

United Kingdom-London: Administrative healthcare services
OJ S 90/2018 12/05/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Big Lottery Fund

Postal address: 1 Plough Place

Town: London

NUTS code: UK United Kingdom

Postal code: EC4A 1DE

Country: United Kingdom

Contact person: Procurement Team

E-mail: procurement@biglotteryfund.org.uk

Internet address(es):

Main address: <https://www.biglotteryfund.org.uk>

Address of the buyer profile: <http://www.delta-esourcing.com/tenders>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Non Departmental Public Body

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Occupational Health Services and Employee Assistance

Reference number: BIG001-0839

II.1.2. Main CPV code

75122000 Administrative healthcare services

II.1.3. Type of contract

Services

II.1.4. Short description

The Big Lottery Fund (the Fund) is seeking to procure one provider, with national coverage to deliver comprehensive joined-up occupational health service and employee assistance programme to help minimise sickness absence, support our staff and managers appropriately with health issues. In addition they should provide counselling and advice services particularly related to mental ill health. It is important that both divisions of the provider work together to deliver a joined-up service where employees referred to occupational health may be identified to receive employee assistance programme services, if appropriate.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 83 333,33 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: United Kingdom.

II.2.4. Description of the procurement

The Big Lottery Fund (the Fund) is seeking to procure one provider, with national coverage to deliver a comprehensive joined-up occupational health service and employee assistance programme to help minimise sickness absence, support our staff and managers appropriately with health issues. In addition they should provide counselling and advice services particularly related to mental ill health. It is important that both divisions of the provider work together to deliver a joined-up service where employees referred to occupational health may be identified to receive employee assistance programme services, if appropriate.

II.2.5. Award criteria

Quality criterion - Name: Your detailed proposal to meet the requirements clearly demonstrating your understanding of delivering the services as outlined in Section 2 / Weighting: 10

Quality criterion - Name: Please detail your proposed delivery team, how you propose to manage to meet project requirements the skills that will be available, how these will be relevant to delivery. / Weighting: 10

Quality criterion - Name: Detailed proposal that clearly demonstrates your ability to work across all the Big Lottery Fund Offices in the UK and Northern Ireland / Weighting: 10

Quality criterion - Name: Provide an implementation plan which addresses the Service Levels (Refer to Section 2 Required Service Levels, 2.5 and 2.6). / Weighting: 10

Quality criterion - Name: Provide us with a method statement setting out how you would ensure occupational health and counselling referrals are managed in an efficient and effective way. / Weighting: 10

Quality criterion - Name: Detail your complaints handling procedure, how you will handle complaints in connection with both services. To evaluate the robustness of your proposed strategy / Weighting: 5

Quality criterion - Name: Demonstrate your approach to customer care, and your approach to ensure ongoing quality of service. / Weighting: 5

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

23/04/2018

V.2.2. Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Maitland Medical Service Limited

Postal address: Milestones, Royal Parade, Chislehurst

Town: Kent

NUTS code: UK United Kingdom

Postal code: BR7 6NW

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

To view this Notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=317260551>

GO Reference: GO-201858-PRO-12383411

VI.4. Procedures for review

VI.4.1. Review body

Official name: Big Lottery Fund

Town: London
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Big Lottery Fund
Postal address: 1 Plough Place
Town: London
Postal code: EC4A 1DE
Country: United Kingdom

VI.5. Date of dispatch of this notice

08/05/2018