

**Spain-Madrid: Computer facilities management services**

OJ S 84/2021 30/04/2021

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Instituto Nacional de Estadística (INE)

National registration number: Q2826039F

Postal address: Paseo de la Castellana, 183

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28046

Country: Spain

Contact person: Instituto Nacional de Estadística (INE)

E-mail: [mesacon@ine.es](mailto:mesacon@ine.es)**Internet address(es):**Main address: <http://www.ine.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nGgJs0%2B1wXw%3D>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=ZTiihCLizeuXQV0WE7IYPw%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=ZTiihCLizeuXQV0WE7IYPw%3D%3D)[detalle\\_licitacion&idEvl=ZTiihCLizeuXQV0WE7IYPw%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=ZTiihCLizeuXQV0WE7IYPw%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nGgJs0%2B1wXw%3D>[perfilContratante&idBp=nGgJs0%2B1wXw%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nGgJs0%2B1wXw%3D)**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Economic and financial affairs

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicios de monitorización, atención a usuarios y mantenimiento correctivo para el sistema de recogida de encuestas del Instituto Nacional de Estadística, IRIA

Reference number: 2021N0074001

**II.1.2. Main CPV code**

72514000 Computer facilities management services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicios de monitorización, atención a usuarios y mantenimiento correctivo para el sistema de recogida de encuestas del Instituto Nacional de Estadística, IRIA.

**II.1.5. Estimated total value**

Value excluding VAT: 2 100 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: ES300 Madrid

**II.2.4. Description of the procurement**

Servicios de monitorización, atención a usuarios y mantenimiento correctivo para el sistema de recogida de encuestas del Instituto Nacional de Estadística, IRIA.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 1. Memoria descriptiva de soluciones para la recogida multicanal de encuestas y de proyectos de naturaleza semejante al objeto del contrato / Weighting: 20

Quality criterion - Name: 2. Memoria descriptiva sobre el plan de trabajo a realizar para la adecuada atención al usuario / Weighting: 14

Quality criterion - Name: 3. Propuestas para una adecuada monitorización de los servidores de aplicaciones y bases de datos / Weighting: 10

Quality criterion - Name: 4. Planificación del servicio / Weighting: 5

Price - Weighting: 51

**II.2.6. Estimated value**

Value excluding VAT: 2 100 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Veinticuatro meses.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## II.2.14. Additional information

### Section III: Legal, economic, financial and technical information

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#### III.1. Conditions for participation

##### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

- capacidad de obrar,
- para las empresas extranjeras, declaración de sometimiento a la legislación española.

##### III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio.

##### III.1.3. Technical and professional ability

List and brief description of selection criteria:

Otros.

### Section IV: Procedure

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#### IV.1. Description

##### IV.1.1. Type of procedure

Open procedure

##### IV.1.3. Information about a framework agreement or a dynamic purchasing system

##### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

#### IV.2. Administrative information

##### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/05/2021 Local time: 14:00

##### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

##### IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

##### IV.2.7. Conditions for opening of tenders

Date: 03/06/2021 Local time: 10:00

Place:

INE Electrónico.

Datos de dirección:

- calle: Poeta Joan Maragall, 51,
- código postal: 28020,
- población: Madrid,
- país: ESPAÑA.

Information about authorised persons and opening procedure: Descripción

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Registro Secretaría Mesa de Contratación INE

Postal address: C/ Estébanez Calderón, 2

Town: Madrid

Postal code: 28046

Country: Spain

### VI.5. Date of dispatch of this notice

26/04/2021