

United Kingdom-Ipswich: Building and facilities management services

OJ S 98/2017 23/05/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: The Ipswich Hospital NHS Trust

Postal address: Heath Road

Town: Ipswich

NUTS code: UKH14 Suffolk

Postal code: IP4 5PD

Country: United Kingdom

E-mail: alison.petrie@noecpc.nhs.uk**Internet address(es):**Main address: <http://www.ipswichhospital.nhs.uk>Address of the buyer profile: <http://www.ipswichhospital.nhs.uk>**I.1. Name and addresses**

Official name: Colchester Hospital University NHS Foundation Trust

Postal address: Turner Road

Town: Colchester

NUTS code: UKH3 Essex

Postal code: CO4 5JL

Country: United Kingdom

E-mail: alison.petrie@noecpc.nhs.uk**Internet address(es):**Main address: <http://www.colchesterhospital.nhs.uk/>**I.2. Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law:

N/a

I.3. CommunicationThe procurement documents are available for unrestricted and full direct access, free of charge, at: www.in-tendhost.co.uk/noecpc

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.in-tendhost.co.uk/noecpc

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Soft Facilities Management Services — Ipswich and Colchester Hospitals.
Reference number: CPC 00885

II.1.2. Main CPV code

79993000 Building and facilities management services

II.1.3. Type of contract

Services

II.1.4. Short description

The Ipswich Hospital NHS Trust and Colchester Hospital University NHS Foundation Trust intend to award contract(s) to provide fully managed soft facilities management services — Hotel Services, covering services such as catering, cleaning, security, car parking administration, reception, portering, helpdesk services and logistics services and Laundry and Linen Services. The procurement is split into Lots with the option to bid for all Lots combined.

II.1.5. Estimated total value

Value excluding VAT: 90 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Hotel Services at The Ipswich Hospital NHS Trust (IHT)
Lot No: 1

II.2.2. Additional CPV code(s)

55100000 Hotel services, 79710000 Security services, 90900000 Cleaning and sanitation services, 75100000 Administration services, 79500000 Office-support services, 98341140 Caretaker services, 55500000 Canteen and catering services, 72253100 Helpdesk services, 98341120 Portering services, 55510000 Canteen services, 79993000 Building and facilities management services, 55520000 Catering services, 72253000 Helpdesk and support services, 98341000 Accommodation services, 98341130 Janitorial services, 55300000 Restaurant and food-serving services, 39222000 Catering supplies, 98340000 Accommodation and office services, 98351000 Car park management services, 98341100 Accommodation management services, 64100000 Post and courier services, 98341110 Housekeeping services, 79992000 Reception services

II.2.3. Place of performance

NUTS code: UKH14 Suffolk

II.2.4. Description of the procurement

Fully managed soft facilities management services at The Ipswich Hospital NHS Trust covering catering, cleaning, logistics, parking and traffic management, security, reception, portering, helpdesk services — Hotel Services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 40 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The option to extend for an additional one (1) year + one (1) year period.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Hotel Services at Colchester Hospital University NHS Foundation Trust (CHUFT)

Lot No: 2

II.2.2. Additional CPV code(s)

55100000 Hotel services, 39222000 Catering supplies, 72253100 Helpdesk services, 75100000 Administration services, 90900000 Cleaning and sanitation services, 98341120 Portering services, 98341130 Janitorial services, 98340000 Accommodation and office services, 79710000 Security services, 55500000 Canteen and catering services, 98341140 Caretaker services, 79992000 Reception services, 64100000 Post and courier services, 55300000 Restaurant and food-serving services, 79500000 Office-support services, 55520000 Catering services, 98341100 Accommodation management services, 79993000 Building and facilities management services, 55510000 Canteen services, 98341000 Accommodation services, 98341110 Housekeeping services, 72253000 Helpdesk and support services

II.2.3. Place of performance

NUTS code: UKH3 Essex

II.2.4. Description of the procurement

Fully managed soft facilities management services at Colchester Hospital University NHS Foundation Trust covering catering, cleaning, logistics, security, reception, portering, helpdesk services — Hotel Services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 40 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 09/04/2018 End: 08/04/2023

This contract is subject to renewal: yes

Description of renewals:

The option to extend for an additional one (1) year + one (1) year period.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Linen Service at The Ipswich Hospital NHS Trust (IHT)

Lot No: 3

II.2.2. Additional CPV code(s)

98311100 Laundry-management services, 39518000 Hospital linen, 98311000 Laundry-collection services, 98310000 Washing and dry-cleaning services, 98311200 Laundry-operation services, 39291000 Laundry supplies

II.2.3. Place of performance

NUTS code: UKH14 Suffolk

II.2.4. Description of the procurement

Fully managed laundry and linen facilities management services at The Ipswich Hospital NHS Trust.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6.

Estimated value

Value excluding VAT: 5 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The option to extend for an additional one (1) year + one (1) year period.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**II.2. Description****II.2.1. Title**

Linen Service at Colchester Hospital University NHS Foundation Trust (CHUFT)

Lot No: 4

II.2.2. Additional CPV code(s)

98311100 Laundry-management services, 39518000 Hospital linen, 98311000 Laundry-collection services, 98310000 Washing and dry-cleaning services, 98311200 Laundry-operation services, 39291000 Laundry supplies

II.2.3. Place of performance

NUTS code: UKH3 Essex

II.2.4. Description of the procurement

Fully managed laundry and linen facilities management services at Colchester Hospital University NHS Foundation Trust.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 5 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The option to extend for an additional one (1) year + one (1) year period.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Combined Soft FM Services

Lot No: 5

II.2.2. Additional CPV code(s)

55100000 Hotel services, 39518000 Hospital linen, 72253100 Helpdesk services, 75100000 Administration services, 90900000 Cleaning and sanitation services, 98341120 Portering services, 98311000 Laundry-collection services, 39291000 Laundry supplies, 79710000 Security services, 55500000 Canteen and catering services, 98341140 Caretaker services, 98311100 Laundry-management services, 79992000 Reception services, 98310000 Washing and dry-cleaning services, 98351000 Car park management services, 55300000 Restaurant and food-serving services, 98311200 Laundry-operation services, 55520000 Catering services, 79993000 Building and facilities management services, 98341110 Housekeeping services, 98341130 Janitorial services, 79500000 Office-support services, 72253000 Helpdesk and support services

II.2.3. Place of performance

NUTS code: UKH14 Suffolk

NUTS code: UKH3 Essex

II.2.4. Description of the procurement

Fully managed soft facilities management services at The Ipswich Hospital NHS Trust and Colchester Hospital University NHS Foundation Trust covering catering, cleaning, logistics, parking and traffic management, security, reception, portering, helpdesk and laundry and linen services.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 90 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The option to extend for an additional one (1) year + one (1) year period.

II.2.9. Information about the limits on the number of candidates to be invited

Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See Selection criteria as states in the procurement documents.

Regarding taking into account Supplier's Past Performance:

Candidates must supply a list comprising a statement of all the relevant principal contracts provided in the previous 3 years.

Candidates must also provide:

Certificates (in the form set out in the Appendix provided with the titled 'Procurement Policy Note — Taking Account of Suppliers' Past Performance') from those to whom the goods and /or services on the list were provided; or

If any such Certificate cannot be obtained, a Certificate in the same form from Candidate; together with an explanation of the steps taken to obtain a Certificate from the customer and the reason why a Certificate from the customer is not available.

For the purposes of the list of relevant services, relevant services are Cleaning Services; Catering Services; Logistics Services; Car parking Services; and/or Linen and Laundry Services.

If any Certificate does not state that the services have been provided satisfactorily in accordance with the terms of the contract in question, information to show that the reason why the contract was not performed satisfactorily will not recur in the performance of the contract to be awarded must be provided.

Where the Candidate proposes to rely on other entities (including sub-contractors or consortium members) to perform the contract, the Candidate must describe the function that each such other entity will perform under the contract, and provide the information required in relation to each entity.

Candidates must meet the selection criterion in relation to reliability based on performance of past contracts — namely, the Authorities are satisfied that;

The contracts on the list to be provided by the Candidate have been satisfactorily performed in accordance with their terms or,

Where that has not occurred, the reason or reasons why that has not occurred in relation to any such contract, will not recur in the performance of the contract to be awarded.

Where the Candidate proposes to rely on other entities (including sub-contractors or consortium members) to perform the contract, then the selection criterion for reliability must be met by each such entity, save as regards contracts or sub-contracts with a value of less than 5 % of the total contract value and any sub-contractors not yet appointed.

The Authorities will assess whether or not this criterion is satisfied at this SQ stage and will re-assess it is satisfied prior to the conclusion of a contract.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 031-055832](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/06/2017 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 24/07/2017

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

This procurement exercise will be conducted on the In-tend eTendering portal at: <https://in-tendhost.co.uk/noecpc.aspx/Home>

Candidates wishing to be considered for this agreement must register their expression of interest and provide additional procurement specific information through this portal.

To register interest:

1) Go to 'Current Tender Opportunities' from the eTendering portal login page: <https://in-tendhost.co.uk/noecpc.aspx/Home>

This will provide you with a full list of current tender opportunities. For the project you are interested in (in this instance Project Reference CPC00885) click on 'View Details' in the initial project view.

2) If you are not a registered user of In-tend follow the 'Register' tab otherwise follow the 'Login' link and enter email address and password.

3) From this tender management screen you will be presented with a fuller overview of the project and if interested you are able to 'Express Interest'.

'Expressing interest' is not responding to the project, you will now have to complete the questionnaire and submit your response within the time-scales indicated.

4) Go to the 'Tenders' section and click on 'My Tenders', click on 'View Details' within the project you are interested in and you will now be able to access attached documents and questionnaires that require completing as part of your response. Any sections indicated in red are awaiting your completion.

Further guidance on how to access and respond to the opportunity is available in the 'Guidance for Suppliers' tab which is available for downloading from the main portal login page: <https://in-tendhost.co.uk/noecpc/asp/BuyerProfiles>

For any support in submitting your response please contact In-tend Support team at support@in-tend.co.uk (or call 0845 557 8079/+44 (0)114 4070056).

For the avoidance of doubt the Procurement will result in a contract(s) and not a framework agreement.

VI.4. Procedures for review

VI.4.1. Review body

Official name: The Ipswich Hospital NHS Trust

Postal address: Heath Road

Town: Ipswich

Postal code: IP4 5PD

Country: United Kingdom

Internet address: <http://www.ipswichhospital.nhs.uk>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The Authorities will incorporate a minimum 10 calendar standstill period at the point information on the award of contract is communicated in accordance with Regulation 87 of the Public Contracts Regulations 2015.

Any tenderer wishing to appeal the decision to award the contract, or after the award of the contract appeal the award of the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.

VI.5. Date of dispatch of this notice

19/05/2017