

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 92/2018 16/05/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Statens sivilrettsforvaltning

National registration number: 986 186 999

Postal address: Holbergs gate 1

Town: Oslo

NUTS code: NO Norge

Postal code: 0166

Country: Norway

Contact person: Hallvard Flateland

E-mail: hafl@sivilrett.no

Internet address(es):

Main address: <https://www.sivilrett.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/342014>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=211556&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=211556&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of services for management of the Guardianship application "VERA"

Reference number: 2018/1278

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3.

Type of contract

Services

II.1.4. Short description

The Contracting Authority shall procure a new management contract for the Guardianship application (VERA), which is a case management system for guardianship. The application is used by approx. 250 case workers in 16 county governor offices, as well as the Norwegian Civil Affairs Authority.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

A new Guardianship Act came into force on 1.7.2013 and responsibility for guardianship was transferred from municipal supervision to the county governor offices. An application was made that is used by case workers at the county governor and the Norwegian Civil Affairs Authority (SRF) to manage guardianship from start to finish, including making decisions, follow-up of cases, replying to enquiries, follow-up of finances and supervision.

SRF needs a new maintenance contract from 1.7.2019. The aim of this procurement is to procure a general system for the management, (which includes more than only maintenance, cf. below), of the application VERA.

As a starting point, "management" means operation and maintenance of the application, as well as other management assignments connected to the application (see the details in Point IV.3 Additional Information). The tenderer shall, amongst other things, have overall responsibility for coordinating the different deliveries / modules included in the guardianship application. The tenderer must also be able to function as a collaboration partner for SRF, particularly as with a view to optimising the application. Therefore this procurement also includes options for further development, as well as options for an expansion of the system so that it also manages SRF's other professional fields.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

The contract will be valid for 3 years, with automatic renewal for 1 year at a time, unless notice is given.

II.2.10.

Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Described in SSA-V, Annex 1.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/06/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 07/03/2019

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information

The Norwegian Civil Affairs Authority would like to procure a general system for managing the case management application Vera. As a starting point, the term “management” includes maintenance, operation and associated management assignments, for which SRF already has an existing supplier for the actual operational aspect. Tenderers can base their tender on 2 different models:

1) tenderers can base their system on continued operation at the existing operational supplier. In principle, the tenderer will, then, deliver parts of a total system;

2) tenderers can also tender for a total system (maintenance, operation and other management assignments), in which the tenderer would take on the operation of the system, either themselves or via a sub-supplier.

Tenderers can also choose to submit two separate tenders based on each of the drafted models (parallel tenders).

VI.4. Procedures for review

VI.4.1. Review body

Official name: Statens sivilrettsforvaltning

Postal address: Postboks 8027 Dep

Town: Oslo

Postal code: 0030

Country: Norway

E-mail: post@sivilrett.no

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Appeals must be submitted before the waiting period expires.

VI.5. Date of dispatch of this notice

15/05/2018