

204394-2026 - Competition

Sweden – IT services: consulting, software development, Internet and support – IT-stöd för diarium, ärendehantering och förtroendemannaregister

OJ S 59/2026 25/03/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Luleå kommun

Email: lisa.aspgren@lulea.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: IT-stöd för diarium, ärendehantering och förtroendemannaregister

Description: Nu genomför Luleå kommuns Inköp, på uppdrag av kommunstyrelseförvaltningen, kansliet en upphandling avseende kontrakt på ett IT-stöd för diarium, ärendehantering och förtroendemannaregister inkl implementation samt service support och underhåll.

Procedure identifier: f0c59ce5-3dcf-4c94-b067-c8f4d9c12849

Internal identifier: KLF 2026/447

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 10 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: IT-stöd för diarium, ärendehantering och förtroendemannaregister

Description: Nu genomför Luleå kommuns Inköp, på uppdrag av kommunstyrelseförvaltningen, kansliet en upphandling avseende kontrakt på ett IT-stöd för diarium, ärendehantering och förtroendemannaregister inkl implementation samt service support och underhåll.

Internal identifier: IT-stöd för diarium, ärendehantering och förtroendemannaregister

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Additional information: -

5.1.3. Estimated duration

Start date: 19/05/2026

Duration end date: 19/05/2027

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Social objective promoted: Gender equality

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

5.1.11. Procurement documents

Address of the procurement documents: <https://www.kommersannonser.se/elite/Notice/NoticeDispatch.aspx?NoticeId=91542>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://www.kommersannonns.se/elite/Notice/NoticeDispatch.aspx?Noticeld=91542>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Allowed

Deadline for receipt of requests to participate: 29/04/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Luleå

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure: Luleå kommun

Organisation providing more information on the review procedures: Förvaltningsrätten i Luleå

8. Organisations

8.1. ORG-0001

Official name: Luleå kommun

Registration number: 212000-2742

Postal address: Luleå kommun

Town: Luleå

Postcode: 971 85

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Contact point: Lisa Aspgren

Email: lisa.aspgren@lulea.se

Telephone: 0046920453000

Internet address: <http://www.lulea.se/>

Buyer profile: <http://www.lulea.se/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Luleå

Registration number: 202100-2742

Postal address: Skeppsbrogatan 43

Town: Luleå

Postcode: 97231

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Email: forvaltningsrattenilulea@dom.se

Telephone: +46 920295490

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: a55d2034-fbe2-48dd-98c6-12697eb1fece - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 23/03/2026 11:31:00 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Swedish

Notice publication number: 204394-2026

OJ S issue number: 59/2026

Publication date: 25/03/2026