

Belgium-Brussels: IT services: consulting, software development, Internet and support
OJ S 85/2020 30/04/2020
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Atrias

National registration number: 0826.258.873_27253

Postal address: Rue de la Chancellerie 17a

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: Katie Baes

E-mail: public_procurement@sibelga.be

Telephone: +32 25494103

Internet address(es):

Main address: <http://atrias.be>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=373852>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=373852>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=ATRIAS-ATR20DS1202-F05>

Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Other activity: Gestionnaire des réseaux de distribution

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

IT basics managed services

Reference number: ATRIAS-ATR20DS1202-F05_0

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3.

Type of contract

Services

II.1.4. Short description

— afin d'assurer la continuité des IT basics le pouvoir adjudicateur souhaite un partenaire à long terme pour gérer toutes les services de basic IT.

II.1.5. Estimated total value

Value excluding VAT: 2 100 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

II.2.4. Description of the procurement

Afin d'assurer la continuité des IT basics le pouvoir adjudicateur souhaite un partenaire à long terme pour gérer toutes les services de basic IT. Les services couvrent entre autre:

— le matériel IT de base:

— la reprise du matériel IT Basics auprès du fournisseur existant (PC, imprimantes réseau etc.);

— la maintenance de tout le matériel IT Basics [PC, imprimantes réseau (+ toner), antennes WiFi, réseau local, switches, racks et meeting room IT devices];

— licences et certificats « IT basics »:

— la reprise des licences actuelles IT basics (O365, Power BI, etc);

— la maintenance de toutes les licences en scope: update, upgrade et extensions;

— le reselling de licences ou certificats pour tout besoin interne d'Atrias;

— managed staffing:

— une équipe présence garantie « sur site » pour gérer tout le IT basics (achat, réception, installation, configuration, mises à jour CMDB, gestion des service requests, incidents, formation, coaching, intégration avec les équipes « Réseaux », administration de l'active directory, expertise O365 et Azure active directory administration);

— un centre de compétence et de support opérationnel à distance pour supporter l'équipe sur site (absence non planifiée d'une personne sur site, analyse des problèmes complexes, proposition de changes non standards, connaissance approfondie des solutions IT Basics, coaching, veille technologique, best practices etc.);

— service delivery reponsibility: un responsable du service delivery, de l'administratif (factures) et de l'accompagnement du pouvoir adjudicateur dans son parcours spécifique d'amélioration continue (rapidité, coûts, qualité) au quotidien et dans les investissements et les changements.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:
Cf. Dossier de sélection.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Renouvellement et réparations de téléphones mobiles et tablettes.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Cf. VI.3)

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Cf. VI.3)

Minimum level(s) of standards possibly required:

Classe: N/A, catégorie: N/A.

III.1.4. Objective rules and criteria for participation

List and brief description of rules and criteria:

Cf. VI.3)

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 08/06/2020 Local time: 11:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
French, Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Duration in months: 6 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.3. Additional information

Vous pouvez retrouver des informations supplémentaires dans le document annexé «ATR20DS1202 Mist — DS».

VI.4. Procedures for review

VI.4.1. Review body

Official name: Le Conseil d'État
Postal address: Rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.4.2. Body responsible for mediation procedures

Official name: Le Conseil d'État
Postal address: Rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Le Conseil d'État
Postal address: Rue de la Science 33
Town: Bruxelles
Postal code: 1040
Country: Belgium

VI.5. Date of dispatch of this notice

29/04/2020