

216826-2026 - Result

Denmark – Passenger information system – Passenger Information System - S-train fleet

OJ S 62/2026 30/03/2026

Contract or concession award notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: DSB

Email: amnoah@dsb.dk

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: Passenger Information System - S-train fleet

Description: DSB aims, through this tender, to procure a Passenger Information System for the 4th generation S-trains. The Passenger Information System consists of a Control & Audio System (C&A) and Internal Route Displays (IRD). The subject of the contract is a passenger information system for the 4th generation S-trains, types SA and SE, which consists of: • A Control & Audio System that can: o Provide automatic speaker announcements to passengers o Manage associated electronic displays o Support communication in the form of public address announcements (PA), staff communication, and emergency communication with passengers (ESU) • Internal Route Displays (IRD) that: o Show the train's route and progress along the route on an LCD screen o Display the route's line logo, the clock, and informational messages on another LCD screen The legacy system is approaching its end of life. Currently several components are considered obsolete, and it is planned to exchange and upgrade the system. The scope of the tender is as follows: • Supply of a complete Control- and Audio system and Internal Route Displays (IRD) – in total 20 Control & Audio Systems and 280 displays - for 20 litra SA trains. • Options: Further supply of a complete Control- & Audio System and Internal Route Displays for 20 SA trainsets. The options are structured as follows: o Option 1: Control & Audio System and Internal Route Displays for 10 SA trainsets o Option 2: Control & Audio System and Internal Route Displays for 10 SA trainsets • Supply of a package of recommended spare parts.

Procedure identifier: 28ce6568-f147-4231-8714-569cc8497723

Previous notice: 1a569a32-0d4c-4140-bee1-33990b7eefe6-01

Internal identifier: A-24710

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: Upon receipt of the initial tenders, the contracting entity will hold individual negotiation meetings with all tenderers who have submitted an initial tender on time. The negotiations will be conducted in accordance with the principle of equal treatment, and all tenderers will be allocated the same amount of time for negotiations with the contracting entity. No successive phases will be applied to reduce the number of tenders subject to negotiation. Following the negotiations, the contracting entity may issue revised tender documents with the aim of obtaining an additional initial or final tender. Tenderers will

be informed of this simultaneously and invited to submit an initial or final tender. The contracting entity reserves the right to award the contract based on the initial tenders. The contracting entity does not provide participation compensation to tenderers. The negotiation process is further described in the tender specifications and annexes A-H.

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48813000 Passenger information system

Additional classification (cpv): 31682230 Graphic display panels, 32340000 Microphones and loudspeakers

2.1.2. Place of performance

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

2.1.3. Value

Estimated value excluding VAT: 88 000 000,00 DKK

2.1.4. General information

Additional information: General Information on Participation in the Tender Procedure:

Participation in the tender can only take place electronically via the Contracting Entity's designated electronic tendering system. To access the tender documents, the applicant must be registered or register as a user. If the application contains multiple versions of the same document, the latest uploaded version will be considered the valid one. All communication related to the tender procedure, including questions and answers, must be conducted via the electronic tendering system. For information regarding questions and answers, please refer to the tender specifications and Annex B. Interested parties are encouraged to stay updated via the electronic tendering system. If the applicant experiences any issues with the system, support can be contacted via email at dksupport@eu-supply.com or by phone at (+45) 70 20 80 14. ESPD and documentation The applicant must submit an ESPD as their application, serving as preliminary evidence for the matters mentioned in Section 148(1)(1-3) of the Danish Public Procurement Act. It is not necessary for the applicant to sign their ESPD document. In the case of a group of companies (e.g., a consortium), a separate ESPD must be submitted for each participating economic operator. If the applicant is a group of companies, each participant's ESPD document must be signed by the respective participant. However, it is not necessary for the lead applicant submitting the application to sign their ESPD document. If the applicant relies on the capacities of other entities, an ESPD must be submitted for each entity on which the applicant relies, and the ESPD document must be signed by the supporting entity. Before the award decision, the tenderer to whom the Contracting Entity intends to award the contract must provide documentation for the information submitted in the ESPD in accordance with Sections 151-152 of the Danish Public Procurement Act, cf. Section 153. As an alternative to the documentation mentioned in Sections 153-155, 157, and 158 of the Danish Public Procurement Act, the applicant and tenderer may submit to the Contracting Entity a certificate of registration on an official list of approved economic operators, cf. Section 156, issued by the competent authority. The Contracting Entity can only accept a certificate of registration on an official list from applicants and tenderers established in the country maintaining the official list. Submission of a Letter of Support and Consortium Declaration: The applicant must submit a letter of support as part of their application, in which the entity or entities on which the applicant relies declare joint and several liability with the applicant, should the applicant be awarded the contract. A template for this declaration is provided as an annex to the tender specifications. If the applicant is a consortium of economic operators, a

consortium declaration must be submitted as part of the application. In this declaration, each participant in the consortium must declare joint and several liability for the performance of the contract and appoint one economic operator authorized to represent the consortium. A template for this declaration is also provided as an annex to the tender specifications.

Selection of Applicants: The Contracting Entity will select the specified number of applicants in accordance with the selection criteria outlined in this tender notice, unless fewer compliant applications are received than the specified number.

Estimated Value, Single Contract: It should be noted that the amount represents an estimate of the expected total contract value for the entire contract duration, including the price of all options. The estimate is based on the average of the prices received during the market dialogue conducted in December 2024.

Duration of the Agreement: The Term of this Agreement is from the Parties' signing of this Agreement until the Deliverables are delivered. Options for additional deliveries DSB can invoke additional options. The following applies to the options: Option 1: DSB shall invoke Option 1 no later than 1 year after DSB's written acceptance of Milestone 6. After this time, Option 1 can no longer be invoked and shall become null and void. Option 2: DSB shall invoke Option 2 no later than 1 year after DSB's written acceptance of Milestone 7. After this time, Option 2 can no longer be invoked and shall become null and void. The options are independent of each other. If DSB does not invoke Option 1, DSB does not lose the right to invoke Option 2. The delivery of Option 1 and Option 2 shall be governed by this Agreement including any and all appendices.

Number of Applications for Prequalification: It should be noted that each applicant may only submit one application for prequalification. Please see the tender specifications Appendix B - Additional Information regarding requirement categorization of the contract documents. All requirements that are not minimum requirements may in principle be negotiated and may be changed/withdrawn. Thus, all potential candidates who can comply with the minimum requirements are encouraged to apply to participate even if the candidate cannot comply with all negotiable requirements.

Article 5k of Regulation No. 833/2014, as amended: Attention is drawn to the fact that the tender is subject to Article 5k of Regulation (EU) No. 833/2014, as amended. The provision includes a prohibition on awarding contracts to Russian companies and Russian-controlled entities, etc. (see Article 5k, paragraph 1, for a precise definition of the entities covered by the prohibition). The Contracting Entity reserves the right to request documentation at any stage of the tender process to ensure that the economic operators are not subject to the prohibition, for example, by requiring a declaration to this effect and/or documentation regarding the establishment location and ownership structure of the operators and their potential subcontractors.

Investment Screening Act: Under the Investment Screening Act (In Danish: investeringscreeningsloven) (<https://www.retsinformation.dk/eli/ta/2023/1256>), economic operators i) domiciled outside the EU or EFTA, or ii) controlled by or subject to significant influence, as defined in the Act, from a company domiciled in or a citizen of a country outside the EU or EFTA, must apply to the Danish Business Authority for permission to enter into a "special economic agreement" within a particularly sensitive sector or activity. The Contracting Entity assesses that entering into the contract may be subject to such a requirement for permission. Tenderers should clarify whether their agreement will be subject to such a requirement. For more information, see <https://erhvervsstyrelsen.dk/vejledning-aktiviteter-omfattet-af-investeringscreeningsloven>. The tender is conducted subject to obtaining the necessary budgetary authorization. The applicant is kindly requested to note that the field "Successive reductions" has been marked as "yes." However, this is NOT the case. The Contracting Entity will not conduct the procedure in successive phases, meaning that the Contracting Entity will not exclude applicants/tenderers at each phase.

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Passenger Information System - S-train fleet

Description: DSB aims, through this tender, to procure a Passenger Information System for the 4th generation S-trains. The Passenger Information System consists of a Control & Audio System (C&A) and Internal Route Displays (IRD). The subject of the contract is a passenger information system for the 4th generation S-trains, types SA and SE, which consists of:

- A Control & Audio System that can:
 - o Provide automatic speaker announcements to passengers
 - o Manage associated electronic displays
 - o Support communication in the form of public address announcements (PA), staff communication, and emergency communication with passengers (ESU)
- Internal Route Displays (IRD) that:
 - o Show the train's route and progress along the route on an LCD screen
 - o Display the route's line logo, the clock, and informational messages on another LCD screen

The legacy system is approaching its end of life. Currently several components are considered obsolete, and it is planned to exchange and upgrade the system. The scope of the tender is as follows:

- Supply of a complete Control- and Audio system and Internal Route Displays (IRD) – in total 20 Control & Audio Systems and 280 displays - for 20 litra SA trains.
- Options: Further supply of a complete Control- & Audio System and Internal Route Displays for 20 SA trainsets. The options are structured as follows:
 - o Option 1: Control & Audio System and Internal Route Displays for 10 SA trainsets
 - o Option 2: Control & Audio System and Internal Route Displays for 10 SA trainsets
- Supply of a package of recommended spare parts.

Internal identifier: A-24710

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48813000 Passenger information system

Additional classification (cpv): 31682230 Graphic display panels, 32340000 Microphones and loudspeakers

5.1.2. Place of performance

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

5.1.3. Estimated duration

Other duration: Unlimited

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 88 000 000,00 DKK

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: General Information on Participation in the Tender Procedure:

Participation in the tender can only take place electronically via the Contracting Entity's designated electronic tendering system. To access the tender documents, the applicant must be registered or register as a user. If the application contains multiple versions of the same document, the latest uploaded version will be considered the valid one. All communication related to the tender procedure, including questions and answers, must be conducted via the

electronic tendering system. For information regarding questions and answers, please refer to the tender specifications and Annex B. Interested parties are encouraged to stay updated via the electronic tendering system. If the applicant experiences any issues with the system, support can be contacted via email at dksupport@eu-supply.com or by phone at (+45) 70 20 80 14. ESPD and documentation The applicant must submit an ESPD as their application, serving as preliminary evidence for the matters mentioned in Section 148(1)(1-3) of the Danish Public Procurement Act. It is not necessary for the applicant to sign their ESPD document. In the case of a group of companies (e.g., a consortium), a separate ESPD must be submitted for each participating economic operator. If the applicant is a group of companies, each participant's ESPD document must be signed by the respective participant. However, it is not necessary for the lead applicant submitting the application to sign their ESPD document. If the applicant relies on the capacities of other entities, an ESPD must be submitted for each entity on which the applicant relies, and the ESPD document must be signed by the supporting entity. Before the award decision, the tenderer to whom the Contracting Entity intends to award the contract must provide documentation for the information submitted in the ESPD in accordance with Sections 151-152 of the Danish Public Procurement Act, cf. Section 153. As an alternative to the documentation mentioned in Sections 153-155, 157, and 158 of the Danish Public Procurement Act, the applicant and tenderer may submit to the Contracting Entity a certificate of registration on an official list of approved economic operators, cf. Section 156, issued by the competent authority. The Contracting Entity can only accept a certificate of registration on an official list from applicants and tenderers established in the country maintaining the official list. Submission of a Letter of Support and Consortium Declaration: The applicant must submit a letter of support as part of their application, in which the entity or entities on which the applicant relies declare joint and several liability with the applicant, should the applicant be awarded the contract. A template for this declaration is provided as an annex to the tender specifications. If the applicant is a consortium of economic operators, a consortium declaration must be submitted as part of the application. In this declaration, each participant in the consortium must declare joint and several liability for the performance of the contract and appoint one economic operator authorized to represent the consortium. A template for this declaration is also provided as an annex to the tender specifications. Selection of Applicants: The Contracting Entity will select the specified number of applicants in accordance with the selection criteria outlined in this tender notice, unless fewer compliant applications are received than the specified number. Estimated Value, Single Contract: It should be noted that the amount represents an estimate of the expected total contract value for the entire contract duration, including the price of all options. The estimate is based on the average of the prices received during the market dialogue conducted in December 2024. Duration of the Agreement: The Term of this Agreement is from the Parties' signing of this Agreement until the Deliverables are delivered. Options for additional deliveries DSB can invoke additional options. The following applies to the options: Option 1: DSB shall invoke Option 1 no later than 1 year after DSB's written acceptance of Milestone 6. After this time, Option 1 can no longer be invoked and shall become null and void. Option 2: DSB shall invoke Option 2 no later than 1 year after DSB's written acceptance of Milestone 7. After this time, Option 2 can no longer be invoked and shall become null and void. The options are independent of each other. If DSB does not invoke Option 1, DSB does not lose the right to invoke Option 2. The delivery of Option 1 and Option 2 shall be governed by this Agreement including any and all appendices. Number of Applications for Prequalification: It should be noted that each applicant may only submit one application for prequalification. Please see the tender specifications Appendix B - Additional Information regarding requirement categorization of the contract documents. All requirements that are not minimum requirements may in principle be negotiated and may be changed/withdrawn. Thus, all potential candidates who

can comply with the minimum requirements are encouraged to apply to participate even if the candidate cannot comply with all negotiable requirements. Article 5k of Regulation No. 833 /2014, as amended: Attention is drawn to the fact that the tender is subject to Article 5k of Regulation (EU) No. 833/2014, as amended. The provision includes a prohibition on awarding contracts to Russian companies and Russian-controlled entities, etc. (see Article 5k, paragraph 1, for a precise definition of the entities covered by the prohibition). The Contracting Entity reserves the right to request documentation at any stage of the tender process to ensure that the economic operators are not subject to the prohibition, for example, by requiring a declaration to this effect and/or documentation regarding the establishment location and ownership structure of the operators and their potential subcontractors. The Investment Screening Act: Under the Investment Screening Act (In Danish: investeringscreeningsloven) (<https://www.retsinformation.dk/eli/ta/2023/1256>), economic operators i) domiciled outside the EU or EFTA, or ii) controlled by or subject to significant influence, as defined in the Act, from a company domiciled in or a citizen of a country outside the EU or EFTA, must apply to the Danish Business Authority for permission to enter into a "special economic agreement" within a particularly sensitive sector or activity. The Contracting Entity assesses that entering into the contract may be subject to such a requirement for permission. Tenderers should clarify whether their agreement will be subject to such a requirement. For more information, see <https://erhvervsstyrelsen.dk/vejledning-aktiviteter-omfattet-af-investeringscreeningsloven>. The tender is conducted subject to obtaining the necessary budgetary authorization. The applicant is kindly requested to note that the field "Successive reductions" has been marked as "yes." However, this is NOT the case. The Contracting Entity will not conduct the procedure in successive phases, meaning that the Contracting Entity will not exclude applicants/tenderers at each phase.

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality

Description: The sub-criterion "Quality" carries a weight of 60%. The award criterion "Quality," including the allocation of points and evaluation method, is further detailed in the tender evaluation (Annex A - Tender Evaluation).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Name: Price

Description: The sub-criterion "Price" carries a weight of 40%. The award criterion "Price," including the allocation of points and evaluation method, is further detailed in the tender evaluation (Annex A - Tender Evaluation).

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Klagenævnet for Udbud

Information about review deadlines: In accordance with the Danish Act on the Complaints Board for Public Procurement (Act No. 492 of 12 May 2010, as amended), complaints must be submitted to the Complaints Board for Public Procurement within the following deadlines: A complaint regarding not being selected must be submitted to the Complaints Board for Public Procurement within 20 calendar days, cf. Section 7(1) of the Act, from the day after the contracting authority has sent a notification to the affected applicants about who has been selected, provided the notification includes a justification for the decision in accordance with Section 2(1)(1) of the Act and Section 171(2) of the Danish Public Procurement Act. In other cases, complaints regarding procurement, cf. Section 7(2) of the Act, must be submitted to the Complaints Board for Public Procurement within: 1) 45 calendar days from the day after the contracting authority has published a notice in the Official Journal of the European Union stating that the contracting authority has entered into a contract. The deadline is calculated from the day after the publication date of the notice. 2) 30 calendar days from the day after the contracting authority has notified the affected tenderers that a contract based on a framework agreement with reopening of competition or a dynamic purchasing system has been entered into, provided the notification includes a justification for the decision. 3) 6 months from the day after the contracting authority has entered into a framework agreement, calculated from the day after the contracting authority has notified the affected applicants and tenderers, cf. Section 2(2) of the Act and Section 171(4) of the Danish Public Procurement Act. 4) 20 calendar days from the day after the contracting authority has announced its decision, cf. Section 185(2) of the Danish Public Procurement Act. No later than at the same time as a complaint is submitted to the Complaints Board for Public Procurement, the complainant must notify the contracting authority in writing that a complaint has been submitted to the Complaints Board for Public Procurement and whether the complaint has been submitted during the standstill period, cf. Section 6(4) of the Act. In cases where the complaint is not submitted during the standstill period, the complainant must also state whether a request for suspensive effect of the complaint is made, cf. Section 12(1) of the Act. The email address of the Complaints Board for Public Procurement is nh@naevneneshus.dk. The Complaints Board for Public Procurement's guidance on complaints can be found at: <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/vejledning/>.

Organisation providing additional information about the procurement procedure: DSB
Organisation providing more information on the review procedures: Konkurrence- og Forbrugerstyrelsen

6. Results

Value of all contracts awarded in this notice: 10 067 188,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Luminator Technology Group

Tender:

Tender identifier: Passenger Information System - S-train fleet - Luminator Technology Group

Identifier of lot or group of lots: LOT-0000

Value of the tender: 10 067 188,00 EUR

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Passenger Information System - S-train fleet - Luminator Technology Group

Date of the conclusion of the contract: 26/03/2026

6.1.4. Statistical information**Summary of the review requests the buyer received:**

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: DSB

Registration number: 25 05 00 53

Postal address: Telegade 2

Town: Taastrup

Postcode: 2630

Country subdivision (NUTS): Københavns omegn (DK012)

Country: Denmark

Contact point: Amina Ahmed

Email: amnoah@dsb.dk

Telephone: +45 24683569

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/63264>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Klagenævnet for Udbud

Registration number: 37795526

Postal address: Toldboden 2

Town: Viborg

Postcode: 8800

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark

Email: kflu@naevneneshus.dk

Telephone: +45 72405708

Internet address: <https://erhvervsstyrelsen.dk/klagevejledning-0>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Konkurrence- og Forbrugerstyrelsen

Registration number: 10294819

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postcode: 2500

Country subdivision (NUTS): Byen København (DK011)

Country: Denmark
Email: kfst@kfst.dk
Telephone: +45 41715000
Internet address: <http://www.kfst.dk>

Roles of this organisation:

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: Luminator Technology Group
Size of the economic operator: Medium
Registration number: DK10658284
Postal address: Kirke Vaerloesevej 14.1
Town: Vaerloese
Postcode: 3500
Country subdivision (NUTS): Nordsjælland (DK013)
Country: Denmark

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: Merzell Holding ASA
Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo
Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@merzell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: <http://merzell.com/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 61cde5e5-9e42-496a-a844-c3ad9ba52940 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

Notice dispatch date: 27/03/2026 12:58:29 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 27/03/2026 13:01:02 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

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