

United Kingdom-Norwich: Health and social work services
OJ S 92/2018 16/05/2018
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Norfolk County Council
Postal address: Floor 3, County Hall, Martineau Lane,
Town: Norwich
NUTS code: UKH15 Norwich and East Norfolk
Postal code: NR1 2DH
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: www.norfolk.gov.uk
Address of the buyer profile: <https://in-tendhost.co.uk/norfolkcc/asp/Home>

I.1. Name and addresses

Official name: Norfolk Constabulary
Postal address: Bethel Street Police Station, Bethel Street
Town: Norwich
NUTS code: UKH15 Norwich and East Norfolk
Postal code: NR2 1NN
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: <https://www.norfolk.police.uk/>

I.1. Name and addresses

Official name: North Norfolk Clinical Commissioning Group
Postal address: Lakeside 400 Old Chapel Way Broadland Business Park Thorpe St Andrew
Town: Norwich
NUTS code: UKH15 Norwich and East Norfolk
Postal code: NR7 0WG
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: <http://www.northnorfolkccg.nhs.uk/>

I.1. Name and addresses

Official name: South Norfolk Clinical Commissioning Group
Postal address: Lakeside 400 Old Chapel Way Broadland Business Park Thorpe St Andrew

Town: Norwich
NUTS code: UKH15 Norwich and East Norfolk
Postal code: NR7 0WG
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: <http://www.southnorfolkccg.nhs.uk/>

I.1. Name and addresses

Official name: Great Yarmouth and Waveney Clinical Commissioning Group
Postal address: Beccles House 1 Common Lane North Beccles Suffolk
Town: Beccles
NUTS code: UKH14 Suffolk
Postal code: NR34 9BN
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: <http://www.greatyarmouthandwaveneyccg.nhs.uk/>

I.1. Name and addresses

Official name: Norwich Clinical Commissioning Group
Postal address: Room 202 City Hall St Peters Street
Town: Norwich
NUTS code: UKH15 Norwich and East Norfolk
Postal code: NR2 1NH
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: <https://www.norwichccg.nhs.uk/>

I.1. Name and addresses

Official name: West Norfolk Clinical Commissioning Group
Postal address: King's Court, Chapel Street, King's Lynn,
Town: Kings Lynn
NUTS code: UKH15 Norwich and East Norfolk
Postal code: PE30 1EL
Country: United Kingdom
Contact person: Sarah Hardy
E-mail: sourcingteam@norfolk.gov.uk
Internet address(es):
Main address: <http://www.westnorfolkccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/norfolkcc/aspx/Home>
Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Appropriate Adult Service for Norfolk
Reference number: NCCT41610

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

Norfolk County Council wishes to procure an appropriate adult service to be provided to children and young people under 18 years (where the parent / guardian is unable or unwilling to attend) and for vulnerable adults who have been arrested for an offence in Norfolk.

II.1.5. Estimated total value

Value excluding VAT: 820 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

85300000 Social work and related services, 85310000 Social work services, 85312310 Guidance services, 66162000 Custody services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: UKH15 Norwich and East Norfolk
NUTS code: UKH16 North and West Norfolk
NUTS code: UKH17 Breckland and South Norfolk
Main site or place of performance: Norfolk.

II.2.4. Description of the procurement

Norfolk County Council on behalf of itself and Norwich Clinical Commissioning Group, North Norfolk Clinical Commissioning Group, South Norfolk Clinical Commissioning Group, Great Yarmouth and Waveney Clinical Commissioning Group, West Norfolk Clinical Commissioning Group and Norfolk Constabulary wishes to procure an appropriate adult service to be provided to children and young people under 18 years (where the parent / guardian is unable or unwilling to attend) and for vulnerable adults who have been arrested for an offence in Norfolk.

The Appropriate Adult service will operate in line with the Police and Criminal Evidence Act 1984 (PACE) and its accompanying Codes of Practice as well as the YJB National Standards for young people, and in accordance with local and national guidance. The service must be delivered in a way which promotes social inclusion and safeguards the welfare of children and young people and vulnerable adults. This will include delivery of services in line with both Norfolk's Adult and Children's Safeguarding Boards policies and procedures.

The Appropriate Adult service will need to be affiliated to the National Appropriate Adult Network (NAAN) and compliant with the NAAN National Standards.

The Appropriate Adult role was created under the PACE Act 1984 and is required for the mentally vulnerable and juveniles. In the case of juveniles (under the age of 18 years), the Appropriate Adult will normally be the parent/guardian or other adult relative, however, when they are unwilling or unable to attend, an Appropriate Adult must be provided. In the case of an adult, an Appropriate Adult must be provided when it is determined by the Police Custody Sergeant that the detainee is identified as a vulnerable person.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 820 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/10/2018 End: 30/09/2021

This contract is subject to renewal: yes

Description of renewals:

The Council (at its own discretion) has the option to extend the contract by a 24 month period.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The Council (at its own discretion) has the option to extend the contract by a 24 month period.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The estimate value above is based on the full contract length of 5 years (including the 2 year extension which is at the discretion of Norfolk County Council and the other contracting authorities).

Although this is a joint procurement, the contract will be with the winning bidder and Norfolk County Council only.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/06/2018 Local time: 14:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 18/06/2018 Local time: 14:03

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

This procurement will be managed electronically via the Council's e-procurement system. To participate in this procurement, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>

Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc.aspx/BuyerProfiles>

Once registered you will be able to see the procurement project under the "tenders" section and "express an interest" to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or e-mailing support@in-tend.co.uk

VI.4. Procedures for review

VI.4.1. Review body

Official name: Norfolk County Council

Town: Norwich

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Norfolk County Council

Town: Norwich

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern EN Standard form 02 — Contract notice 12 / 19 Ireland).

Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Norfolk County Council

Town: Norwich

Country: United Kingdom

VI.5. Date of dispatch of this notice

15/05/2018