

**Netherlands-Utrecht: IT services: consulting, software development, Internet and support**  
**OJ S 88/2018 08/05/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Raad voor Rechtsbijstand  
National registration number: 331659186  
Postal address: Croeselaan 15  
Town: Utrecht  
NUTS code: NL Nederland  
Postal code: 3521 BJ  
Country: Netherlands  
Contact person: Carolien Jobse  
E-mail: [w.vdvelden@rvr.org](mailto:w.vdvelden@rvr.org)  
Telephone: +31 887871000  
**Internet address(es):**  
Main address: <http://www.rvr.org>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: rechtsbijstand

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Piketdiensten

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Het ter beschikking stellen van een roosterprogramma waarmee de piketrooster en diensten vlekkeloos kunnen verlopen.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7.**

## **Total value of the procurement**

Lowest offer: 108 000,00 EUR / Highest offer: 400 000,00 EUR taken into consideration

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

#### **II.2.4. Description of the procurement**

De looptijd van de overeenkomst is 1 jaar met 2 maal de mogelijkheid tot verlenging van 1 jaar.

#### **II.2.5. Award criteria**

Quality criterion - Name: PVE / Weighting: 40

Cost criterion - Name: prijs / Weighting: 60

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

De Raad doet een beroep op art. 2.32 lid 1b sub 2 Aw welke een uitzonderingsgrond vormt op de aanbestedingsplicht. De Raad is van mening dat de mededinging om technische redenen ontbreekt aangezien er grote technische problemen, interoperabiliteit en hoge kosten gemaakt zullen worden indien voor een andere softwareleverancier wordt gekozen, terwijl de Raad volop bezig is met de ontwikkeling van een raadsbreed programma Quartz.

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 067-149575](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Piketdiensten

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

01/01/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: CRM Excellence BV

Postal address: Boerlaan 3

Town: Haren

NUTS code: NL Nederland

Postal code: 9752 VZ

Country: Netherlands

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Rechtbank midden Nederland

Town: Utrecht

Country: Netherlands

E-mail: [midden-nederland@rechtspraak.nl](mailto:midden-nederland@rechtspraak.nl)

Internet address: <http://www.rechtspraak.nl>

##### **VI.5. Date of dispatch of this notice**

07/05/2018