

Norway-Porsgrunn: Systems and technical consultancy services
OJ S 67/2023 04/04/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Vigo IKS

National registration number: 998 283 914

Postal address: Kjølnes Ring 30

Town: PORSGRUNN

NUTS code: NO091 Vestfold og Telemark

Postal code: 3918

Country: Norway

Contact person: Trygve Gunnarshaug

E-mail: trygve.gunnarshaug@vigoiks.no

Internet address(es):

Main address: <http://www.vigoiks.no>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Agreement - Cloud version of ServiceNow as a PaaS system

Reference number: 22/23

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Vigo IKS shall purchase the cloud version of ServiceNow as a PaaS system, consulting, operation of the platform and consulting services for development and maintenance.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7.

Total value of the procurement

Value excluding VAT: 20 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48445000 Customer Relation Management software package, 48810000 Information systems, 72246000 Systems consultancy services, 72262000 Software development services, 72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: NO091 Vestfold og Telemark

II.2.4. Description of the procurement

Vigo IKS shall purchase the cloud version of ServiceNow as a PaaS system, consulting, operation of the platform and consulting services for development and maintenance.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: SLA requirement / Weighting: 5

Price - Weighting: 55

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 027-077511](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/03/2023

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Devoteam AS

National registration number: 980 172 015

Postal address: Tollbugata 24

Town: Oslo

NUTS code: NO081 Oslo

Postal code: 0157

Country: Norway

Internet address: <http://www.devoteam.no>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 20 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Mercell notice: <https://opic.com/id/afkegxzewj>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Nedre Telemark Tingrett

Town: Skien

Country: Norway

VI.5. Date of dispatch of this notice

30/03/2023