

France-Nancy: Call centre
OJ S 113/2016 14/06/2016
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: OPH de Nancy
Postal address: 32 rue Saint-Léon
Town: Nancy
Postal code: 54000
Country: France
Contact person: Service marchés
For the attention of: Fabien Saint-Michel
E-mail: fsaintmichel@ophnancy.fr
Telephone: +33 383857094
Fax: +33 383857169

Internet address(es):

General address of the contracting authority: <http://www.ophnancy.fr>
Address of the buyer profile: <http://www.marches-securises.fr>
Electronic access to information: <http://www.marches-securises.fr>
Electronic submission of tenders and requests to participate: <http://www.marches-securises.fr>

I.2. Type of the contracting authority

Other: EPIC

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Prestations de permanence téléphonique pour les appels d'urgence et les besoins spécifiques de l'OPh de Nancy.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 27: Other services
Main site or place of performance: Nancy (54000) et communes avoisinantes.
NUTS code FR411 Meurthe-et-Moselle

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Prestations de permanence téléphonique pour les appels d'urgence et les besoins spécifiques de l'OPh de Nancy.

II.1.5. CPV code(s)

79512000 Call centre

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

Justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union:

Directive 2004/18/EC

1) Justification for the choice of the negotiated procedure without prior publication of a contract notice in the OJEU in accordance with Directive 2004/18/EC

2) Other justification for the award of the contract without prior publication of a call for competition in the Official Journal of the European Union

The procurement falls outside the scope of application of the directive.

Marché d'une valeur inférieure au seuil de publication d'un avis de marché au Journal officiel de l'Union européenne.

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Valeur technique. Weighting 60
2. Prix. Weighting 40

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

Contract No: 9S16

Lot title: Lot unique

V.1. Date of conclusion of the contract

8.6.2016

V.2. Information about tenders

Number of tenders received: 3

V.3. Name and address of the contractor

Official name: Sofratel CAT

Postal address: 181 rue Henri Bocquet

Town: Bouchain

Postal code: 59111

Country: France

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 108 800 EUR

excluding VAT

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds**VI.2. Additional information**

Le présent marché est soumis à l'ordonnance 2005-649 du 6 juin 2005 et au décret 2005-1742 du 30.12.2005 relatifs aux marchés passés par certaines personnes publiques ou privées non soumises au code des marchés publics.

Le présent avis d'attribution vaut avis de publicité de la conclusion du marché.

le montant estimatif est donné pour la durée totale du marché; il correspond à la valeur maximale du marché

La date d'attribution correspond à la date de notification du marché.

Les pièces contractuelles du marché objet du présent avis d'attribution sont communicables, sur demande écrite adressée à: OPH de Nancy — service marchés — 32 rue Saint-Léon, 54000 Nancy. La communication des pièces du marché se fera dans le respect des secrets protégés par la loi et des intérêts commerciaux de l'entreprise attributaire.

VI.3. Procedures for review**VI.3.1. Review body**

Official name: Tribunal administratif de Nancy

Postal address: 5 place Carrière

Town: Nancy

Postal code: 54000

Country: France

E-mail: greffe.ta-nancy@juradm.fr

Telephone: +33 383174343

Fax: +33 383174350

VI.3.2. Review procedure**VI.3.3. Service from which information about the review procedure may be obtained**

Official name: Greffe du tribunal administratif de Nancy

Postal address: 5 place Carrière

Town: Nancy
Postal code: 54000
Country: France
E-mail: greffe.ta-nancy@juradm.fr
Telephone: +33 383174343
Fax: +33 383174350

VI.4. Date of dispatch of this notice
9.6.2016