

**Norway-Oslo: Identification badge release services**

OJ S 68/2023 05/04/2023

Contract notice

Services

Directive 2009/81/EC

**Section I: Contracting authority/entity**

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**I.1. Name and addresses**

Official name: FORSVARSMATERIELL [the Norwegian Defence Materiel Agency]

Postal address: Grev Wedels plass 1

Town: OSLO

Postal code: 0151

Country: Norway

For the attention of: Elisabeth Holst-Hagedal

E-mail: [eholsthagedal@mil.no](mailto:eholsthagedal@mil.no)**Internet address(es):**General address of the contracting authority/entity: <https://forsvaret.no/forsvarsmateriell>Electronic access to information: <https://permalink.mercell.com/200490868.aspx>Electronic submission of tenders and requests to participate: <https://permalink.mercell.com/200490868.aspx>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

Defence

**I.4. Contract award on behalf of other contracting authorities/entities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Procurement of the Ministry of Defence's ID cards with accompanying services.

**II.1.2. Type of contract and place of performance or delivery**

Services

Main site or place of performance: Oslo/Akershus, Norway.

NUTS code NO08 Oslo og Viken

**II.1.3. Information about framework agreement**

The procurement involves the establishment of a framework agreement

#### **II.1.4. Information about framework agreement**

Framework agreement with a single operator

##### **Duration of the framework agreement**

Duration in years: 7

##### **Estimated total value of purchases for the entire duration of the framework agreement**

Estimated value excluding VAT: 40 000 000,00 NOK

#### **II.1.5. Short description of the contract or purchase(s)**

The Norwegian Defence Materiel Agency (NDMA) invites tenderers to participate in a contest for the procurement of the Ministry of Defence's identity cards (FD-ID), a high-security identity card for use in all of the defence sector.

The procurement will also cover sub-categories of identity cards for use in the defence sector. This includes, amongst other things, Medical Identity Cards and Veteran Identity Cards, etc. The contract can, in the long term, involve the production of other types of cards in accordance with FPVS' needs.

The procurement will be made through a negotiated procedure after a prior notice with prequalification of three tenderers.

The procurement includes raw cards, personification of cards, software, maintenance of the software, and consultancy services.

#### **II.1.6. CPV code(s)**

79716000 Identification badge release services, 22455000 ID cards, 35123400 Identification badges

#### **II.1.7. Information about subcontracting**

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Software with maintenance and raw cards. The production is expected to be approx. 20,000 cards a year. The system must be able to handle approx. 500,000 cards.

#### **II.2.2. Information about options**

Options: yes

Description of options: Up to 20,000 hours of assistance and data acquisition of passport pictures.

Provisional timetable for recourse to these options:  
in months: 84 (from the award of the contract)

#### **II.2.3. Information about renewals**

This contract is subject to renewal: no

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 84 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Other particular conditions to which the performance of the contract is subject, in particular with regard to security of supply and security of information**

#### **III.1.5. Information about security clearance**

### **III.2. Conditions for participation**

#### **III.2.1. Personal situation**

**Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Qualification requirement 1:

Tenderers must be a legally established company, registered in a trade, professional, or company register in their country of origin or establishment.

Documentation requirement 1:

Valid registration certificate.

For Norwegian tenderers:

Company registration certificate

For foreign tenderers:

Registration certificate.

Qualification requirement 2:

Tenderers must have an orderly system in relation to payment of taxes and VAT.

Documentation requirement 2:

Tax Certificates not older than six months from the application deadline. Tax certificates are defined as:

Certificate issued by the tax collector or the Norwegian Tax Authority for:

Value Added Tax

Tax

Payroll tax

#### **III.2.2. Economic and financial ability**

**Criteria regarding the economic and financial standing of economic operators (that may lead to their exclusion)**

List and brief description of conditions: Qualification requirement 3:

Tenderers must have the necessary economic and financial capacity to fulfil the contract.

A credit rating of 'credit worthy' or equivalent will be sufficient to fulfil the requirement.

Documentation requirement 3:

A credit assessment from a certified credit rating agency based on the most recent known accounting. The rating must not be older than 3 months.

The document must be marked as annex K3 credit rating.

If a tenderer has valid reasons for not being able to provide the documentation requested by the contracting authority, for example, if the tenderer is a newly established company, the tenderer can document his economic and financial position with any other document that the contracting authority deems suitable.

### III.2.3. Technical and/or professional capacity

#### Criteria regarding the technical and/or professional ability of economic operators (that may lead to their exclusion)

List and brief description of conditions:

Qualification Requirement 4:

Tenderers must have sufficient staff to fulfil the contract.

Tenderers must have competence within the following fields:

Development, design, and personalisation of cards

Further development/adaptation of the offered software

Tenderers must have minimum three employees in each of the above-mentioned areas.

Documentation requirement 4:

A description of the tenderer's organisation, and a statement of how many employees they have within each area

The document is to be marked as annex K4 staffing.

Tenderers must offer personnel that are, or can be security cleared for Norwegian SECRET.

The personnel stated here must be the same personnel as described in point K4.

Qualification requirement 5:

Tenderers must offer personnel that are, or can be security cleared for Norwegian SECRET.

The personnel stated here must be the same personnel as described in point K4.

Documentation requirement 5:

Tenderers must substantiate that the offered personnel can be security cleared to SECRET.

The documentation must be given in a separate annex marked annex K5 security clearance.

Qualification requirement 6:

Tenderers must be able to enter into a security agreement with FMA.

The tenderer and any sub-suppliers (including software suppliers) must therefore have an office in a country that Norway has a bilateral security agreement or security cooperation with.

Documentation requirement 6:

Norwegian tenderers/sub-suppliers are to document this with a Norwegian company registration certificate.

Foreign tenderers are to document this with a certificate from a company register, trade register, or professional register that verifies that the sub-supplier is established in a country that Norway has security cooperation with.

The security agreement will, as a starting point, be signed after the contract has been signed.

Qualification requirement 7:

Experience with the offered technology.

Tenderers have good experience with the offered card administration system.

Good experience means experience from deliveries with the following qualities:

Administration of cards and orders for cards for companies or organisations with a production of minimum 20,000 cards a year.

Production set-up with complex security challenges and access structure.

Where the delivered systems were based on the same main product that is offered now.

Documentation requirement 7:

The tenderer's description of equivalent completed deliveries with the offered technology.

The descriptions must, as a minimum, include: The tenderer's most relevant deliveries in the last 5 years.

The description must include a statement of:

A brief description of the assignment

The value of the assignment

Date

Contact person at the customer (name, telephone number and email address).  
It is the tenderer's responsibility to document relevance through the descriptions. The description must not exceed two A4 pages. Font size 12, font Times New Roman. Other text will be cut off.

The document is to be marked as annex K7 experience.

Qualification requirement 8:

Experience with the delivery of raw cards.

Tenderers must have good experience with the delivery of raw cards with complex security elements.

Documentation requirement 8:

The tenderer's description of assignments that show that the requirements are met.

The descriptions must, as a minimum, include: The tenderer's most relevant deliveries in the last 5 years.

The description must include a statement of:

A brief description of the assignment

The value of the assignment

Date

Contact person at the customer (name, telephone number and email address).

It is the tenderer's responsibility to document relevance through the descriptions. The description must not exceed two A4 pages. Font size 12, font Times New Roman. Other text will be cut off.

The document is to be marked as annex K8 experience with the delivery of raw cards.

Qualification requirement 9:

Experience with the personalisation of cards.

Tenderers must have good experience from the personalisation of cards.

Documentation requirement 9:

The tenderer's description of assignments that show that the requirements are met.

The descriptions must, as a minimum, include: The tenderer's most relevant deliveries in the last 5 years.

The description must include a statement of:

A brief description of the assignment

The value of the assignment

Date

Contact person at the customer (name, telephone number and email address).

It is the tenderer's responsibility to document relevance through the descriptions. The description must not exceed two A4 pages. Font size 12, font Times New Roman. Other text will be cut off.

The document is to be marked with annex K9 experience with the personalisation of cards.

Qualification requirement 10:

Experience with security framework.

Tenderers must document use of the security framework for the service delivery.

For example NIST SP 800-53 Rev 5 or the ISO 27000-series.

Documentation requirement 10:

Tenderers are asked to document with examples of security frameworks that were followed.

The examples can be generic.

Qualification requirement 11:

Tenderers must have a good quality assurance system.

Documentation requirement 11:

If a tenderer is certified in accordance with ISO 9001 or equivalent standard, attach a copy of a valid certificate issued by an accreditation body that certifies that the tenderer's quality

management system is in accordance with such a standard.

If a tenderer is not certified in accordance with such a standard, a description of the tenderer's quality management system must be submitted.

The certificate/described system must cover all the areas and activities that will be involved in the deliveries under this contract.

The contracting authority reserves the right to inspect the quality management that the tenderer will use, either themselves or via the use of a competent public body in the country where the tenderer is established.

Qualification requirement 12:

Tenderers must have implemented a good management system for information security.

Documentation requirement 12:

If a tenderer is certified in accordance with ISO 27001 or equivalent standard, a copy is to be submitted of a valid certified issued by an accreditation body that certifies that the tenderer's management system is in accordance with such a standard.

If a tenderer is not certified in accordance with such a standard, a description must be submitted of the tenderer's management system for information security.

Qualification requirement 13:

Tenderers must have a good environment management system.

Documentation requirement 13:

A description of environmental measures that have been implemented in the business.

If a tenderer is certified in accordance with ISO 14001 or equivalent standards, it is sufficient to present a copy of a valid certificate.

The description must be given in a separate annex marked annex K131 environment management system.

Qualification requirement 14:

Tenderers must take social and ethical responsibility.

Documentation requirement 14:

Tenderers must accept 'Annex 5 Ethical Self-Declaration for Suppliers to the Ministry of Defence with Underlying Departments'.

Tenderers accept Annex 6 when they submit a qualification request.

### **III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates 3

Objective criteria for choosing the limited number of candidates: Qualification requirement 7:

Experience with the offered technology.

Tenderers have good experience with the offered card administration system.

Good experience means experience from deliveries with the following qualities:

Administration of cards and orders for cards for companies or organisations with a production of minimum 20,000 cards a year.

Production set-up with complex security challenges and access structure.

Where the delivered systems were based on the same main product that is offered now.

Documentation requirement 7:

The tenderer's description of equivalent completed deliveries with the offered technology.

The descriptions must, as a minimum, include: The tenderer's most relevant deliveries in the last 5 years.

The description must include a statement of:

A brief description of the assignment

The value of the assignment

Date

Contact person at the customer (name, telephone number and email address).

It is the tenderer's responsibility to document relevance through the descriptions. The description must not exceed two A4 pages. Font size 12, font Times New Roman. Other text will be cut off.

The document is to be marked as annex K7 experience.

Qualification requirement 8:

Experience with the delivery of raw cards.

Tenderers must have good experience with the delivery of raw cards with complex security elements.

Documentation requirement 8:

The tenderer's description of assignments that show that the requirements are met.

The descriptions must, as a minimum, include: The tenderer's most relevant deliveries in the last 5 years.

The description must include a statement of:

A brief description of the assignment

The value of the assignment

Date

Contact person at the customer (name, telephone number and email address).

It is the tenderer's responsibility to document relevance through the descriptions. The description must not exceed two A4 pages. Font size 12, font Times New Roman. Other text will be cut off.

The document is to be marked as annex K8 experience with the delivery of raw cards.

Qualification requirement 9:

Experience with the personalisation of cards.

Tenderers must have good experience from the personalisation of cards.

Documentation requirement 9:

The tenderer's description of assignments that show that the requirements are met.

The descriptions must, as a minimum, include: The tenderer's most relevant deliveries in the last 5 years.

The description must include a statement of:

A brief description of the assignment

The value of the assignment

Date

Contact person at the customer (name, telephone number and email address).

It is the tenderer's responsibility to document relevance through the descriptions. The

description must not exceed two A4 pages. Font size 12, font Times New Roman. Other text will be cut off.

The document is to be marked with annex K9 experience with the personalisation of cards.

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated no

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

DI2022020569

##### **IV.3.2. Previous publication concerning this procedure**

no

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

5.5.2023 - 12:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

Other Norwegian

#### **Section VI: Complementary information**

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##### **VI.1. Information about recurrence**

This is a recurrent procurement: no

##### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

##### **VI.3. Additional information**

##### **VI.4. Procedures for review**

###### **VI.4.1. Review body**

Official name: Oslo Tingrett [Oslo District Court]

Country: Norway

###### **VI.4.2. Review procedure**

**VI.4.3. Service from which information about the review procedure may be obtained**

**VI.5. Date of dispatch of this notice**

31.3.2023