

**United Kingdom-Liverpool: IT services: consulting, software development, Internet and support
OJ S 114/2016 15/06/2016
Contract award notice
Services**

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Liverpool Mutual Homes
Postal address: LMH @ The Observatory
Town: Liverpool
Postal code: L1 6RA
Country: United Kingdom
For the attention of: Mrs Amanda Sartorius – Jones
E-mail: amanda.sartorius-jones@liverpoolmh.co.uk
Telephone: +44 1512352570

Internet address(es):

General address of the contracting authority: www.liverpoolmutualhomes.org

I.2. Type of the contracting authority

I.3. Main activity

Other: housing association

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

LMH — Unified Communications Infrastructure.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 5: Telecommunications services
NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Description of Requirements

Liverpool Mutual Homes plan to move to a SIP-based Telephony platform and redesign its' WAN and MIA to include increased resilience whilst offering exceptional service and value for money from the provider. LMH have a separate project running with regards to the Telephony platform and the only requirements for this will be the connectivity to the SIP provision. Details of the existing platform will be shown.

A Successful Tender will focus on:

— Achieving or exceeding the technical specification set out below;

- Having a single point of contact for all enquiries and fault management;
- Pro-active fault discovery and management;
- Achieving or improving upon the required SLA;
- Detailing all link speeds (delivery speed and provisioned speed), expected round-trip time and jitter. Details of the SLA for all of these will also be fixed and included in the tender;
- Designing a secure and resilient platform for LMH communications;
- The ability to provide detailed, real-time web-based monitoring as per the Monitoring SLA;
- The delivery time-scales and wayleave provisions;
- Showing Telephony Savings from the proposed solution.

II.1.5. CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Accelerated negotiated

IV.2. Award criteria

IV.2.1. Award criteria

Lowest price

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

Section V: Award of contract

Lot title: Unified Communications Infrastructure

V.1. Date of conclusion of the contract

13.6.2016

V.2. Information about tenders

Number of tenders received: 5

Number of tenders received by electronic means: 5

V.3. Name and address of the contractor

Official name: Stack

Postal address: Bridle House, Number One Bridle Way

Town: Bootle
Postal code: L30 4UA
Country: United Kingdom

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 500 000 GBP

excluding VAT

Total value of the procurement:

Value: 300 000 GBP

excluding VAT

If annual or monthly value:

Number of years: 5

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

VI.3. Procedures for review

VI.3.1. Review body

Official name: Alison Bailey

Postal address: The Observatory, Old Haymarket Street

Town: Liverpool

Postal code: L1 6AR

Country: United Kingdom

Body responsible for mediation procedures

Official name: Alison Bailey

Postal address: The Observatory, Old Haymarket Street

Town: Liverpool

Postal code: L1 6AR

Country: United Kingdom

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Alison Bailey

Postal address: The Observatory, Old Haymarket Street

Town: Liverpool

Postal code: L1 6AR

Country: United Kingdom

VI.4. Date of dispatch of this notice

13.6.2016