

207780-2026 - Result

Ireland – Software development services utilities – Technical and Development Support Services for Unit4 ERP Installations in Irish Local Authorities Single Supplier Framework

OJ S 60/2026 26/03/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Local Government Management Agency

Email: procurement@lgma.ie

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Technical and Development Support Services for Unit4 ERP Installations in Irish Local Authorities Single Supplier Framework

Description: The appointment of suitably qualified and experienced partners with detailed Unit4 ERP expertise that can work alongside the existing Local Government Management Agency support teams, and its Strategic partners, supporting the business planning objectives. The Technical Services required may involve, but are not limited to: 1. Unit4 ERP Database administration and optimisation 2. On-premise infrastructure upgrades and updates, including SQL Server version upgrades, Windows Server upgrades etc. 3. Installation of underlying Unit4 ERP services such as update packages, Report Engine updates, Reporting, Hotfixes and Experience Packs as required 4. Assistance in the LA side preparation and configuration required for Migration to Unit4 Cloud The Application Services required may involve, but are not limited to: 1. Unit 4 ERP Consultancy 2. Ability to deliver amendments and add-ons to Unit4 ERP as required by the LA sector. 3. Delivery of training on the use of the Unit4 ERP and integrated applications 4. Assisting in the transfer of application-level knowledge /consultancy to the Subject Matter Experts. Note: In-depth knowledge of Local Government-specific operations , such as Loans, Rents, Commercial Rates, Supplier Tax, Miscellaneous Billing, PDC, Recurring Manager, AFS, Budgets, Quarterly Reporting, Costing of Services, Customer Statements, CCR will be required to provide these services.

Procedure identifier: f69c5a16-5d71-4eb4-9333-2e124c0e8473

Previous notice: 3e0d8d29-850a-40cd-b27b-7764f6aa9d16-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212700 Software development services utilities

Additional classification (cpv): 72212442 Financial systems software development services, 72250000 System and support services, 71356300 Technical support services, 72000000 IT services: consulting, software development, Internet and support, 72600000 Computer support

and consultancy services, 72253200 Systems support services, 72261000 Software support services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 800 000,00 EUR

Maximum value of the framework agreement: 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Technical and Development Support Services for Unit4 ERP Installations in Irish Local Authorities Single Supplier Framework

Description: The appointment of suitably qualified and experienced partners with detailed Unit4 ERP expertise that can work alongside the existing Local Government Management Agency support teams, and its Strategic partners, supporting the business planning objectives. The Technical Services required may involve, but are not limited to: 1. Unit4 ERP Database administration and optimisation 2. On-premise infrastructure upgrades and updates, including SQL Server version upgrades, Windows Server upgrades etc. 3. Installation of underlying Unit4 ERP services such as update packages, Report Engine updates, Reporting, Hotfixes and Experience Packs as required 4. Assistance in the LA side preparation and configuration required for Migration to Unit4 Cloud The Application Services required may involve, but are not limited to: 1. Unit 4 ERP Consultancy 2. Ability to deliver amendments and add-ons to Unit4 ERP as required by the LA sector. 3. Delivery of training on the use of the Unit4 ERP and integrated applications 4. Assisting in the transfer of application-level knowledge /consultancy to the Subject Matter Experts. Note: In-depth knowledge of Local Government-specific operations , such as Loans, Rents, Commercial Rates, Supplier Tax, Miscellaneous Billing, PDC, Recurring Manager, AFS, Budgets, Quarterly Reporting, Costing of Services, Customer Statements, CCR will be required to provide these services.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72212700 Software development services utilities

Additional classification (cpv): 72212442 Financial systems software development services, 72250000 System and support services, 71356300 Technical support services, 72000000 IT services: consulting, software development, Internet and support, 72600000 Computer support and consultancy services, 72253200 Systems support services, 72261000 Software support services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: As above

5.1.3. Estimated duration

Duration: 5 Years

5.1.5. Value

Estimated value excluding VAT: 800 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: As per sRFT documentation

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Local Government Management Agency

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Maximum value of the framework agreements in this notice: 800 000,00 EUR

Approximate value of the framework agreements

:

800 000,00

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 800 000,00 EUR

Re-estimated value of the framework agreement: 800 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Hennessy IT Consulting

Tender:

Tender identifier: 000104000
Identifier of lot or group of lots: LOT-0001
Value of the tender: 800 000,00 EUR
The tender was ranked: yes
Rank of the tender: 1
The tender is a variant: no
Subcontracting: No
Contract information:
Identifier of the contract: 420629
Date on which the winner was chosen: 04/06/2025
Date of the conclusion of the contract: 11/07/2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Local Government Management Agency
Registration number: 9829486G
Postal address: Local Government House, 35/39 Ushers Quay
Town: DUBLIN 8
Postcode: D08 H56R
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@lgma.ie
Telephone: 01 633 2200
Internet address: <http://www.lgma.ie>
Buyer profile: <http://www.lgma.ie>
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Hennessy IT Consulting
Size of the economic operator: Micro, small, or medium
Registration number: 3611740EH
Town: Erskine
Postcode: PA8 7EA
Country: United Kingdom
Email: colmhennessy@outlook.com
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 559b81bf-5b22-4aa9-ae69-5358574b8321 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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