

192991-2026 - Competition

Moldova – Software support services – Maintenance services for the specialized personalization software product for identity documents in the national passport system, driving licences and registration certificates, for the period 2026 - 2030

OJ S 56/2026 20/03/2026

Contract notice – light regime

Services

1. Buyer

1.1. Buyer

Official name: Public Services Agency

Email: achizitii@asp.gov.md

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Maintenance services for the specialized personalization software product for identity documents in the national passport system, driving licences and registration certificates, for the period 2026 - 2030

Description: Maintenance services for the specialized personalization software product for identity documents in the national passport system, driving licences and registration certificates, for the period 2026 - 2030

Procedure identifier: c346dae4-b27d-4a19-aade-d62f11b4bc5a

Previous notice: 114681-2026

Main features of the procedure: INVITATION FOR PARTICIPATION

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

2.1.2. Place of performance

Postal address: str. Aleksandr Puşkin, nr. 42

Town: Chisinau

Postcode: MD-2012

Country: Moldova

2.1.3. Value

Estimated value excluding VAT: 15 428 000,00 MDL

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Grave professional misconduct:

5. Lot

5.1. Lot: LOT-0001

Title: Maintenance services for the specialized personalization software product for identity documents in the national passport system, driving licences and registration certificates, for the period 2026 - 2030

Description: Maintenance services for the specialized personalization software product for identity documents in the national passport system, driving licences and registration certificates, for the period 2026 - 2030

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

5.1.2. Place of performance

Country: Moldova

Additional information: Maintenance services for the specialized personalization software product for identity documents in the national passport system, driving licences and registration certificates, for the period 2026 - 2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: not applied

5.1.12. Terms of procurement

Terms of submission:

Languages in which tenders or requests to participate may be submitted: English

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.16. Further information, mediation and review

Review organisation: Public Services Agency - National Agency for the Settlement of Complaints

8. Organisations

8.1. ORG-0001

Official name: Public Services Agency

Registration number: 1002600024700

Department: Direcția achiziții și management contracte

Town: Chisinau

Postcode: MD-2012

Country: Moldova

Contact point: Sectia achizitii publice

Email: achizitii@asp.gov.md

Telephone: +37322504021

Internet address: www.asp.gov.md

Information exchange endpoint (URL): www.mtender.gov.md

Buyer profile: www.mtender.gov.md

Other contact points:

Official name: National Agency for the Settlement of Complaints

Department: Agenția Națională pentru Soluționarea Contestațiilor

Postcode: 2001

Contact point: Agenția Națională pentru Soluționarea Contestațiilor

Email: contestatii@ansc.md

Telephone: +37322820652

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 8a1f24f4-2def-4234-ba7d-c7daa7f400ff - 01

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