

NO-Oslo: internet development services
OJ S 130/2012 10/07/2012
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Direktoratet for Nødkommunikasjon
Postal address: Nydalen Allé 37,
Town: Oslo
Postal code: 0484
Country: Norway
Contact person: Cecilie B. Løken
For the attention of: Grunde Svensøy
E-mail: anskaffelser@dinkom.no
Telephone: +47 99208913

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Public order and safety

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Upgrading DNK's internet portal.

II.1.2. Type of contract and place of performance or delivery

Services
Service category No 7: Computer and related services
Main site or place of performance: Oslo, Norway.
NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

*Effect measure, contribution to the entity.

It is important that DNK has an internet site that is easy to use, not least for the defined target groups, but also for those who shall publish and edit the content. DNK has high requirements for operational security in general, but the project will also evaluate if there is a need for higher requirements in certain periods, e.g. in connection with crises situations.

*Superior aims for dinkom.no:

— Efficient channels for communication internally and externally,

- Strong content and service focus with a large degree of user friendliness,
- Content and services shall have high quality and the information shall always be updated and in accordance with the users' expectations for current interest and service,
- Adaptations for efficient information work in any crises situations,
- Adaptations for more efficient information work internally,
- Anchoring the ownership of content in the end-user department.

Performance measurement.

- New structure (interaction design and information architecture),
- Establishment of interactive services and tool for interaction within the framework of the technical system,
- User test with recommendations,
- Updated publication system with new functionality and integration of the search tool,
- Updated quality assured content, adapted for the web,
- Plan for evaluation, maintenance and further development of the service,
- Analysis of possibilities for adaptation of content for mobile units.

*Description of the procurement.

Services shall be provided within the following areas:

- Services related to the adaptation and development of the system including the development of interaction design and graphical design,
- Training in the use of the new system,
- Delivery of operational services for dinkom.no,
- Continuous delivery of development, management, operational services, preparedness and any consultancy.

The delivery shall be carried out by a combination of consultancy, information design and interaction design, development of templates and client programming as well as the set up of a system and development of other functionality in cooperation with the awarding authority's own resources.

The chosen service provider must be able to provide all the services included in the assignment.

II.1.5. CPV code(s)

72420000 Internet development services, 72420000 Internet development services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Accelerated restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 40

2. Solution and quality. Weighting 60

IV.2.2. Information about electronic auction

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority
12/129

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2011/S 229-372000](#) of 29.11.2011

Section V: Award of contract

Lot title: Contract for upgrading of www.dinkom.no.

V.1. Date of conclusion of the contract

18.6.2012

V.2. Information about tenders

Number of tenders received: 2

V.3. Name and address of the contractor

Official name: Making Waves AS

Postal address: Kristian IVs gate 13

Town: Oslo

Postal code: 0164

Country: Norway

E-mail: post@makingwaves.no

Telephone: +47 22206020

Fax: +47 22206021

Internet address: www.makingwaves.no

V.4. Information on value of the contract/lot

Total value of the procurement:

Including VAT. VAT rate (%) 0

If annual or monthly value:

Number of years: 1

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

VI.2. Additional information

(NT Ref:262710).

VI.3. Procedures for review

VI.3.1. Review body

Official name: Kofa

Country: Norway

Internet address: www.kofa.no

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: Time limit runs from the announcement date.

VI.3.3. Service from which information about the review procedure may be obtained

VI.4. Date of dispatch of this notice

5.7.2012