

**Norway-Oslo: Administration services**  
**OJ S 83/2019 29/04/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Forbrukerrådet

National registration number: 871 033 382

Postal address: Fred Olsens gate 1

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0152

Country: Norway

Contact person: Pål Granholmen

E-mail: [pal.granholmen@forbrukerradet.no](mailto:pal.granholmen@forbrukerradet.no)

Telephone: +47 97062706

**Internet address(es):**

Main address: <https://www.forbrukerradet.no/>

Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1950>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Other activity: Public Consumer Advice

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework Agreement

Reference number: 18/23368

**II.1.2. Main CPV code**

75100000 Administration services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Contracting Authority plans to enter into parallel Framework Agreements with 2-3 suppliers for temporaries within these fields:

- 1) Project management IT;
- 2) financial planner;

3) archive clerk;

4) employee consumer dialogue (legal advice by phone, chat or mail).

It is possible to make an offer to parts of the assignment.

The Framework Agreements shall have a duration of 3 years. The contractor shall have an option to extend the Framework Agreement for a further 1 year.

The Contracting Authority uses a mini-contest for each call-off within the Framework Agreement.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 3 000 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 75130000 Supporting services for the government, 75231000 Judicial services

#### **II.2.3. Place of performance**

NUTS code: NO011 Oslo

Main site or place of performance: Fred Olsens gate 1, Oslo.

#### **II.2.4. Description of the procurement**

The client wishes to enter into parallel Framework Agreements for temporary agency services.

The contract value is estimated to constitute an annual need of approximately 2 000 hours.

The total value of the agreement including option is estimated to 3 000 000 NOK.

Estimated share of total scope:

A. Project management IT 1 100 hours;

B. Financial advisor 300 hours;

C. Archive services 300 hours;

D. Consumer dialogue 300 hours.

The scope is purely an estimate and is not binding. The client's needs may vary considerably from year to year. Actual scope may vary due to changes in grants, activities and other conditions.

#### **II.2.5. Award criteria**

Price

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1.**

**Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 223-511706](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

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**Contract No: 1**

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

20/02/2019

**V.2.2. Information about tenders**

Number of tenders received: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Personalhuset

National registration number: 982742765

Postal address: Grensen 7

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0159

Country: Norway

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Jobzone

National registration number: 953031222

Postal address: Postboks 4542 Nydalen

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0404

Country: Norway  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Azets  
National registration number: 987733748  
Postal address: Postboks 342 Sentrum  
Town: Oslo  
NUTS code: NO011 Oslo  
Postal code: 0101  
Country: Norway  
The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Centric Finance Professionals AS  
National registration number: 915604978  
Postal address: Postboks 198 Sentrum  
Town: Oslo  
NUTS code: NO011 Oslo  
Postal code: 0102  
Country: Norway  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 000 000,00 NOK  
Total value of the contract/lot: 3 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Klagenemnda for offentlige anskaffelser ("Kofa")  
Postal address: Klagenemndssekretariatet Postboks 511 Sentrum  
Town: Bergen  
Postal code: 5805  
Country: Norway  
E-mail: [post@knse.no](mailto:post@knse.no)  
Telephone: +47 55193000  
Internet address: <https://kofa.no/>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
Contract award 7.1.2019  
End of waiting period 30.1.2019  
Within the end of the waiting period, a contract award may be appealed to the Consumer Council, which will then review it again. Regardless of this, it may be appealed to the Complaints Board for Public Procurement and/or to the Courts of law.

**VI.5. Date of dispatch of this notice**

24/04/2019