

**United Kingdom-London: Facilities management services**  
**OJ S 80/2021 26/04/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Tower Hamlets Community Housing

Postal address: 285 Commercial Road, Stepney

Town: London

NUTS code: UKI London

Postal code: E1 2PS

Country: United Kingdom

Contact person: Patricia Conway

E-mail: [pconway@pfh.co.uk](mailto:pconway@pfh.co.uk)

**Internet address(es):**

Main address: <https://www.thch.org.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/procurementforhousing>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Tower Hamlets Community Housing Provision of Concierge and Fire Marshal Services

Reference number: PfHCon/00000155

**II.1.2. Main CPV code**

79993100 Facilities management services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Tower Hamlets Community Housing have appointed a service provider who will be required to provide concierge services and/or fire marshal services at properties/sites owned and/or managed by Tower Hamlets Community Housing. It is intended that the contract established following the procurement will run for an initial term of 3 years, extendable for a further term of

24 months. Any extension will be at the discretion of Tower Hamlets Community Housing. The estimated annual contract value is c. GBP 800 000 (exc VAT). Tower Hamlets Community Housing will utilise bespoke contract terms and conditions. Full details related to the requirements are included within the tender documentation. Procurement for Housing have been appointed by THCH to facilitate this tendering exercise.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 5 000 000,00 GBP

**II.2. Description**

**II.2.2. Additional CPV code(s)**

79993100 Facilities management services, 71317200 Health and safety services

**II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance:

**II.2.4. Description of the procurement**

As per Section — II.1.4) Short description.

**II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section IV: Procedure**

---

**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 230-568439](#)

**IV.2.8. Information about termination of dynamic purchasing system**

## **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

---

**Contract No:** 1

**Lot No:** 1

**Title:**

Concierge and Fire Marshal Services

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

25/02/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 16

Number of tenders received from SMEs: 13

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: County Enforcement Ltd

Postal address: 50 Grosvenor Hill, Mayfair

Town: London

NUTS code: UKI London

Postal code: W1K 3QL

Country: United Kingdom

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 5 000 000,00 GBP

Total value of the contract/lot: 5 000 000,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

---

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Public Procurement Review Service

Town: London

Country: United Kingdom

##### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

THCH incorporated a standstill period at the point information on the award of the contract was communicated to tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 (SI2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales, and Northern Ireland).

**VI.5. Date of dispatch of this notice**

21/04/2021