

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 119/2016 22/06/2016

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Norges Bank — NBIM

National registration number: 937884117

Postal address: Bankplassen 2

Town: Oslo

Postal code: 0107

Country: Norway

For the attention of: Natashia De Silva

E-mail: nde@nbim.no

Telephone: +44 2075349574

Internet address(es):

Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1303>

Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/145016>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Other: Central Bank

I.3. Main activity

Economic and financial affairs

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

WAN and Collaboration Tender.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

This RFP has been split into 4 logical Work Packages and Suppliers are invited to bid on 1, multiple or all of the elements within it depending on best fit to their capability. The 4 Work Packages are:

- Managed WAN and Internet Connectivity;
- Managed Video Conferencing;
- SIP connectivity service including migration;
- Managed Distributed Denial of Service (DDoS) Service.

NBIM requires a solution that will support its current environment but will also future-proof its infrastructure to support its evolving business needs. It is, therefore, important to note that the success criteria of this tender and subsequent programme are:

- Deliver a future-proof network infrastructure to support business growth and technology evolution;
- Increased service performance across the Network, Video and Voice through:
 - i. Improved Latency for global locations;
 - ii. Enhanced SLAs and effective service credit mechanisms;
 - iii. Improved resilience and recovery times;
 - iv. Increased bandwidth and capacity across all sites;
- Reduce like-for-like operational costs for network connectivity, voice and video;
- Protect the business against the ever-increasing risk of cyber attack.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 32400000 Networks, 50312310 Maintenance of data network equipment, 64214000 Dedicated-business telephone network services, 72315000 Data network management and support services, 72315100 Data network support services, 72315200 Data network management services, 32232000 Video-conferencing equipment, 32350000 Parts of sound and video equipment, 32351000 Accessories for sound and video equipment, 48515000 Video conferencing software package, 51314000 Installation services of video equipment, 48732000 Data security software package, 71316000 Telecommunication consultancy services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes
Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

NBIM is procuring for 4 logical Work Packages and Suppliers are invited to bid on 1, multiple or all of the elements within it depending on best fit to their capability. The 4 Work Packages are:

- Managed WAN and Internet Connectivity;
- Managed Video Conferencing;

- SIP connectivity service including migration;
 - Managed Distributed Denial of Service (DDoS) Service.
- Estimated value excluding VAT: 33 000 000 NOK

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Duration in months: 36 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Managed WAN and Internet Connectivity

1) Short description

NBIM expect responses for 2 MPLS design options. Design 1 shall be very similar to the existing topology with increased bandwidth, availability and capacity. It shall also include an express route to Azure Cloud Services.

Design 2 shall be an optional service add on integrating with Design 1.

2) CPV code(s)

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3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 2

Lot title: Managed Video Conferencing

1) Short description

NBIM is looking for the Supplier to continue support of the existing video solution and devices as well as to enhance the collaboration experience for staff, therefore Suppliers are encouraged to use their expertise to recommend a solution for NBIM that will:

- NBIM is using Skype for business as the primary collaboration tool and the Video solution should improve the support and interoperability between the 2 solutions;
- Allow colleagues and external participants to join video conference meetings from any device or client internally and externally (video, audio, desktop sharing, application sharing);
- Enhance the user experience of scheduling and joining VCs;
- Make it easy to invite people to room based VCs and vice versa;
- NBIM will implement Microsoft Surface Hub solutions in many of our collaboration rooms.

2) CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 32400000 Networks, 50312310 Maintenance of data network equipment, 64214000 Dedicated-business telephone network services, 72315000 Data network management and support services, 72315100 Data network support services, 72315200 Data network management services, 32232000 Video-conferencing equipment, 32350000 Parts of sound and video equipment, 32351000 Accessories for sound and video equipment, 48515000 Video conferencing software package, 51314000 Installation services of video equipment, 48732000 Data security software package, 71316000 Telecommunication consultancy services

3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 3

Lot title: SIP Migration and Managed Voice Services

1) Short description

NBIM is looking for the supplier to continue support of the existing voice solution and devices as well as to migrate SIP services from the incumbent Supplier to their own solution.

2) CPV code(s)

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3) Quantity or scope

4) Indication about different time frame or duration

5) Additional information about lots

Lot No: 4

Lot title: Managed DDoS Protection Service

1) Short description

The Supplier is expected to recommend a right-sized DDoS solution based on the network architecture and the technical specifications.

2) CPV code(s)

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3) Quantity or scope

4) **Indication about different time frame or duration**

5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Please refer to the RFP.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please refer to the RFP.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Please refer to the RFP.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please refer to the RFP.

III.2.2. Economic and financial ability

List and brief description of conditions: Please refer to the RFP.

Minimum level(s) of standards possibly required: Please refer to the RFP.

III.2.3. Technical and professional ability

List and brief description of conditions:

Please refer to the RFP.

Minimum level(s) of standards possibly required:

Please refer to the RFP.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

NBIM

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

29.7.2016 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

Please complete the attached Non-Disclosure Agreement and scan an executed version together with proof of authorised signatories to: NBWANCollaboration@nbim.no Proof of

authorised signatories may typically be a transcript from an official company register where it appears who is authorised to bind the company by signature or Prokura.
Once received and checked, the RFP will be issued.
Please do not send any request for NDA or RFP through the Doffin interest list as we will not check this list.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

17.6.2016