

**United Kingdom-Letchworth Garden City: Water heaters and heating for buildings; plumbing equipment**

OJ S 113/2016 14/06/2016

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: North Hertfordshire Homes  
Postal address: Rowan House, Avenue One  
Town: Letchworth Garden City  
NUTS code: UKH23 Hertfordshire  
Postal code: SG6 2WW  
Country: United Kingdom  
E-mail: [simoncallier@nhh.org.uk](mailto:simoncallier@nhh.org.uk)  
**Internet address(es):**  
Main address: <http://www.nhh.org.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Domestic Heating and Hot Water System Servicing and Maintenance Services.

**II.1.2. Main CPV code**

39715000 Water heaters and heating for buildings; plumbing equipment

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHH is seeking to award a Framework Agreement to a single Supplier for the provision of Domestic Heating and Hot Water System Servicing and Maintenance Services ('Services') as described in the Specification within this ITT.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 3 200 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

39715000 Water heaters and heating for buildings; plumbing equipment

### **II.2.3. Place of performance**

NUTS code: UKH23 Hertfordshire

Main site or place of performance: Hertfordshire.

### **II.2.4. Description of the procurement**

Domestic Heating and Hot Water System Servicing and Maintenance.

### **II.2.5. Award criteria**

Quality criterion - Name: ICT Integration / Weighting: 5

Quality criterion - Name: Regulatory compliance / Weighting: 5

Quality criterion - Name: Customer service levels / Weighting: 5

Quality criterion - Name: Management of costs / Weighting: 5

Quality criterion - Name: Qualification and training of staff / Weighting: 5

Quality criterion - Name: Tenant service and repair response standards / Weighting: 5

Quality criterion - Name: Alternative technologies / Weighting: 5

Quality criterion - Name: Stock control / Weighting: 5

Quality criterion - Name: Brand management / Weighting: 5

Cost criterion - Name: Costs / Weighting: 45

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 023-036940](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## Section V: Award of contract

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A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

01/03/2016

#### V.2.2. Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Oakray Limited

Postal address: 1 Warner House, The Harrvovian Business Village, Bessborough Road

Town: Harrow

NUTS code: UKH23 Hertfordshire

Postal code: HA1 3EX

Country: United Kingdom

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 3 200 000,00 GBP

Total value of the contract/lot: 3 200 000,00 GBP

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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### VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=206198426>

GO Reference: GO-2016613-PRO-8348717.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: North Hertfordshire Homes

Postal address: Rowan House, Avenue One

Town: Letchworth Garden City

Postal code: SG6 2WW

Country: United Kingdom

#### VI.5. Date of dispatch of this notice

13/06/2016

