

United Kingdom-Newcastle upon Tyne: Supply services of personnel including temporary staff

OJ S 93/2018 17/05/2018

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: North East Procurement Organisation (Central Purchasing Body)

Postal address: Guildhall, Quayside

Town: Newcastle upon Tyne

NUTS code: UKC North East (England)

Postal code: NE1 3AF

Country: United Kingdom

Contact person: Marie Bartup

E-mail: marie.bartup@nepo.org**Internet address(es):**Main address: www.nepo.orgAddress of the buyer profile: www.nepo.org**I.1. Name and addresses**

Official name: Darlington Borough Council (Framework Contract Participant)

Postal address: Town Hall

Town: Darlington

NUTS code: UKC North East (England)

Postal code: DL1 5QT

Country: United Kingdom

E-mail: customerservices@darlington.gov.uk**Internet address(es):**Main address: www.darlington.gov.uk**I.1. Name and addresses**

Official name: Durham County Council (Framework Contract Participant)

Postal address: County Hall

Town: Durham

NUTS code: UKC North East (England)

Postal code: DH1 5UL

Country: United Kingdom

E-mail: help@durham.gov.uk**Internet address(es):**Main address: www.durham.gov.uk**I.1. Name and addresses**

Official name: Gateshead Council (Framework Contract Participant)

Postal address: Civic Centre

Town: Gateshead

NUTS code: UKC North East (England)

Postal code: NE8 1HH
Country: United Kingdom
E-mail: customerservices@gateshead.gov.uk
Internet address(es):
Main address: www.gateshead.gov.uk

I.1. Name and addresses

Official name: Hartlepool Borough Council (Framework Contract Participant)
Postal address: Civic Centre
Town: Hartlepool
NUTS code: UKC North East (England)
Postal code: NE1 3AF
Country: United Kingdom
E-mail: customer.service@hartlepool.gov.uk
Internet address(es):
Main address: www.hartlepool.gov.uk

I.1. Name and addresses

Official name: Middlesbrough Borough Council (Framework Contract Participant)
Postal address: Civic Centre
Town: Middlesbrough
NUTS code: UKC North East (England)
Postal code: TS1 9FX
Country: United Kingdom
E-mail: contactcentre@middlesbrough.gov.uk
Internet address(es):
Main address: www.middlesbrough.gov.uk

I.1. Name and addresses

Official name: Newcastle City Council (Framework Contract Participant)
Postal address: Civic Centre
Town: Newcastle upon Tyne
NUTS code: UKC North East (England)
Postal code: NE1 7RS
Country: United Kingdom
E-mail: csc@newcastle.gov.uk
Internet address(es):
Main address: www.newcastle.gov.uk

I.1. Name and addresses

Official name: North Tyneside Council (Framework Contract Participant)
Postal address: Cobalt Business Park
Town: North Tyneside
NUTS code: UKC North East (England)
Postal code: NE27 0BY
Country: United Kingdom
E-mail: contact.us@northtyneside.gov.uk
Internet address(es):
Main address: www.northtyneside.gov.uk

I.1. Name and addresses

Official name: Redcar and Cleveland Borough Council (Framework Contract Participant)

Postal address: Redcar and Cleveland House
Town: Redcar
NUTS code: UKC North East (England)
Postal code: TS10 1RT
Country: United Kingdom
E-mail: contactus@redcar-cleveland.gov.uk
Internet address(es):
Main address: www.redcar-cleveland.gov.uk

I.1. Name and addresses

Official name: South Tyneside Council (Framework Contract Participant)
Postal address: Town Hall and Civic Offices
Town: South Shields
NUTS code: UKC North East (England)
Postal code: NE33 2RL
Country: United Kingdom
E-mail: customerhelp@southtyneside.gov.uk
Internet address(es):
Main address: www.southtyneside.gov.uk

I.1. Name and addresses

Official name: Stockton-on-Tees Borough Council (Framework Contract Participant)
Postal address: Municipal Buildings
Town: Stockton-on-Tees
NUTS code: UKC North East (England)
Postal code: TS18 1DL
Country: United Kingdom
E-mail: customer.comments@stockton.gov.uk
Internet address(es):
Main address: www.stockton.gov.uk

I.1. Name and addresses

Official name: Sunderland City Council (Framework Contract Participant)
Postal address: Civic Centre
Town: Sunderland
NUTS code: UKC North East (England)
Postal code: SR2 7DN
Country: United Kingdom
E-mail: enquiries@sunderland.gov.uk
Internet address(es):
Main address: www.sunderland.gov.uk

I.1. Name and addresses

Official name: Cleveland Fire and Rescue Service (Framework Contract Participant)
Postal address: Endeavour House
Town: Hartlepool
NUTS code: UKC North East (England)
Postal code: TS25 5TH
Country: United Kingdom
E-mail: info@clevelandfire.gov.uk
Internet address(es):

Main address: www.clevelandfire.gov.uk

I.1. Name and addresses

Official name: County Durham Housing Group (Framework Contract Participant)

Postal address: Spectrum 6

Town: Seaham

NUTS code: UKC North East (England)

Postal code: SR7 7TT

Country: United Kingdom

E-mail: info@cdhg.co.uk

Internet address(es):

Main address: www.countydurhamhousinggroup.co.uk

I.1. Name and addresses

Official name: Homes England (Framework Contract Participant)

Postal address: St Georges House

Town: Gateshead

NUTS code: UKC North East (England)

Postal code: NE11 0NA

Country: United Kingdom

E-mail: enquiries@homesengland.gov.uk

Internet address(es):

Main address: www.gov.uk/government/organisations/homes-england

I.1. Name and addresses

Official name: Newcastle University (Framework Contract Participant)

Postal address: Higham House

Town: Newcastle upon Tyne

NUTS code: UKC North East (England)

Postal code: NE1 8AF

Country: United Kingdom

E-mail: purchasing@ncl.ac.uk

Internet address(es):

Main address: www.ncl.ac.uk

I.1. Name and addresses

Official name: Tyne and Wear Fire and Rescue Service (Framework Contract Participant)

Postal address: Nissan Way

Town: Sunderland

NUTS code: UKC North East (England)

Postal code: SR5 3QY

Country: United Kingdom

E-mail: procurement@twfire.gov.uk

Internet address(es):

Main address: www.twfire.gov.uk

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3.

Communication

Access to the procurement documents is restricted. Further information can be obtained at:

<https://procontract.due-north.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://procontract.due-north.com>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://procontract.due-north.com>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

NEPO508 Vendor Neutral Managed Service for Temporary Agency Workers
Reference number: DN305005

II.1.2. Main CPV code

79620000 Supply services of personnel including temporary staff

II.1.3. Type of contract

Services

II.1.4. Short description

The Association of the North East Councils Trading as North East Procurement Organisation (NEPO) is seeking to establish a Framework Contract with a sole supplier for the Provision of a Vendor Neutral Managed Service for Temporary Agency Resourcing. The solution will provide for all types of temporary agency resource and across a number of supply categories on behalf of NEPO Members and NEPO Associate Members. The successful supplier must be able to source and manage the effective provision of Temporary Agency Resource across all service areas and for all assignments; this will be up to 24 hours a day, 7 days a week, 365 days a year and across all skill sets as required. At the date of Framework Contract period commencement, 1.11.2018, the successful supplier, working closely with the incumbent supplier, will begin a phased implementation of all existing Framework Contract users to be completed by 31.3.2019.

II.1.5. Estimated total value

Value excluding VAT: 580 000 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

NEPO is looking for suppliers who have a commitment to delivering social value as part of their offer and who are willing to work proactively with NEPO to deliver social value in the areas set out in the tender documentation. Proposals received in response to this notice will therefore in part be evaluated on the basis of suppliers' approach to delivering social value. Further guidance will be provided in the detailed tender documentation. The proportion of the evaluation attributed to social value will be up to 10% of the total evaluation criteria. The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this contract must register their expression of interest and submit a tender through the NEPO eTender system. If not already registered, candidates should register on the NEPO eTender system at <https://procontract.due-north.com/register?openform> Tenders must be submitted using the link aforementioned. Tenders submitted via postal or email methods will not be accepted. If you require time-critical assistance on submitting your Tender please contact the System Support Team on 0330 0050352. For non-time critical issues, such as passwords, general account queries and location of information etc., please contact Proactis Supplier Support Helpdesk Ticketing System (<http://proactis.kayako.com>) and select ProContract V3 support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can email ProContractSuppliers@proactis.com this will automatically log a support ticket on the Proactis Supplier Support Helpdesk. The successful supplier will enter into a Framework Agreement in a form which is set out in the procurement documents. The Council does not give any guarantee and/or warrant the actual value of the services (if any) which will be placed with the successful supplier by any client using the Framework Contract pursuant to this process and accepts no liability thereof.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 580 000 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Option to extend for a further period of 24 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.12. Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Commercial, economic benefit to supplier allowing reasonable timescales to recoup associated costs incurred with the Tendering processes and with establishing necessary resources and procedures to effectively manage Framework Contract requirements.

Commercial, economic benefit to Contracting Body and Contracting Authorities via entering a strategic, long term commercial relationship with supplier.

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 224-466010](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/06/2018 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 21/06/2018 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.3. Additional information

The Agreement will be available for use by all NEPO Members. A list of member organisations is available in the About section of the NEPO website at: www.nepo.org

This Agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: www.nepo.org/associate-membership/list

NEPO intends to make the resulting agreement available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities, Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Please see the following websites for further details:

<http://www.direct.gov.uk/en/D11/Directories/Localcouncils/index.htm>

<http://www.schoolswebdirectory.co.uk/localauthorities.php>

<http://www.ukschoolsdirectory.net>

<https://www.gov.uk/find-school-in-england>

<https://education.gov.scot/ParentZone>

<http://hwb.wales.gov.uk/>

<https://www.education-ni.gov.uk/>

<https://www.gov.uk/government/publications/open-academies-and-academy-projects-in-development>

<http://unistats.direct.gov.uk/institutions/>

<http://www.hefce.ac.uk/workprovide/unicoll/heis/>

<http://www.hefce.ac.uk/workprovide/unicoll/fecs/>

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.wales.nhs.uk/nhswalesaboutus/structure>

<http://www.scottishambulance.com/TheService/organised.aspx>

<http://www.hscni.net/index.php?link=trusts>

<http://www.scottishambulance.com/AboutUs/HowWeOrganised.aspx>

<http://www.direct.gov.uk/en/D11/Directories/A-ZOfCentralGovernment/index.htm>

<https://www.gov.uk/government/organisations>

<http://www.northernireland.gov.uk/gov.htm>

<http://www.nidirect.gov.uk/local-councils-in-northern-ireland>

<http://www.scotland.gov.uk/Publications/2012/02/2421/1>

<https://www.communities-ni.gov.uk/contact>

<https://www.finance-ni.gov.uk/articles/list-public-bodies-which-ni-public-procurement-policy-applies>

<https://www.ons.gov.uk/https://www.police.uk/forces/>

<http://www.police-information.co.uk/index.html>

<http://www.psnl.police.uk/index.htm>

<http://www.scotland.police.uk/>

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.gov.scot/Topics/archive/law-order/Police/PoliceServiceofScotland>

<http://www.fire.org.uk/fire-brigades.html>

<http://www.nifrs.org/areas-districts/>

<http://www.firescotland.gov.uk/your-area.aspx>

http://www.charity-commission.gov.uk/About_us/Regulation/Registering_charities_index.aspx

<http://www.oscr.org.uk/>

<http://apps.charitycommission.gov.uk/Showcharity/RegisterOfCharities/registerhomepage.aspx>

http://www.sell2wales.gov.uk/Search/search_Auth.aspx
<http://www.communities.gov.uk/newsroom/factsandfigures/housingplanning1/facts/socialhousing/?id=1822644>

A complete list of permissible users is shown on the NEPO website below:

<http://www.nepo.org/associate-membership/permissable-users>

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Further information can be found at: www.nepo.org

VI.4. Procedures for review

VI.4.1. Review body

Official name: NEPO
Postal address: Guildhall, Quayside
Town: Newcastle upon Tyne
Postal code: NE1 3AF
Country: United Kingdom
E-mail: marie.bartup@nepo.org
Telephone: +44 1912613929
Internet address: www.nepo.org

VI.4.2. Body responsible for mediation procedures

Official name: NEPO
Postal address: Guildhall, Quayside
Town: Newcastle upon Tyne
Postal code: NE1 3AF
Country: United Kingdom
E-mail: marie.bartup@nepo.org
Telephone: +44 1912613929
Internet address: www.nepo.org

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NEPO
Postal address: Guildhall, Quayside
Town: Newcastle upon Tyne
Postal code: NE1 3AF
Country: United Kingdom
E-mail: marie.bartup@nepo.org
Telephone: +44 1912613929
Internet address: www.nepo.org

VI.5. Date of dispatch of this notice

15/05/2018