

**Spain-Valencia: Computer support services**

OJ S 70/2023 07/04/2023

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Dirección General de Tecnologías de la Información y las Comunicaciones

National registration number: S4611001A

Postal address: Palau, 12

Town: Valencia

NUTS code: ES523 Valencia/València

Postal code: 46003

Country: Spain

Contact person: Dirección General de Tecnologías de la Información y las Comunicaciones

E-mail: [sdgcontratacion@gva.es](mailto:sdgcontratacion@gva.es)

Telephone: +034 961613025

**Internet address(es):**Main address: <https://contrataciondelestado.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=oFpCcxkBfzAQK2TEfXGy%2BA%3D%3D>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=8VIKpU0cu5ASugstABGr5A%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=8VIKpU0cu5ASugstABGr5A%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=oFpCcxkBfzAQK2TEfXGy%2BA%3D%3D>**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

Economic and financial affairs

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicio centralizado de atención al colectivo usuario de aplicaciones informáticas de gestión educativa (Cau-Educa)

Reference number: CNMY22/DGTIC/86

**II.1.2. Main CPV code**

72610000 Computer support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio centralizado de atención al colectivo usuario de aplicaciones informáticas de gestión educativa (Cau-Educa)

**II.1.5. Estimated total value**

Value excluding VAT: 2 474 500,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.3. Place of performance**

NUTS code: ES523 Valencia/València

**II.2.4. Description of the procurement**

Servicio centralizado de atención al colectivo usuario de aplicaciones informáticas de gestión educativa (Cau-Educa)

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Experiencia en proyectos similares de los Equipos de Gestión y de Soporte / Weighting: 30

Quality criterion - Name: Organización de los Equipos de Gestión y Soporte / Weighting: 10

Cost criterion - Name: Mejora número de técnicos de soporte adicionales / Weighting: 20

Cost criterion - Name: Oferta económica / Weighting: 40

**II.2.6. Estimated value**

Value excluding VAT: 2 474 500,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 25

This contract is subject to renewal: yes

Description of renewals:

Hasta 24 meses de prórroga

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

## Section III: Legal, economic, financial and technical information

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### III.1. Conditions for participation

#### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

#### III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio

#### III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Trabajos realizados

### III.2. Conditions related to the contract

#### III.2.2. Contract performance conditions

Sometimiento del contratista a la normativa de protección de datos. Descripción: Según Apartado X del Anexo I al PCAP

Eliminar desigualdades entre el hombre y la mujer. Descripción: Según Apartado X del Anexo I al PCAP

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 04/05/2023 Local time: 23:59

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

#### IV.2.7. Conditions for opening of tenders

Date: 15/05/2023 Local time: 09:30

Place:

Conselleria de Hacienda y Modelo Económico

Datos de Dirección:

Calle: C/ Palau 12

CP: 46003

Población: Valencia

País: España

Information about authorised persons and opening procedure: Descripción:

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avda. General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

Internet address: <http://tribunalcontratos.gob.es>

### **VI.5. Date of dispatch of this notice**

04/04/2023