

**United Kingdom-Bolton: Cleaning services**  
**OJ S 121/2016 25/06/2016**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Regenda Group

Postal address: Regenda House, Enterprise Business Park, Northgate Cose

Town: Bolton

NUTS code: UKD North West (England)

Postal code: BL6 6PQ

Country: United Kingdom

Contact person: Faatima Kawri

E-mail: [cleaningtender@regenda.org.uk](mailto:cleaningtender@regenda.org.uk)

Telephone: +44 1204814000

**Internet address(es):**

Main address: <http://regenda.org.uk>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Residential and Commercial Cleaning Services.

Reference number: 2016/S 044-072044

**II.1.2. Main CPV code**

90910000 Cleaning services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Regenda Group has procured contracts for the provision of window cleaning, communal cleaning and office cleaning services at approximately 239 properties both residential and commercial across the North West. The resulting contract(s) will cover each part of the Group. The contract was split into 3 geographical lots, namely, Merseyside, West Lancashire and East Lancashire/Greater Manchester/Cheshire. The initial contract term is for 35 months with an option to extend for a further 24 months. Please refer to Section VI.3) for further information about The Regenda Group.

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 1 146 385,29 GBP

**II.2. Description****II.2.1. Title**

Merseyside  
Lot No: 1

**II.2.2. Additional CPV code(s)**

90911200 Building-cleaning services, 90911300 Window-cleaning services, 90911000 Accommodation, building and window cleaning services, 90919200 Office cleaning services

**II.2.3. Place of performance**

NUTS code: UKD North West (England)

**II.2.4. Description of the procurement**

For the provision of building cleaning services, namely, Communal, Window and Office cleaning. A combined tender merging the services together and including rented and leasehold properties and any office properties. The pricing allowed for a schedule of rates to also be provided for ad-hoc requests.

**II.2.5. Award criteria**

Quality criterion - Name: Service delivery; quality control; environmental and social value and innovation / Weighting: 40  
Price - Weighting: 60

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

West Lancashire  
Lot No: 2

**II.2.2. Additional CPV code(s)**

90911200 Building-cleaning services, 90911300 Window-cleaning services, 90911000 Accommodation, building and window cleaning services, 90919200 Office cleaning services

**II.2.3. Place of performance**

NUTS code: UKD North West (England)

**II.2.4. Description of the procurement**

For the provision of building cleaning services, namely, Communal, Window and Office cleaning. A combined tender merging the services together and including rented and

leasehold properties and any office properties. The pricing allowed for a schedule of rates to also be provided for ad-hoc requests.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery; quality control; environmental and social value and innovation / Weighting: 40

Price - Weighting: 60

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

East Lancashire/Greater Manchester/Cheshire

Lot No: 3

#### **II.2.2. Additional CPV code(s)**

90911200 Building-cleaning services, 90911300 Window-cleaning services, 90911000

Accommodation, building and window cleaning services, 90919200 Office cleaning services

#### **II.2.3. Place of performance**

NUTS code: UKD North West (England)

#### **II.2.4. Description of the procurement**

For the provision of building cleaning services, namely, Communal, Window and Office cleaning. A combined tender merging the services together and including rented and leasehold properties and any office properties. The pricing allowed for a schedule of rates to also be provided for ad-hoc requests.

#### **II.2.5. Award criteria**

Quality criterion - Name: Service delivery; quality control; environmental and social value and innovation / Weighting: 40

Price - Weighting: 60

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1.**

**Type of procedure**  
Restricted procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 213-389311](#)

**IV.2.8. Information about termination of dynamic purchasing system**

**IV.2.9. Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

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**Contract No:** 1

**Lot No:** 1

**Title:**

Residential and Commercial Cleaning Services — Merseyside

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

29/04/2016

**V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Assist Managed Services

National registration number: 04501131

Postal address: 45-51 Regency House, Chorley New Road, Lancashire

Town: Bolton

NUTS code: UKD5 Merseyside

Postal code: BL1 4QR

Country: United Kingdom

E-mail: [katewebster@assistsupport.co.uk](mailto:katewebster@assistsupport.co.uk)

Telephone: +44 8456008376

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 637 817,14 GBP

**V.2.5. Information about subcontracting**

## Section V: Award of contract

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**Contract No:** 2

**Lot No:** 2

**Title:**

Residential and Commercial Cleaning Services — West Lancashire

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

29/04/2016

#### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Pristine Support Services (NW) Ltd

National registration number: 8008597

Postal address: 99 Stanley Road, Bootle, Merseyside

Town: Liverpool

NUTS code: UKD5 Merseyside

Postal code: L20 7DA

Country: United Kingdom

E-mail: [services@pristinenwltd.co.uk](mailto:services@pristinenwltd.co.uk)

Telephone: +44 1515263462

The contractor is an SME: yes

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 302 114,42 GBP

#### **V.2.5. Information about subcontracting**

## Section V: Award of contract

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**Contract No:** 3

**Lot No:** 3

**Title:**

Residential and Commercial Cleaning Services — East Lancashire/Greater Manchester /Cheshire

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

29/04/2016

### **V.2.2. Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Assist Managed Services

National registration number: 04501131

Postal address: 45-51 Regency House, Chorley New Road, Lancashire

Town: Bolton

NUTS code: UKD North West (England)

Postal code: BL1 4QR

Country: United Kingdom

E-mail: [katewebster@assistsupport.co.uk](mailto:katewebster@assistsupport.co.uk)

Telephone: +44 8456008376

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 206 453,73 GBP

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

The Regenda Group is a great quality, forward thinking housing business, building, managing and maintaining the homes people need. The Regenda Group is made up of Regenda Homes and its wholly-owned subsidiaries M & Y Maintenance and Construction, Redwing Living (private rented properties, leasehold and apartment block management and shared Ownership and sales) and McDonald Property Rentals in Lancashire, which is a subsidiary of Redwing Living. The resulting contracts can be utilised by any current or future subsidiary of the Group.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Royal Courts of Justice

Postal address: Strand of Justice, Strand

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The Regenda Group have incorporated a standstill period at the point information on the award of the contract was communicated to tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

### **VI.5.**

**Date of dispatch of this notice**

22/06/2016