

**Netherlands-Utrecht: Planning systems**  
**OJ S 72/2022 12/04/2022**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Raad voor Rechtsbijstand  
National registration number: 331659186  
Postal address: Croeselaan 15  
Town: Utrecht  
NUTS code: NL Nederland  
Postal code: 3521 BJ  
Country: Netherlands  
Contact person: Gert van Beek  
E-mail: [g.dvalck@rvr.org](mailto:g.dvalck@rvr.org)  
Telephone: +31 887871000  
**Internet address(es):**  
Main address: <http://www.rvr.org>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Leveren, implementeren en beheren van een standaard (piket)applicatie (roosteren, plannen en melden) voor het verlenen van rechtsbijstand

**II.1.2. Main CPV code**

30196000 Planning systems

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

De Raad voor Rechtsbijstand is voornemens een Overeenkomst met één Opdrachtnemer te sluiten voor het leveren, implementeren en beheren van een standaard piketapplicatie (roosteren, plannen en melden) voor het verlenen van rechtsbijstand door de Raad voor Rechtsbijstand.

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 217 128,00 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems

### **II.2.3. Place of performance**

NUTS code: NL Nederland

### **II.2.4. Description of the procurement**

Omvang

### **II.2.5. Award criteria**

Quality criterion - Name: Kwaliteit / Weighting: 70

Price - Weighting: 30

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 045-110661](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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Contract No: 1

**Title:**

Leveren, implementeren en beheren van een standaard (piket)applicatie (roosteren, plannen en melden) voor het verlenen van rechtsbijstand

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

01/06/2021

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Symagic

National registration number: 04062411

Postal address: Paterswoldseweg 808

Town: GRONINGEN

NUTS code: NL Nederland

Postal code: 9728BM

Country: Netherlands

E-mail: [s.jonge@symagic.com](mailto:s.jonge@symagic.com)

Telephone: +31 505351768

Internet address: <http://www.symagic.com>

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 800 000,00 EUR

Total value of the contract/lot: 2 217 128,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Rechtbank midden Nederland

Town: Utrecht

Country: Netherlands

E-mail: [midden-nederland@rechtspraak.nl](mailto:midden-nederland@rechtspraak.nl)

Internet address: <http://www.rechtspraak.nl>

**VI.5. Date of dispatch of this notice**

07/04/2022