

**United Kingdom-Oban: Refurbishment work**  
**OJ S 89/2020 07/05/2020**  
**Contract notice**  
**Works**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Argyll Community Housing Association Ltd  
Postal address: Menzies House, Glenshellach Business Park  
Town: Oban  
NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute  
Postal code: PA34 4RY  
Country: United Kingdom  
Contact person: Craig Bence  
E-mail: [DynamicPurchasingSystem@acha.co.uk](mailto:DynamicPurchasingSystem@acha.co.uk)  
Telephone: +44 1546605828

**Internet address(es):**

Main address: <http://www.acha.co.uk>  
Address of the buyer profile: [https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10562](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10562)

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.acha.co.uk](http://www.acha.co.uk)

Tenders or requests to participate must be submitted electronically via: [www.acha.co.uk](http://www.acha.co.uk)

Additional information can be obtained from another address:

Official name: Argyll Community Housing Association  
Postal address: Dolphin Hall, Manse Avenue  
Town: Dunoon  
NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute  
Postal code: PA23 8DQ  
Country: United Kingdom  
Contact person: Craig Bence  
E-mail: [DynamicPurchasingSystem@acha.co.uk](mailto:DynamicPurchasingSystem@acha.co.uk)  
Telephone: +44 1546605828

**Internet address(es):**

Main address: [www.acha.co.uk](http://www.acha.co.uk)

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: [www.acha.co.uk](http://www.acha.co.uk)

**I.4. Type of the contracting authority**

Body governed by public law

## **I.5. Main activity**

Housing and community amenities

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Investment and Regeneration — Dynamic Purchasing System

Reference number: I+R - DPS

#### **II.1.2. Main CPV code**

45453100 Refurbishment work

#### **II.1.3. Type of contract**

Works

#### **II.1.4. Short description**

Argyll Community Housing Association are looking to implement a dynamic purchasing system in order to deliver their investment and regeneration programmes for the next 5-10 years.

#### **II.1.5. Estimated total value**

Value excluding VAT: 190 000 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 9

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

ACHA reserve the right to combine any of the designated nine lots available as part of this DPS.

### **II.2. Description**

#### **II.2.1. Title**

New Build

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

45211100 Construction work for houses, 45211000 Construction work for multi-dwelling buildings and individual houses, 45211350 Multi-functional buildings construction work, 45213150 Office block construction work, 45213100 Construction work for commercial buildings, 44211000 Prefabricated buildings, 44211100 Modular and portable buildings

#### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

Main site or place of performance: All areas of Argyll and Bute.

#### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 40 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates  
:

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Residential, office and commercial developments.

## **II.2. Description**

### **II.2.1. Title**

Whole House

Lot No: 2

### **II.2.2. Additional CPV code(s)**

45453100 Refurbishment work, 09323000 District heating, 45232141 Heating works, 45331000 Heating, ventilation and air-conditioning installation work, 45331100 Central-heating installation work, 50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services, 45311000 Electrical wiring and fitting work, 45310000 Electrical installation work, 45315000 Electrical installation work of heating and other electrical building-equipment, 45317000 Other electrical installation work, 45350000 Mechanical installations, 45351000 Mechanical engineering installation works, 50710000 Repair and maintenance services of electrical and mechanical building installations, 51100000 Installation services of electrical and mechanical equipment, 71333000 Mechanical engineering services, 71334000 Mechanical and electrical engineering services, 31121320 Wind turbines, 31121330 Wind turbine generators, 45421151 Installation of fitted kitchens, 45211310 Bathrooms construction work, 45430000 Floor and wall covering work, 45420000 Joinery and carpentry installation work, 45300000 Building installation work, 45400000 Building completion work, 45421100 Installation of doors and windows and related components , 45443000 Facade work, 45261920 Roof maintenance work, 45261200 Roof-covering and roof-painting work, 45261410 Roof insulation work, 45320000 Insulation work, 45321000 Thermal insulation work, 44212381 Cladding, 45262650 Cladding works, 45260000 Roof

works and other special trade construction works, 45261000 Erection and related works of roof frames and coverings, 45261100 Roof-framing work, 45261210 Roof-covering work, 45261211 Roof-tiling work, 45261212 Roof-slating work, 45261213 Metal roof-covering work, 45261214 Bituminous roof-covering work, 45261220 Roof-painting and other coating work, 45261900 Roof repair and maintenance work

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute  
Main site or place of performance: All areas of Argyll and Bute.

### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 15 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5  
Objective criteria for choosing the limited number of candidates :

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Whole house refurbishment (multi-trade companies lots 4-8).

## **II.2. Description**

### **II.2.1. Title**

Demolition and Ground Works

Lot No: 3

### **II.2.2. Additional CPV code(s)**

45111000 Demolition, site preparation and clearance work, 45110000 Building demolition and wrecking work and earthmoving work, 45111100 Demolition work, 45111240 Ground-drainage work, 45111250 Ground investigation work, 45232450 Drainage construction works, 45232451

Drainage and surface works, 45232452 Drainage works, 45232453 Drains construction work, 45233250 Surfacing work except for roads, 45233251 Resurfacing works, 45233253 Surface work for footpaths

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute  
Main site or place of performance: All areas of Argyll and Bute.

### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 10 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5  
Objective criteria for choosing the limited number of candidates :

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Demolition, site clearance, ground works, infrastructure, Roads, Car-parks, footpaths etc.

## **II.2. Description**

### **II.2.1. Title**

Heating, Electrical and Mechanical

Lot No: 4

### **II.2.2. Additional CPV code(s)**

45350000 Mechanical installations, 45453100 Refurbishment work, 45310000 Electrical installation work, 09323000 District heating, 45232141 Heating works, 45331000 Heating, ventilation and air-conditioning installation work, 45331100 Central-heating installation work, 50720000 Repair and maintenance services of central heating, 71314310 Heating engineering services for buildings, 71321200 Heating-system design services, 45311000 Electrical wiring

and fitting work, 45315000 Electrical installation work of heating and other electrical building-equipment, 45317000 Other electrical installation work, 45351000 Mechanical engineering installation works, 50710000 Repair and maintenance services of electrical and mechanical building installations, 51100000 Installation services of electrical and mechanical equipment, 71333000 Mechanical engineering services, 71334000 Mechanical and electrical engineering services

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

Main site or place of performance: All areas of Argyll and Bute

### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 25 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates :

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Heating Installations, Electrical Installations, Mechanical Installations and Associated Works

## **II.2. Description**

### **II.2.1. Title**

Renewable and New Emerging Technology

Lot No: 5

### **II.2.2. Additional CPV code(s)**

31121320 Wind turbines, 31121330 Wind turbine generators, 45331000 Heating, ventilation and air-conditioning installation work, 45350000 Mechanical installations

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute  
Main site or place of performance: All areas of Argyll and Bute.

### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 15 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5  
Objective criteria for choosing the limited number of candidates  
:

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

Solar, PV, solar thermal, ASHP, biomass and district heating systems. new emerging technology, battery storage, vehicle charging points and wind turbines.

## **II.2. Description**

### **II.2.1. Title**

Kitchens and Bathrooms

Lot No: 6

### **II.2.2. Additional CPV code(s)**

45421000 Joinery work, 45211310 Bathrooms construction work, 45421151 Installation of fitted kitchens, 45430000 Floor and wall covering work, 45420000 Joinery and carpentry installation work, 45300000 Building installation work, 45330000 Plumbing and sanitary works, 45400000 Building completion work

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

Main site or place of performance: All areas of Argyll and Bute.

#### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 15 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates :

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

Kitchen and bathroom installations, wet rooms, aids and adaptations and associated works.

### **II.2. Description**

#### **II.2.1. Title**

Windows and Doors

Lot No: 7

#### **II.2.2. Additional CPV code(s)**

45421000 Joinery work, 45421100 Installation of doors and windows and related components,

45421130 Installation of doors and windows, 45400000 Building completion work

#### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

Main site or place of performance: All areas of Argyll and Bute.

#### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

#### **II.2.5.**

## **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 15 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates :

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Window and door installations (all types), access control systems and associated works.

## **II.2. Description**

### **II.2.1. Title**

Energy Efficiency, Roofing and Roughcast

Lot No: 8

### **II.2.2. Additional CPV code(s)**

44220000 Builders' joinery, 45421000 Joinery work, 44112400 Roof, 45453100 Refurbishment work, 45261410 Roof insulation work, 45320000 Insulation work, 45410000 Plastering work, 45260000 Roof works and other special trade construction works, 45443000 Facade work, 45261920 Roof maintenance work, 45261200 Roof-covering and roof-painting work, 45321000 Thermal insulation work, 44212381 Cladding, 45262650 Cladding works, 45261000 Erection and related works of roof frames and coverings, 45261100 Roof-framing work, 45261210 Roof-covering work, 45261211 Roof-tiling work, 45261212 Roof-slating work, 45261213 Metal roof-covering work, 45261214 Bituminous roof-covering work, 45261220 Roof-painting and other coating work, 45261900 Roof repair and maintenance work

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

Main site or place of performance: All areas of Argyll and Bute.

### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 40 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS los.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates :

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

External wall insulation, cavity wall insulation, roofing, roughcasting, insulation works, cladding, insulated render systems etc. And associated works.

### **II.2. Description**

#### **II.2.1. Title**

Planned, Cyclical and Reactive Repairs and Maintenance

Lot No: 9

#### **II.2.2. Additional CPV code(s)**

45453100 Refurbishment work, 45211100 Construction work for houses, 45442100 Painting work, 45442110 Painting work of buildings, 45442120 Painting and protective-coating work of structures, 45452000 Exterior cleaning work for buildings, 45452100 Blast cleaning work for building exteriors, 90900000 Cleaning and sanitation services, 90910000 Cleaning services, 45232430 Water-treatment work, 50720000 Repair and maintenance services of central heating, 50710000 Repair and maintenance services of electrical and mechanical building installations, 33191000 Sterilisation, disinfection and hygiene devices, 85142300 Hygiene services, 42416100 Lifts, 44115600 Stairlifts, 45313100 Lift installation work, 50750000 Lift-maintenance services, 77211300 Tree-clearing services, 77211400 Tree-cutting services, 77211500 Tree-maintenance services, 77340000 Tree pruning and hedge trimming, 45112700 Landscaping work, 50000000 Repair and maintenance services

### **II.2.3. Place of performance**

NUTS code: UKM63 Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

Main site or place of performance: All areas of Argyll and Bute.

### **II.2.4. Description of the procurement**

The procurement process will be conducted under the restricted procedure.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 15 000 000,00 GBP

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

ACHA reserve the right to extend the DPS for a further 5 years (60 months).

### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5 Objective criteria for choosing the limited number of candidates :

The number of candidates will be dependent on the number of approved companies, awarded on to the DPS lots.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

Repairs and maintenance associated with lots 4-8, insurance works, estate management works, internal and external painting, access equipment and scaffolding, aids and adaptations, water hygiene services, testing and management, legionella control, lift repairs, service and maintenance and associated works.

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Please refer to the investment and regeneration DPS supporting document in particular the the qualifications and accreditations section for each specific lot, detailed on pages 5-7.

#### **III.1.2. Economic and financial standing**

Minimum level(s) of standards possibly required:

Public liability insurance (minimum GBP 5 000 000.00)  
Employers liability insurance (minimum GBP 5 000 000.00)  
Professional indemnity insurance (minimum GBP 5 000 000.00)  
Contractors all risk insurance (minimum GBP 1 000 000.00)

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **III.2. Conditions related to the contract**

### **III.2.2. Contract performance conditions**

Conditions will be on contract by contract basis.

### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system  
The dynamic purchasing system might be used by additional purchasers

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 021-045421](#)

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 05/05/2025 Local time: 14:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 06/05/2025

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

6 May 2025 for a period of 5 years.

### **VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted  
Electronic payment will be used

### **VI.3. Additional information**

If you require any further information please email [DynamicPurchasingSystem@acha.co.uk](mailto:DynamicPurchasingSystem@acha.co.uk)  
A sub-contract clause has been included in this contract. For more information see: [http://www.  
publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363](http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363)

Community benefits are included in this requirement. For more information see: [http://www.  
publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361](http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361)

A summary of the expected community benefits has been provided as follows:  
Community benefit clauses will be on a contract by contract basis.  
(SC Ref:620817)

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Oban Sheriff Court  
Postal address: Albany Street  
Town: Oban  
Postal code: PA34 4AL  
Country: United Kingdom  
Telephone: +44 1631562414

#### **VI.4.2. Body responsible for mediation procedures**

Official name: Royal Institute of Chartered Surveyors  
Postal address: 125 Princes Street  
Town: Edinburgh  
Postal code: EH2 4AD  
Country: United Kingdom  
E-mail: [scotland@rics.org](mailto:scotland@rics.org)

### **VI.5. Date of dispatch of this notice**

04/05/2020