

**United Kingdom-Guildford: IT services: consulting, software development, Internet and support  
OJ S 120/2016 24/06/2016  
Contract award notice  
Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: University of Surrey  
Postal address: Senate House  
Town: Guildford  
Postal code: GU2 7XH  
Country: United Kingdom  
Contact person: Procurement Department  
For the attention of: Peter Finch  
E-mail: [p.finch@surrey.ac.uk](mailto:p.finch@surrey.ac.uk)  
Telephone: +44 01483686473

**Internet address(es):**

General address of the contracting authority: [www.surrey.ac.uk](http://www.surrey.ac.uk)  
Address of the buyer profile: <https://in-tendhost.co.uk/universityofsurrey/asp/Home>

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Education

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Managed Service for Common Storage and Back Up Services.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 1: Maintenance and repair services  
Main site or place of performance: University of Surrey, Guildford, Surrey, GU2 7XH.  
NUTS code UKJ23 Surrey

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

The University of Surrey ('the University') is 1 of the UK's leading Professional, Scientific and Technology Universities with a world class research profile and a reputation for excellence in teaching and learning. The University currently has approximately 14 000 registered students and 3 000 staff and operates from a single main campus split between 2 locations in Guildford,

Surrey, 1 (the main campus at Stag Hill) just south of the A3 and the 2nd (Manor Park) just north of the A3. The main campus has around 30 Academic and Service supporting buildings. The 2nd site is predominantly halls of residence but also houses 2 research buildings, the Vet School and the Surrey Sports Park. In close proximity to the Surrey Sports Park are the Surrey Research Park and the Surrey Technology Centre which is also operated by the University of Surrey.

The University has 2 on premise Data Centres, however during the lifetime of the contract the University intends to relocate Data Centres to an off-site hosted facility.

The University wishes to enter a comprehensive managed service agreement with a supplier to administer and monitor our environment, managing existing support contracts on behalf of the university, provide technical expertise and comprehensive performance reporting to support our entire storage and back up service. The University requires a high level of proactive managed service support. The overall objective of this agreement will be to deliver the highest overall level of support by utilising both University and Supplier skills and resources in the most appropriate and cost effective manner. The specific responsibilities for each element of the infrastructure will be agreed during contract set up with the preferred supplier.

#### **II.1.5. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72600000 Computer support and consultancy services, 72300000 Data services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.2. Total value of the contract/lot**

#### **II.2.1. Total value of the contract/lot**

Value: 202 000 GBP  
excluding VAT

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

#### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

353/PF

#### **IV.3.2. Previous publication concerning this procedure**

no

## **Section V: Award of contract**

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**V.1. Date of conclusion of the contract**

29.4.2016

**V.2. Information about tenders**

Number of tenders received: 3

**V.3. Name and address of the contractor**

Official name: Capita Managed IT Solutions Limited

Postal address: The Willows, Mark Road

Town: Hemel Hempstead

Postal code: HP2 7BN

Country: United Kingdom

E-mail: [mits@capita.co.uk](mailto:mits@capita.co.uk)

Telephone: +44 01442282821

Internet address: [www.capita-mits.co.uk](http://www.capita-mits.co.uk)

**V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:

Value: 202 000 GBP

excluding VAT

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information****VI.3. Procedures for review****VI.3.1. Review body**

Official name: University of Surrey

Postal address: Procurement Department, Senate House

Town: Guildford

Postal code: GU2 7XH

Country: United Kingdom

E-mail: [p.finch@surrey.ac.uk](mailto:p.finch@surrey.ac.uk)

Telephone: +44 01483686473

Internet address: [www.surray.ac.uk](http://www.surray.ac.uk)

**VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

21.6.2016