

**United Kingdom-Gloucester: Miscellaneous health services**  
**OJ S 90/2018 12/05/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NHS Gloucestershire Clinical Commissioning Group  
Postal address: Sanger House, 5220 Valiant Court, Gloucester Business Park, Brockworth  
Town: Gloucester  
NUTS code: UKK13 Gloucestershire  
Postal code: GL3 4FE  
Country: United Kingdom  
Contact person: David Porter  
E-mail: [david.porter6@nhs.net](mailto:david.porter6@nhs.net)  
**Internet address(es):**  
Main address: <https://www.gloucestershireccg.nhs.uk/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Provision of Online Counselling Services  
Reference number: NGPT67/2017

**II.1.2. Main CPV code**

85140000 Miscellaneous health services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

NHS Gloucestershire Clinical Commissioning Group is seeking a responsive and local service for the provision of online counselling for young people between the ages of 11 and 24. The overall aim is to provide counselling services to children and young people who require direct access to early intervention support and do not meet the criteria set out by the existing Children's and Young People's service (CAMHS) but who may nonetheless require immediate help and support for mental health needs.

The service will provide online access to counselling between the hours of 4:00 pm and 9:00 pm. In the first instance this will be "drop in" online counselling or a booked appointment where

assessment of the client's needs will take place. Following this, clients will be offered continued online or phone support for up to 50 minutes 5 nights a week (Sunday-Thursday) or will be referred on for further/additional services, depending upon the severity of their mental health needs.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 471 000,00 GBP

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKK13 Gloucestershire

Main site or place of performance: County of Gloucestershire.

#### **II.2.4. Description of the procurement**

NHS Gloucestershire Clinical Commissioning Group is seeking a responsive and local service for the provision of online counselling for young people between the ages of 11 and 24. The overall aim is to provide counselling services to children and young people who require direct access to early intervention support and do not meet the criteria set out by the existing Children's and Young People's service (CAMHS) but who may nonetheless require immediate help and support for mental health needs.

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NHS Gloucestershire CCG is seeking to enter into a contract with the preferred bidder for an initial period of 3-years with an option to extend for a further 2-year period.

The total contract value stated is for the initial 3-year contract period excluding the extension option of a further 2-year period.

Organisations interested in providing this service should request the Invitation to Tender document by contacting David Porter, Head of Procurement, NHS Gloucestershire CCG at [david.porter6@nhs.net](mailto:david.porter6@nhs.net) no later than noon, Friday 9 February 2018. Completed Invitation to Tender documents must be returned no later than noon, 16.2.2018.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery / Weighting: 15 %

Quality criterion - Name: Quality of workforce / Weighting: 10 %

Quality criterion - Name: Counselling pathway / Weighting: 15 %

Quality criterion - Name: Counselling Models / Weighting: 5 %

Quality criterion - Name: Working with other organisations / Weighting: 5 %

Quality criterion - Name: Experience / Weighting: 10 %

Quality criterion - Name: Experience and views of young people / Weighting: 5 %

Quality criterion - Name: Risk assessment and management / Weighting: 5 %

Quality criterion - Name: Information Governance / Weighting: 10 %

Quality criterion - Name: Effective use of resources / Weighting: 15 %

Quality criterion - Name: Safeguarding / Weighting: 5 %

Cost criterion - Name: Not applicable / Weighting: 0 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 244-509636](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

10/05/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Teens in Crisis Plus

Postal address: Office 30, 4th Floor, Building 8 Vantage Point Business Park

Town: Mitcheldean

NUTS code: UKK13 Gloucestershire

Postal code: GL17 0DD

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 471 000,00 GBP

Total value of the contract/lot: 471 000,00 GBP

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: NHS Gloucestershire Clinical Commissioning Group

Postal address: Sanger House, 5220 Valiant Court, Gloucester Business Park, Brockworth

Town: Gloucester

Postal code: GL3 4FE

Country: United Kingdom

E-mail: [david.porter6@nhs.net](mailto:david.porter6@nhs.net)

**VI.5. Date of dispatch of this notice**

11/05/2018