

Finland-Rovaniemi: IT services: consulting, software development, Internet and support
OJ S 110/2014 11/06/2014
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Hallinnon tietotekniikkakeskus HALTIK

Postal address: Kemijoen itäpuolentie 63

Town: Rovaniemi

Postal code: FI-96400

Country: Finland

Contact person: Kirjaamo

E-mail: kirjaamo@haltik.fi

Telephone: +358 295480151

Internet address(es):

General address of the contracting authority: www.haltik.fi

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Other: tieto- ja viestintäteknikka

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title

Oracle-ohjelmistojen laajennettu tuki- ja asiantuntijapalvelu.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code F11 Manner-Suomi

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Hankinnan kohteena on Hallinnon tietotekniikkakeskuksen aikaisemmin hankkimien Oracle-ohjelmistojen laajennettu tuki- ja asiantuntijapalvelu (Advanced Customer Services).

II.1.5. CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Lowest offer 462 103 and Highest offer 522 104 EUR
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated without a call for competition

Justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union:

Directive 2004/18/EC

1) Justification for the choice of the negotiated procedure without prior publication of a contract notice in the OJEU in accordance with Directive 2004/18/EC

The works, supplies or services can be provided only by a particular economic operator for the following reason:

protection of exclusive rights, including intellectual property rights

Oracle Advanced Customer Services (ACS) on Oraclen palvelu, joka pohjautuu ja osaltaan täydentää Oraclen ohjelmistotuki- ja ylläpitopalveluja. Oraclella on yksinoikeus ohjelmistojen lähdekoodiin, joten palvelun voi Suomessa toimittaa vain Oracle Finland Oy. ACS-palvelu mahdollistaa asiakkaalle suorat yhteydet Oraclen tuotekehitykseen, mikä antaa mahdollisuuden priorisoida tuotekorjauksia ja nopeuttaa niiden toimittamista asiakkaalle. Asiakkaan on myös mahdollista saada korjauksia testattavaksi jo etukäteen. Palvelu antaa myös näkyvyyden ja yhteyden kaikkiin Oraclen tuotteisiin ja asennuksiin sekä niistä kehitettyihin parhaisiin käytäntöihin. ACS-palvelu mahdollistaa myös Expert Services - palveluiden käyttämisen implementoinnin aikaisen laadunvarmistuksen turvaamiseksi.

IV.2. Award criteria

IV.2.1. Award criteria

Lowest price

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

HALDno/2014/135

IV.3.2. Previous publication concerning this procedure

Contract notice

Voluntary ex ante transparency notice

Notice number in the OJ S: [2014/S 47-079266](#) of 7.3.2014

Section V: Award of contract

Contract No: HALTIK-648-2014

Lot title: Advanced Customer Support Services

V.1. Date of conclusion of the contract

V.2. Information about tenders

V.3. Name and address of the contractor

Official name: Oracle Finland Oy

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 522 104 EUR

excluding VAT

Total value of the procurement:

Lowest offer 462 103 and Highest offer 522 104 EUR

excluding VAT

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Markkinaoikeus

Postal address: Radanrakentajantie 5

Town: Helsinki

Postal code: FI-00520

Country: Finland

E-mail: markkinaoikeus@oikeus.fi

Telephone: +358 295643300

Fax: +358 295643314

Internet address: <http://www.oikeus.fi/markkinaoikeus>

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

6.6.2014