

United Kingdom-London: Health and social work services

OJ S 114/2014 17/06/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Tower Hamlets Clinical Commissioning Group

Postal address: 2nd Floor Alderney Building, Mile End Hospital, Bancroft Road

Town: London

Postal code: E1 4DG

Country: United Kingdom

For the attention of: Tracey Orekoya

E-mail: tracey.orekoya@nelcsu.nhs.uk

Telephone: +44 2036882482

Internet address(es):

General address of the contracting authority: www.towerhamletsccg.nhs.uk

Address of the buyer profile: www.towerhamletsccg.nhs.uk

Electronic access to information: <https://www.supplying2nhs.com>

Electronic submission of tenders and requests to participate: <https://www.supplying2nhs.com>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Mental Health Accommodation (Short - Term) Based Crisis Support Services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 25: Health and social services

NUTS code UKI London

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Health and social work services. Health services. Miscellaneous health services. Residential health facilities services. Community health services. Tower Hamlets Clinical Commissioning Group is tendering for a Crisis House to provide short term accommodation based support for people aged 18 and over with mental health problems who are in crisis.

The service will be a key service within the crisis pathway in Tower Hamlets, providing an alternative to admission to hospital for clinically appropriate service users in the community, and support to service users being discharged early from hospital, either in the context of a planned step down from hospital, or in the context of social problems contributing towards a delay in discharge.

The service will work very closely with the existing crisis pathway, in particular the Tower Hamlets Home Treatment Team, but also with Community Mental Health Teams, the Department of Psychological Medicine at the Royal London Hospital, and inpatient services at the Tower Hamlets Centre for Mental Health.

The service will provide a minimum of 10 beds, circa 70% of which will be available for 'crisis' admissions and circa 30% of which will be available for step down referrals from in-patient services. The service will be provided from suitable premises located in the London Borough of Tower Hamlets. The service will be open 24/7, 365 days a year.

The service will provide person-centred recovery-orientated support in a safe environment, with a range of evidence based psychosocial interventions available to service users. The workforce will have appropriate skills, knowledge, and personal qualities to work effectively with people in crisis and potentially presenting with risk.

The service will be staffed and run in a manner which is sensitive to the diverse cultural needs of the population of Tower Hamlets.

There is a requirement for clinical services to be provided as part of the service. The provider will ensure that arrangements are in place to secure clinical support for patients and staff at the Crisis House from a suitably qualified provider.

Referrals should be taken from adults of working age resident in Tower Hamlets and should be sourced from a wide range of sources including GPs, secondary care and voluntary sector services. Referrals will be jointly coordinated and assessed by the provider and HTT and may involve other relevant clinical services.

The service will ensure that people over the age of 18 in mental health crisis get the support and services they need at the right time and in the right place, 24 hours a day, 7 days a week, 365 days a year where one or more of the following apply:

- Risk factors require urgent/immediate intensive intervention
- Current support needs significantly greater than those usually required by the service user to remain well within the community and usual residence
- Significant risk of deterioration with the risk of hospital admission if not addressed by referrals to short term accommodation and support
- A short term intensive period of treatment is needed to stabilise deteriorating mental health of a service user under the care of a recovery focused service.

II.1.6. CPV code(s)

85000000 Health and social work services, 85100000 Health services, 85140000 Miscellaneous health services, 85144000 Residential health facilities services, 85323000 Community health services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

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Estimated value excluding VAT: 670 000 GBP

II.2.2. Information about options

Options: yes

Description of options: Estimated Annual Contract Value up to GBP 670k maximum

The Contract will be for a term of 3 years, with the possibility of extending the term for a further 2 extensions for 12 months each subject to satisfactory performance and by mutual agreement with the Provider.

Provisional timetable for recourse to these options:

in months: 24 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 60 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Not Applicable.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Not Applicable.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Not Applicable.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: The NHS Standard Contract 2014/15 will be used for the procurement of this service.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: The Authority will apply all the offences listed in Article 45(1) of Directive 2004/18/EC (implemented as Regulation 23(1) of the Public Contract Regulations (PCR) 2006 in the UK) and all of the professional misconducts listed at Article 45 (2) of Directive 2004/18/EC (see also Regulation 23(2) in the PCR 2006) to the decision of whether a Candidate is eligible to be invited to tender.

A full list of the Regulation 23(1) and 23(2) criteria are at <http://www.delta-esourcing.com/delta/project/reasonsForExclusion.html#pcr>

Candidates will be required to answer these questions as part of the qualification process. For candidates who are registered overseas, you will need to declare if you have any offences /misconduct under your own countries laws, where these laws are equivalent to the Regulation 23 lists.

Candidates who have been convicted of any of the offences under Article 45(1) are ineligible and will not be selected to bid, unless there are overriding requirements in the general interest for doing so.

Candidates who are guilty of any of the offences, circumstances or misconduct under Article 45 (2) may be excluded from being selected to bid at the discretion of the Authority.

All this is included in the MOI and the online PQQ. You can access this documents by registering on to our e-tendering portal.

Link is <https://www.supplying2nhs.com>. Once registered, you will be able to access and view all the tender documents.

III.2.2. Economic and financial ability

List and brief description of conditions: (a) Appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance

(b) The presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established

(c) A statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information on these turnovers is available

All this is included in the MOI and the online PQQ. You can access this documents by registering on to our e-tendering portal.

Link is <https://www.supplying2nhs.com>. Once registered, you will be able to access and view all the tender documents.

Minimum level(s) of standards possibly required: All this is included in the MOI and the online PQQ. You can access this documents by registering on to our e-tendering portal.

Link is <https://www.supplying2nhs.com>. Once registered, you will be able to access and view all the tender documents.

III.2.3. Technical and professional ability

List and brief description of conditions:

All this is included in the MOI and the online PQQ. You can access this documents by registering on to our e-tendering portal.

Link is <https://www.supplying2nhs.com>. Once registered, you will be able to access and view all the tender documents.

Minimum level(s) of standards possibly required:

All this is included in the MOI and the online PQQ. You can access this documents by registering on to our e-tendering portal.

Link is <https://www.supplying2nhs.com>. Once registered, you will be able to access and view all the tender documents.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 6

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NELCSU/WELC/TH/TO/2014/00002.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

14.7.2014 - 13:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

1.9.2014

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published: January 2020.

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

Adverts have been placed on OJEU via Delta E-Sourcing and the Contracting Authority's e-tendering system Pro-Contract (<https://www.supplying2nhs.com>) to encourage responses from as wide a range of organisations as possible. Potential Applicants must register on <https://www.supplying2nhs.com> and express their interest.

Potential Applicants wishing to participate in the Contracting Authority procurement must submit an Expression of interest via the Pro-Contract e-tendering portal at <https://www.supplying2nhs.com>

Expression of interest is completed by the submission of a Pre-Qualification Questionnaire (PQQ).

The PQQ will be accessible to all bidders who express an interest for this tender via Pro-contract e-tendering portal (<https://www.supplying2nhs.com>). All potential bidders wishing to bid for the Mental Health Accommodation (Short Term) Based Crisis Support Service Scheme must respond to the PQQ before the deadline stated in the MOI document. The Contracting Authority reserves the right not to consider any submission received after the specified deadline.

The MOI provides details of the Procurement and should provide potential Applicants with sufficient information on the Procurement process to enable them to make an informed decision about whether they wish submit a PQQ.

A clarification question and answer process will operate during the PQQ stage and will be explained in the PQQ documentation.

The tender process will be conducted entirely via Pro-Contract and the tender documentations will be published on this portal. You will need to register onto <https://www.supplying2nhs.com> as a supplier and register an interest on this procurement scheme to access the MOI, PQQ, ITT and any other documentations published on the e-tendering portal. If you are already registered, you will not need to register again, simply use your existing username and password. EOI, PQQ and tenders must be submitted via the above e-tendering portal.

The Mental Health Accommodation (Short Term) Based Crisis Support Service as a health service is categorised as a Part B service to the Schedule of the Public Sector Regulations.

For Part B services, there is no requirement to follow the formal publication requirements, however as best practice EU procurement principles will be followed in this procurement.

The PQQ provides some further information on the Procurement process, guidance on how to complete the PQQ and a series of questions for potential applicants to answer and details of the scoring methodology to be applied will also be included.

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=102041867>

GO Reference: GO-2014612-PRO-5736481

VI.4. Procedures for review

VI.4.1. Review body

Official name: Monitor

Postal address: House 133-155 Waterloo Road LondonPostal code: SE1 8UG

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

Body responsible for mediation procedures

Official name: Monitor

Postal address: House 133-155 Waterloo Road LondonPostal code: SE1 8UG

Internet address: <https://www.gov.uk/government/organisations/monitor>

VI.4.2. Review procedure**VI.4.3. Service from which information about the review procedure may be obtained**

Official name: Monitor

Postal address: House 133-155 Waterloo Road

Town: London

Country: United Kingdom

Internet address: <https://www.gov.uk/government/organisations/monitor>

VI.5. Date of dispatch of this notice

12.6.2014