

211542-2026 - Competition

Austria – Voice recognition software package – Digitale Sprachdokumentation

OJ S 61/2026 27/03/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Seniorenzentren Linz GmbH

Email: einkauf@szl.linz.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Digitale Sprachdokumentation

Description: In den Linzer Seniorenzentren soll eine sprachgestützte Pflegedokumentation eingeführt werden, die es dem Pflegepersonal ermöglicht, Beobachtungen und Tätigkeiten per Spracheingabe auf mobilen Geräten zu erfassen, wobei eine lernfähige KI Dialekte und Akzente berücksichtigt. Die datenschutzkonforme Anwendung soll sich nahtlos ins bestehende System integrieren, den Arbeitsalltag erleichtern und durch Funktionen wie automatische Übertragung, freihändige Bedienung und Hilfebereich unterstützt.

Procedure identifier: 87415365-3827-4c7f-b229-f9b706205119

Internal identifier: SZL-26-DigiSD-StBe

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48314000 Voice recognition software package

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-1436

Title: Digitale Sprachdokumentation

Description: In den Linzer Seniorenzentren soll eine sprachgestützte Pflegedokumentation eingeführt werden, die es dem Pflegepersonal ermöglicht, Beobachtungen und Tätigkeiten per Spracheingabe auf mobilen Geräten zu erfassen, wobei eine lernfähige KI Dialekte und Akzente berücksichtigt. Die datenschutzkonforme Anwendung soll sich nahtlos ins bestehende

System integrieren, den Arbeitsalltag erleichtern und durch Funktionen wie automatische Übertragung, freihändige Bedienung und einen Hilfebereich unterstützen.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48314000 Voice recognition software package

5.1.2. Place of performance

Postal address: SZL Seniorenzentren Linz GmbH, Glimpfingerstraße 12

Town: Linz

Postcode: 4020

Country subdivision (NUTS): Linz-Wels (AT312)

Country: Austria

Additional information: Seniorenzentrum Spallerhof, Glimpfingerstraße 12, 4020 Linz

Seniorenzentrum Dornach-Auhof, Sombartstraße 1-5, 4040 Linz Seniorenzentrum Ebelsberg,

Sennweg 4, 4030 Linz Seniorenzentrum Pichling, Falterweg 25, 4030 Linz Seniorenzentrum

Franckviertel, Ing.-Stern-Straße 15-17, 4020 Linz Seniorenzentrum Franz Hillinger, Kaarstraße

15-17, 4040 Linz Seniorenzentrum Keferfeld-Oed, Meggauerstraße 1-3, 4020 Linz

Seniorenzentrum Kleinmünchen, Dauphinestraße 94, 4030 Linz Seniorenzentrum

Liebigstraße, Liebigstraße 26, 4020 Linz Seniorenzentrum Neue Heimat, Flötzerweg 95–97,

4030 Linz

5.1.3. Estimated duration

Start date: 01/10/2026

Duration end date: 31/12/9999

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Präsentation und Fragen (10 Punkte); Zusatzfunktionen (Kann-Kriterien, 10 Punkte)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

Criterion:

Type: Price
Description: Preis
Category of award weight criterion: Weight (points, exact)
Award criterion number: 80

5.1.11. Procurement documents

Deadline for requesting additional information: 17/04/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time
Address of the procurement documents: <https://linz.vergabeportal.at/Detail/240358>

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 26/05/2026
Security clearance is required
Description: Unter anderem Software Clearing, siehe Ausschreibungsunterlagen.

Terms of submission:

Electronic submission: Required
Address for submission: <https://linz.vergabeportal.at/Detail/240358>
Languages in which tenders or requests to participate may be submitted: German
Electronic catalogue: Allowed
Variants: Allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of requests to participate: 27/04/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Landesverwaltungsgericht Oberösterreich
Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-7145

Official name: Seniorenzentren Linz GmbH
Registration number: 9110016845197
Department: SZL Seniorenzentren Linz GmbH/ Strategische Beschaffung
Postal address: Glimpfingerstraße 10 - 12
Town: Linz
Postcode: 4020
Country subdivision (NUTS): Linz-Wels (AT312)

Country: Austria
Contact point: Strategische Beschaffung
Email: einkauf@szl.linz.at
Telephone: +43 73234080
Internet address: <https://linz.vergabeportal.at/List>

Roles of this organisation:

Buyer

8.1. ORG-8755

Official name: Landesverwaltungsgericht Oberösterreich
Registration number: 9110019788194
Postal address: Volksgartenstraße 14
Town: Linz
Postcode: 4021
Country subdivision (NUTS): Linz-Wels (AT312)
Country: Austria
Email: post@lvwg-ooe.gv.at
Telephone: +43 732707518004
Internet address: <https://www.lvwg-ooe.gv.at/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: b5df8df2-61cc-495b-b1a5-76e1446c5a51 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 26/03/2026 15:42:00 (UTC+01:00) Central European Time, Western European Summer Time
Languages in which this notice is officially available: German
Notice publication number: 211542-2026
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