Country: Norway
For the attention of: Hilde Bjørkmann
E-mail: hilde.bjorkmann@inventura.no
Telephone: +47 91842962

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: Inventura AS
Postal address: Spelhaugen 22
Town: Fyllingsdalen
Postal code: 5147
Country: Norway
For the attention of: Hilde Bjørkmann
E-mail: hilde.bjorkmann@inventura.no
Telephone: +47 9142962

Tenders or requests to participate must be submitted: Official name: Inventura AS

Postal address: Spelhaugen 22
Town: Fyllingsdalen
Postal code: 5147
Country: Norway
For the attention of: Hilde Bjørkmann
Telephone: +47 91842962

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

HDO — framework agreement, headsets.

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: Norway.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 2

II.1.5. Short description of the contract or purchase(s)

A framework agreement shall be signed for the procurement of headsets for the 113 centres, emergency doctor surgeries (116117) and emergency reception in Health. All those covered by the contract shall be able to place call-offs/orders. See the tender documentation for further details on these.

In this requirement specification, headsets mean all types of headsets that can be used by the above mentioned department.

It shall be possible to deliver both wireless and wired headsets, as well as accessories and spare parts.

The offered equipment is expected to be of good quality and it shall tolerate the climatic conditions and physical stresses that it will be exposed to during Helse's operative use. At the same time, the offered equipment is expected to be as flexible as possible and impede the user as little as possible.

All the headsets must be adapted to and tested with the telephony systems in Nødnett Helse. In addition to the equipment delivered for the telephony system that Helsetjenesten currently uses, the chosen tenderer is expected to be also able to deliver equivalent equipment for telephony systems that are chosen by Helse in the future.

The equipment supplier is required to have an online store where Helse can choose and order all the equipment included in the contract from the supplier. Each orderer shall be able to place an order in the online store for a delivery in their own name with the accompanying delivery address, invoice address, etc.

See the specifications, part 2 Annex 1 for further information on the contract's extent and content.

II.1.6. CPV code(s)

32551300 Telephone headsets, 32342100 Headphones

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

See the tender documentation and annex 1 — the requirement specifications.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 12 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 24 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: — Tenderers must have their tax, payroll tax and VAT payments in order. Documented by a tax certificate.

— The tenderer shall be a legally established company. Documented by Company Registration Certificate.

— Tenderers must have good conduct. Documented by a self-declaration.

III.2.2. Economic and financial ability

List and brief description of conditions: The tenderer's Annual Financial Statements including notes management and auditor's reports from 2014 and 2015.

If the Annual Financial Statements for the last year are not finished before the tender deadline for this contest expires, the last year's preliminary annual accounts should also be attached. The Contracting Authority reserves the right to carry out a credit assessment from Experian. Financial strength is evaluated in relation to turnover, operating profit margin, solidity and liquidity.

Minimum level(s) of standards possibly required: Tenderers shall have sufficient financial strength to comply with the contractual obligations.

III.2.3. Technical and professional ability

List and brief description of conditions:

1. A short, overall description of the organisation shall be given, including:

- An account of the company's business concept and core competencies related to the scope of the delivery;
- An overview of the company's history, organisation and ownership, as well as a description of the current business activities;
- Description of how the service provider is organised for the execution of this contract;
- A concise description of the overall quality assurance system that the supplier will apply in carrying out this contract must be given.

2. Certificates from similar deliveries in the last 3 years. The certificates should be signed or confirmed in writing by the Contracting Authority for the different deliveries, and as a minimum shall include:

- A brief description of the delivery;
- Time of execution;
- Scope of delivery in monetary amount;
- Name and telephone number of the reference person at the Contracting Authority.

If it is not possible to acquire signed or verified attestations, the supplier shall provide a description of relevant contracts with descriptions according to the above points.

The Contracting Authority must have the possibility to contact the contact persons who are listed.

Minimum level(s) of standards possibly required:

1. Tenderers shall have sufficient implementation ability to fulfil the contract.
2. Tenderers shall have relevant experience from similar deliveries, emphasis will be put on the following:
 - Framework agreements with many users/orderers;
 - Online store.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1.

Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

100130102

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

2.8.2016 - 14:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

until: 31.10.2016

IV.3.8. Conditions for opening of tenders

Persons authorised to be present at the opening of tenders: no

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

2.6.2016