

**United Kingdom-London: Security services**  
**OJ S 107/2015 05/06/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Look Ahead Care and Support  
Postal address: Kings Buildings, 16 Smith Square  
Town: London  
Postal code: SW1P 3HQ  
Country: United Kingdom  
For the attention of: Rachel Cross  
E-mail: [propertyadmin@lookahead.org.uk](mailto:propertyadmin@lookahead.org.uk)  
Telephone: +44 2079371166

**Internet address(es):**

General address of the contracting authority: <http://www.lookahead.org.uk/>  
Address of the buyer profile: [http://www.mytenders.org/search/Search\\_AuthProfile.aspx?ID=AA25767](http://www.mytenders.org/search/Search_AuthProfile.aspx?ID=AA25767)

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

The Provision of Security, Concierge Services and Rapid Response Security Services.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 23: Investigation and security services, except armoured car services  
Main site or place of performance: London and East Berkshire.  
NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Look Ahead Care and Support provides accommodation based services, also floating support, and care services to over 5 000 people in London, Berkshire and Kent and partners with Local Authorities and NHS Primary Care trusts in the provision of certain support services. We currently work across areas such as:

- Young Peoples services,
- Domestic violence,
- Mental Health,
- Alcohol and substance misuse,
- Homelessness,
- Offender resettlement.

The services within this contract include local security (mobile and static), Concierge Services and Rapid Security Response.

**II.1.5. CPV code(s)**

79710000 Security services, 79713000 Guard services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

Lowest offer 4 200 000 and Highest offer 4 900 000 GBP  
excluding VAT

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Restricted

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of  
1. Quality, Technical Merit and Customer Service. Weighting 70  
2. Price. Weighting 30

**IV.2.2. Information about electronic auction**

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

Concierge and Security Services

**IV.3.2. Previous publication concerning this procedure**

**Contract notice**

Notice number in the OJ S: [2014/S 36-059547](#) of 20.2.2014

**Section V: Award of contract**

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Lot title: The Provision of Static Security and Concierge Services and Rapid Response Security Services

**V.1. Date of conclusion of the contract**

1.6.2015

**V.2. Information about tenders**

Number of tenders received: 6

**V.3. Name and address of the contractor**

Official name: Vigilant Security Services UK Limited

Postal address: Amc Business Centre, 12 Cumberland Avenue, Royal Park

Town: London

Postal code: NW10 7QL

Country: United Kingdom

**V.4. Information on value of the contract/lot****V.5. Information about subcontracting****Section VI: Complementary information**

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**VI.1. Information about European Union funds****VI.2. Additional information**

(MT Ref:149252).

**VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: The authority has incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract was communicated to tenderers. This period allowed unsuccessful tenderers to seek further debriefing from the contracting authority before the contract was entered into. Applicants had 2 working days from notification of the award decision to request additional debriefing and that information was provided 3 working days before expiry of the standstill period. If an appeal regarding the award of a contract has not been successfully resolved the public contract regulations 2006 (SI 2006 No 5) provide aggrieved parties who have been harmed or at risk of harm by a breach of the rules to action in the high court (England, Wales and Northern Ireland). Any such action must be brought promptly. Where a contract has been entered into the court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the court may only award damages.

**VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

1.6.2015