

207585-2026 - Result

Ireland – Telephone and data transmission services – Renewal of 8X8 licences and optional additional functional requirements

OJ S 60/2026 26/03/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Office of Public Works (OPW)

Email: info@opw.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Renewal of 8X8 licences and optional additional functional requirements

Description: Licensing and Standard Support Services for the OPW's existing 8x8 Unified Communications services. These services comprise of the Work for Desktop and Work for mobile application. This a fully cloud based platform. Additional functionality maybe a requirement at a later date

Procedure identifier: dbafee07-c44d-4034-834d-a04974566f1e

Previous notice: 109812ec-c08a-4b76-acf7-d8121700af12-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

2.1.2. Place of performance

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 420 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Renewal of 8X8 licences and optional additional functional requirements

Description: Licensing and Standard Support Services for the OPW's existing 8x8 Unified Communications services. These services comprise of the Work for Desktop and Work for mobile application. This a fully cloud based platform. Additional functionality maybe a requirement at a later date

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 4 Years

5.1.5. Value

Estimated value excluding VAT: 720 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price per individual user licence.

Category of award weight criterion: Weight (decimal, exact)

Award criterion number: 1

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Office of Public Works (OPW)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 800 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: 8x8 UK Limited

Tender:

Tender identifier: 000156769
Identifier of lot or group of lots: LOT-0001
Value of the tender: 800 000,00 EUR
Subcontracting: No
Contract information:
Identifier of the contract: 438600
Date on which the winner was chosen: 17/02/2026
Date of the conclusion of the contract: 23/03/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Office of Public Works (OPW)
Registration number: 2109
Postal address: Jonathan Swift Street
Town: Trim
Postcode: C15 NX36
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@opw.ie
Telephone: +353 46 942 2000
Internet address: <https://www.gov.ie/en/organisation/office-of-public-works/>
Buyer profile: <https://www.gov.ie/en/organisation/office-of-public-works/>

Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: 8x8 UK Limited
Size of the economic operator: Medium
Registration number: 05083841
Town: Buckinghamshire
Postcode: HP198JR
Country: United Kingdom
Email: uk-bid@8x8.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

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