

**Netherlands-Amsterdam: Provision of External Service Providers for IT Software Development, Implementation and Maintenance Services for the Clinical Trials Information System**

OJ S 84/2021 30/04/2021

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Medicines Agency

Postal address: PO Box 71010

Town: Amsterdam

NUTS code: NL1 Noord-Nederland

Postal code: 1008 BA

Country: Netherlands

E-mail: [contracts@ema.europa.eu](mailto:contracts@ema.europa.eu)**Internet address(es):**Main address: <https://www.ema.europa.eu/>Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Provision of External Service Providers for IT Software Development, Implementation and Maintenance Services for the Clinical Trials Information System

Reference number: EMA/2020/02/IT

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

This call for tender aims to put into place contractual arrangements with a maximum of three economic operators in priority order for the provision of services, on a time and means basis, quoted time and means or fixed price basis that will enable the Agency to acquire resources not employed directly by the Agency in the domain of IT software development, implementation and maintenance for the Clinical Trials Information System.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 11 500 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72267000 Software maintenance and repair services, 72232000 Development of transaction processing and custom software

#### **II.2.3. Place of performance**

NUTS code: NL1 Noord-Nederland

Main site or place of performance: Services can be performed on an intra-muros or extra-muros basis. Main site for intra-muros services is EMA premises, Domenico Scarlattilaan 6, Zuidas, Amsterdam, The Netherlands.

#### **II.2.4. Description of the procurement**

This call for tender aims to put into place contractual arrangements with a maximum of three economic operators in priority order for the provision of services, on a time and means basis, quoted time and means or fixed price basis that will enable the Agency to acquire resources not employed directly by the Agency in the domain of IT software development, implementation and maintenance for the Clinical Trials Information System.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of services / Weighting: 70

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

See internet address provided in section I.3).

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

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#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 089-211220](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** EMA/2020/02/IT

**Title:**

Provision of External Service Providers for IT Software Development, Implementation and Maintenance Services for the Clinical Trials Information System

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

16/03/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Everis Belgique

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 11 500 000,00 EUR

##### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 9 %

### **Section V: Award of contract**

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**Contract No:** EMA/2021/06/IT

**Title:**

Provision of External Service Providers for IT Software Development, Implementation and Maintenance Services for the Clinical Trials Information System

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

13/04/2021

**V.2.2. Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: ARHS Developments SA

Town: Belvaux

NUTS code: LU Luxembourg

Country: Luxembourg

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: ALTIA Consultores S.A

Town: Oleiros

NUTS code: ES111 A Coruña

Country: Spain

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 11 500 000,00 EUR

**V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 39 %

**Section V: Award of contract**

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**Contract No:** EMA/2021/07/IT

**Title:**

Provision of External Service Providers for IT Software Development, Implementation and Maintenance Services for the Clinical Trials Information System

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

13/04/2021

**V.2.2. Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Trasys International GEIE

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Capgemini Nederland B.V

Town: Utrecht  
NUTS code: NL31 Utrecht  
Country: Netherlands  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 11 500 000,00 EUR

**V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 30 %

**Section VI: Complementary information**

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**VI.3. Additional information**

See internet address provided in section I.3).

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: General Court  
Postal address: rue du Fort Niedergrünewald  
Town: Luxembourg  
Postal code: 2925  
Country: Luxembourg  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 4303-2100  
Internet address: <http://curia.europa.eu>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
See internet address provided in section I.3).

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: European Medicines Agency  
Postal address: PO Box 71010  
Town: Amsterdam  
Postal code: 1008 BA  
Country: Netherlands  
E-mail: [info@ema.europa.eu](mailto:info@ema.europa.eu)  
Telephone: +31 88781600  
Internet address: <https://www.ema.europa.eu>

**VI.5. Date of dispatch of this notice**

23/04/2021