

Norway-Oslo: Development consultancy services
OJ S 112/2016 11/06/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Direktoratet for forvaltning og IKT (Difi) (The Agency for Public Management and eGovernment)

Postal address: Grev Wedels plass 9

Town: Oslo

Postal code: 0151

Country: Norway

For the attention of: Pirjo Grüner

E-mail: pirjo.gruner@difi.no

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Framework agreement for the procurement of service design competence.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Oslo.

NUTS code NO011 Oslo

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

The procurement involves the establishment of a framework agreement

II.1.4. Short description of the contract or purchase(s)

Difi manages the 'Innovation Commitment — with the user at the centre' on behalf of the Ministry of Local Government and Modernisation. The aim is to stimulate government entities to use innovative methods to develop uniform and cost efficient services of good quality. The scheme has a limit of 5 000 000 NOK this year and probably 5 000 000 NOK in 2017.

Difi shall procure competence within the scheme for carrying out innovation projects in and between government sectors.

The competence shall contribute to the development of uniform services that are better for the

users and that give an appropriate use of resources for the management. Our experience is that the service design can, preferably, be seen in connection with profit realisation and change management in order to ensure uniform development.

We would like tenders from tenderers with competence within the following disciplines:

Service design;

Benefit realisation;

Change management.

The ambition is to get experience and contribute to good systems quickly. Difi's strategy is to enter into framework agreements with good service providers in the market. These will function as a pool where Difi, via mini-competitions, will connect service providers and government projects that together can provide the desired results. The scheme shall contribute to raising competence and building experience both in the government and at service providers. Competence transfer will be included as an important point in the mini-competitions.

II.1.5. CPV code(s)

73220000 Development consultancy services, 72224000 Project management consultancy services, 79410000 Business and management consultancy services, 79411100 Business development consultancy services, 79415000 Production management consultancy services, 79415200 Design consultancy services, 79420000 Management-related services, 79421000 Project-management services other than for construction work, 85312300 Guidance and counselling services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. The quality of the service. Weighting 50

2. Implementation ability. Weighting 40

3. Price. Weighting 10

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

16/00191

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2016/S 074-130269](#) of 15.4.2016

Section V: Award of contract

Contract No: 16/00191

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Making Waves AS

Postal address: Kristian IVs gate 13

Town: Oslo

Postal code: 0164

Country: Norway

Telephone: +47 97052778

Fax: +47 22206021

Internet address: making-waves-as

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: EGGs Design AS

Postal address: Akersgata 7

Town: Oslo

Postal code: 0158

Country: Norway

E-mail: post@eggsdesign.no

Telephone: +47 40478154

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Knowit AS
Postal address: Universitetsgata 7
Town: Oslo
Postal code: 0164
Country: Norway
E-mail: post@knowit.no
Telephone: +47 02486

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Livework Nordic AS
Postal address: Schweigaardsgate 34A
Town: Oslo
Postal code: 0191
Country: Norway

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Creuna Norge AS
Postal address: Karenlyst Alle 9 B
Town: Oslo
Postal code: 0278
Country: Norway
E-mail: info@creuna.no
Telephone: +47 22926666
Fax: +47 22926667

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Sopra Steria AS
Postal address: Biskop Gunnerus' gate 14 A
Town: Oslo
Postal code: 0185
Country: Norway
E-mail: salg.no@soprasteria.com
Telephone: +47 22575600
Fax: +47 22575960

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Bouvet Norge AS
Postal address: Postboks 4430, Nydalen
Town: Oslo
Postal code: 0403
Country: Norway
Telephone: +47 23406000
Fax: +47 23406001

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Bekk Consulting AS
Postal address: Akershusstranda 21, Skur 39

Town: Oslo
Postal code: 0150
Country: Norway
E-mail: post@bekk.no
Telephone: +47 23357700
Fax: +47 23357701

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Capgemini Norge AS
Postal address: Postboks 475, Skøyen
Town: Oslo
Postal code: 0214
Country: Norway
Telephone: +47 24128000
Fax: +47 24128001

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Lot title: Framework agreement for the procurement of service design competence

V.1. Date of conclusion of the contract

27.5.2016

V.2. Information about tenders

Number of tenders received by electronic means: 14

V.3. Name and address of the contractor

Official name: Halogen AS
Postal address: Cort Adelers gate 30
Town: Oslo
Postal code: 0254
Country: Norway
Telephone: +47 93490400
Fax: +47 22360686

V.4. Information on value of the contract/lot

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

9.6.2016