

217331-2026 - Competition

Spain – Computer support services – Servicios de Centro de Operaciones de Seguridad (eSOC) y de Centro de Operaciones de Red (eNOC); de Asistencia Técnica de Sistemas; y de los Servicios Gestionados 24x7 sobre las Infraestructuras y los Sistemas de Tecnologías de la Información de la Empresa Municipal de Aguas de Málaga, S.A.

OJ S 62/2026 30/03/2026

**Contract or concession notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A.

Email: compras@emasa.es

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: Servicios de Centro de Operaciones de Seguridad (eSOC) y de Centro de Operaciones de Red (eNOC); de Asistencia Técnica de Sistemas; y de los Servicios Gestionados 24x7 sobre las Infraestructuras y los Sistemas de Tecnologías de la Información de la Empresa Municipal de Aguas de Málaga, S.A.

Description: Contratación de los Servicios de Centro de Operaciones de Seguridad (eSOC) y de Centro de Operaciones de Red (eNOC); de Asistencia Técnica de Sistemas; y de los Servicios Gestionados 24x7 sobre las Infraestructuras y los Sistemas de Tecnologías de la Información de la Empresa Municipal de Aguas de Málaga, S.A.

Procedure identifier: 9e272631-b78f-429e-8b5f-73880a05c377

Internal identifier: 26-685

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

Additional classification (cpv): 72253000 Helpdesk and support services, 72253200 Systems support services, 72315000 Data network management and support services

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 857 717,89 EUR

2.1.4. General information

Legal basis:

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Servicios de Centro de Operaciones de Seguridad (eSOC) y de Centro de Operaciones de Red (eNOC); de Asistencia Técnica de Sistemas; y de los Servicios Gestionados 24x7 sobre las Infraestructuras y los Sistemas de Tecnologías de la Información de la Empresa Municipal de Aguas de Málaga, S.A.

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5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72610000 Computer support services

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5.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

5.1.3. Estimated duration

Duration: 2 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: posibilidad de dos prórrogas de duración de un año cada una

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: criterios de valoración distintos de la valoración económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: criterios de valoración distintos de la valoración económica lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Price

Description: Valoración económica lote 1.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Price

Description: Valoración económica lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Criterios de adjudicación cuya ponderación dependa de un juicio de valor lote 2.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

Criterion:

Type: Quality

Description: Criterios de adjudicación valorables mediante juicios de valor .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=YCV08A07kiYeC9GJQOEBkQ%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=YCV08A07kiYeC9GJQOEBkQ%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 27/04/2026 18:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 22/05/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Según se indique en los pliegos.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes
Financial arrangement: Según se indique en los pliegos

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A.

- Tribunal Adm. de Recursos Contractuales del Ayto de Málaga

Information about review deadlines: hasta 2026-04-27+02:00

Organisation providing additional information about the procurement procedure: Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A. - Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A.

Organisation providing more information on the review procedures: Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A. - Tribunal Adm. de Recursos Contractuales del Ayto de Málaga.

8. Organisations

8.1. ORG-0001

Official name: Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A.

Registration number: 51054930149253

Registration number: A29185519

Town: Málaga

Postcode: 29016

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

Contact point: Consejero Delegado de la Empresa Municipal de Aguas de Málaga S.A.

Email: compras@emasa.es

Telephone: 952135013

Internet address: <https://www.emasa.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nZVBE1%2FyanYQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Adm. de Recursos Contractuales del Ayto de Málaga.

Town: Málaga

Postcode: 29016

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Email: tarcaytomalaga@malaga.eu

Telephone: +034 951927156

Internet address: <https://sede.malaga.eu/es/tramitacion/administracion-publica/detalle-del-tramite/index.html?id=5898&tipoVO=5>

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Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: e46fcede-afea-4f81-b907-45ff0f8a211a - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 17

Notice dispatch date: 27/03/2026 11:47:12 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Spanish

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