

United Kingdom-Bristol: Software development services

OJ S 87/2020 05/05/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Jisc Services Ltd

Postal address: One Castlepark, Tower Hill

Town: Bristol

NUTS code: UK United Kingdom

Postal code: BS2 0JA

Country: United Kingdom

Contact person: Christopher Hallahan

E-mail: chris.hallahan@jisc.ac.uk

Internet address(es):

Main address: <http://www.jisc.ac.uk/>

Address of the buyer profile: <https://tenders.jisc.ac.uk>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tenders.jisc.ac.uk>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: National education and research network provider

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

DNS Registry Software

Reference number: Proc0906

II.1.2. Main CPV code

72262000 Software development services

II.1.3. Type of contract

Services

II.1.4. Short description

As part of a wider programme of works Jisc are looking to replace the functionality of a bespoke registry software before quarter three 2021. This registry is fundamental to the operation of Jisc's DNS service which is authoritative for (amongst others) ac.uk and gov.uk domain names to the education, research and public sector. This work is part of a wider, long-term programme of works to fully transform the current DNS service by delivering new infrastructure, a customer administration portal and introducing elements of modernization, self-service and service automation. Suppliers will need to work in a collaborative manner with Jisc to build and implement the software and support integration into a customer facing portal.

II.1.5. Estimated total value

Value excluding VAT: 600 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72200000 Software programming and consultancy services, 72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

We are interested in hearing from suppliers who are familiar with Jisc and our position as the digital solutions provider for the UK's research and education community and understand our unique and bespoke registry requirements. Jisc are also keen to formulate close working relationships with the registry service or software supplier over a number of years and learn from the supplier's expertise and be advised on best practices, industry standards and compliances and kept abreast of new technologies. Jisc have put together a list of provisional mandatory requirements for the registry functionality to provide including APIs, registry lock functionality, EPP compliance, RDAP integration, resilience across multiple locations and MFA. Capable suppliers will be invited to discuss these requirements.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Requirements / Weighting: 55

Quality criterion - Name: Experience / Weighting: 10

Price - Weighting: 35

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Further extensions of 24 months and 24 months may be taken by Jisc (so, potentially a combined contract length of 3 + 2 + 2 years).

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 036-086333](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 31/05/2020 Local time: 16:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/06/2020 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Jisc Services Ltd

Town: Bristol

Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Jisc will incorporate a standstill period at the point of information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 article 91 provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.5. Date of dispatch of this notice

30/04/2020