

**United Kingdom-Birmingham: Water distribution and related services**

OJ S 87/2020 05/05/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Consumer Council for Water

Postal address: 1st Floor, Victoria Square House, Victoria Square

Town: Birmingham

NUTS code: UK United Kingdom

Postal code: B2 4AJ

Country: United Kingdom

Contact person: Procurement

E-mail: [David.Battersby@ccwater.org.uk](mailto:David.Battersby@ccwater.org.uk)**Internet address(es):**Main address: <https://www.ccwater.org.uk/>Address of the buyer profile: <https://www.ccwater.org.uk/work-with-us/supply-to-us/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://public.bravosolution.co.uk/consumer-council-water/web/login.html>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://public.bravosolution.co.uk/consumer-council-water/web/login.html>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Water Matters (2020)

Reference number: 20-012

**II.1.2. Main CPV code**

65100000 Water distribution and related services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Water Matters is a tracking survey of household customer views on their water and sewerage services. Therefore, the survey, methodology and analysis must be consistent with previous years to support robust trend analysis. In bidding for this contract, suppliers must be certain they can replicate the previous methodology in all respects.

This must be a telephone survey of household water bill payers in England and in Wales. It must use the same sampling approach and quotas as in previous years i.e. a random digit dial landline survey sample with quota controls to +/- 5 % of the most recent census data by region, plus a sample of mobile only households.

Note: Water Companies may commission additional booster surveys in conjunction with this contract. The contract value of GBP 275 000 (ex VAT) represents potential total value of spend related to this contract both directly from CCW and indirectly from Water Companies.

#### **II.1.5. Estimated total value**

Value excluding VAT: 275 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

79310000 Market research services

#### **II.2.3. Place of performance**

NUTS code: UKC North East (England)

NUTS code: UKD North West (England)

NUTS code: UKE Yorkshire and the Humber

NUTS code: UKF East Midlands (England)

NUTS code: UKG West Midlands (England)

NUTS code: UKH East of England

NUTS code: UKI London

NUTS code: UKJ South East (England)

NUTS code: UKK South West (England)

NUTS code: UKL Wales

Main site or place of performance: 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ.

#### **II.2.4. Description of the procurement**

See II.1.4.) above. Full details are provided in the ITT available via online portal.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 275 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 03/08/2020 End: 31/05/2022

This contract is subject to renewal: yes

Description of renewals:

It is likely to be next advertised in April 2022.

#### **II.2.10. Information about variants**

Variants will be accepted: yes

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

The Consumer Council for Water is unable to reclaim VAT so all price evaluation will be based on VAT inclusive price. Potential total value of contract inc. VAT is GBP 230 000 based on VAT at 20 %. Water Companies may also separately commission additional Booster surveys which could bring in additional revenue c. GBP 34 000 p.a. inc. VAT.

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 03/06/2020 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

##### **IV.2.7. Conditions for opening of tenders**

Date: 03/06/2020 Local time: 12:00

Place:

UK.

Information about authorised persons and opening procedure: Via Bravo portal.

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

April 2022.

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Consumer Council for Water

Town: Birmingham

Country: United Kingdom

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The contracting authority will incorporate a minimum 10 calendar days standstill period (or 15 days where non-electronic or fax methods are used) at the point that an award decision notice is communicated to tenderers.

The award decision process will specify the criteria for the award of the contract/framework agreement, the reasons for the decision, including the characteristics and relative advantages, the name and score of the successful tender(s) and will specify when the standstill period is expected to end or the date before which the contracting authority will not conclude the contract/framework agreement.

If an appeal regarding the award of a contract/framework agreement has not been successfully resolved, the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly (generally within 3 months). The Court may order the setting aside of the award decision or may order the contracting authority to amend any document and may award damages.

If an agreement has been entered into the Court may make a declaration of ineffectiveness or may order that the duration of any relevant specific contract be shortened and additionally may award damages.

The time-limit for seeking such a declaration is generally 30 days from notification of the award (either by award decision notification or contract award notice depending upon the circumstances) or otherwise 6 months.

### **VI.5. Date of dispatch of this notice**

30/04/2020