

France-Paris: Technical computer support services

OJ S 75/2022 15/04/2022

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: ministère de la santé

Postal address: 10 place des cinq martyrs du Lycée Buffon ou chez le prestataire (dans le cadre du télétravail)

Town: Paris

NUTS code: FR101 Paris

Postal code: 75014

Country: France

E-mail: Drees-brhag-pbcp@sante.gouv.fr**Internet address(es):**Main address: <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2007165&orgAcronyme=h8j>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2007165&orgAcronyme=h8j>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.marches-publics.gouv.fr/?page=Entreprise.EntrepriseAdvancedSearch&AllCons&id=2007165&orgAcronyme=h8j>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

infogérance bureautique de la DREES

II.1.2. Main CPV code

72611000 Technical computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

le présent accord-cadre a pour objet l'infogérance bureautique de la DREES et l'exploitation d'environnements spécifiques

II.1.5. Estimated total value

Value excluding VAT: 500 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72611000 Technical computer support services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: 10 place des 5 martyrs du Lycée Buffon 75014 PARIS

II.2.4. Description of the procurement

le présent accord-cadre a pour objet prestations d'infogérance bureautique de la DREES et d'assistance aux utilisateurs :- animation de la COBI (gestion des travaux, planification des tâches, etc.) ;- installation et configuration de matériels bureautiques ;- installation de logiciels et d'applications ;- interventions : dépannages, déplacements de matériels, installation de périphériques ;- tenue de l'inventaire du parc de la DREES ;- gestion des comptes et habilitations (messagerie, serveurs bureautiques et métiers) des utilisateurs de la DREES ;- administration des ressources allouées à la DREES sur les serveurs bureautiques ou métiers ; - assistance bureautique auprès des utilisateurs de la DREES ;- gestion et suivi des incidents

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Qualité de la réponse, compréhension, adéquation de l'offre avec les prestations attendues décrites dans le CCTP, organisation que le soumissionnaire propose de mettre en place / Weighting: 25

Quality criterion - Name: La qualification des intervenants pressentis : présentation de curriculum vitae (anonymisés) indiquant la formation et l'expérience sur des missions proches ou identiques / Weighting: 25

Quality criterion - Name: La démarche qualité (PAQ) / Weighting: 10

Price - Weighting: 40

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

3 reconductions tacite avec une durée maximum de l'accord-cadre de 48 mois

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

chiffre d'affaires annuel pour des activités similaires en 2020

Minimum level(s) of standards possibly required:

minimum 480 000 euro(s) (T.T.C.)

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Moyens en personnels dans le domaine concerné par l'accord-cadre- une liste des principaux services fournis au cours des trois dernières années indiquant le montant, la date et le destinataire public ou privé

Minimum level(s) of standards possibly required:

- au moins 10 personnes

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/05/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 20/05/2022 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:
2026

VI.3. Additional information

accord-Cadre à bons de commande, montant minimum : 400 000 euro(s) HT, montant maximum : 1 000 000euro(s) (H.T.).

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75007

Country: France

Internet address: <https://paris.tribunaladministratif.fr>

VI.4.2. Body responsible for mediation procedures

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75007

Country: France

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

tout recours concernant cette procédure peut être déposé conformément à l'article L. 551-1 du code de justice administrative (Cja)

VI.4.4. Service from which information about the review procedure may be obtained

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris

Postal code: 75007

Country: France

VI.5. Date of dispatch of this notice

10/04/2022