

217646-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – Servicio de mantenimiento esencial del software SISPECAN y de la infraestructura técnica del Servicio Canario de Empleo

OJ S 62/2026 30/03/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Servicio Canario de Empleo

Email: sconpat.sce@gobiernodecanarias.org

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de mantenimiento esencial del software SISPECAN y de la infraestructura técnica del Servicio Canario de Empleo

Description: Servicio de mantenimiento esencial del software SISPECAN y de la infraestructura técnica del Servicio Canario de Empleo Se fracciona en dos lotes Lote 1 Mantenimiento y soporte del software SISPECAN Lote 2 Mantenimiento y explotación de la infraestructura técnica del Servicio Canario de Empleo

Procedure identifier: 59aab8c2-67bf-47a4-892a-3a7ae3136b31

Internal identifier: SER/2025/0000155707

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72320000 Database services

2.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 3 763 340,84 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations in the fields of environmental law: Incumplimiento de obligaciones en materia de legislación ambiental

5. Lot

5.1. Lot: LOT-0001

Title: Mantenimiento y soporte del software SISPECAN

Description: Constituye los servicios necesarios para dar respuesta a nuevas necesidades que se puedan resolver evolucionando el software existente, corregir los errores y problemas detectados en el software, adaptar el software a cambios en su entorno de operación, realizar tareas preventivas con el objetivo de minimizar la aparición de errores y problemas en las aplicaciones que componen el sistema, tareas de consultoría necesarias para el apoyo a la definición funcional y técnica de los trabajos de mantenimiento indicados y actividades de soporte funcional y técnico. Esta prestación se realizará mediante una bolsa de horas y un equipo fijo, ambos con perfiles y dimensionamiento predeterminados.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72320000 Database services

5.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Fuerteventura (ES704)

Country: Spain

5.1.2. Place of performance

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Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.3. Estimated duration

Start date: 01/07/2026

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 177 396,61 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Calidad del empleo: formación, conciliación e igualdad y niveles retributivo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 16

Criterion:

Type: Quality

Description: Certificaciones de empresa en calidad, gestión de servicio y seguridad de la información.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Extensión de devolución y soportes.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Mejoras del Acuerdo de Niveles de Servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Price

Description: Precio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Calidad de la memoria técnica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Calidad de los perfiles y de su gestión.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=WIApuJOB%2F8eAAM7L03kM8A%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=WIApuJOB%2F8eAAM7L03kM8A%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 06/04/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 10/04/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Servicio Canario de Empleo

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Servicio Canario de Empleo - Tribunal Administrativo de Contratos Públicos de la CAC

Information about review deadlines: hasta 2026-04-23+02:00

Organisation providing more information on the review procedures: Servicio Canario de Empleo - Tribunal Administrativo de Contratos Públicos de la CAC

5.1. Lot: LOT-0002

Title: Mantenimiento y explotación de la infraestructura técnica del SCE

Description: Comprende los servicios dirigidos a explotar y operar la plataforma, garantizar la actualización, seguridad, disponibilidad, rendimiento, continuidad y escalabilidad de la infraestructura y de los servicios que operan sobre ella, así como dar soporte a tareas de análisis, planificación y diseño de la infraestructura. Esta prestación se realizará mediante una bolsa de horas y un equipo fijo, ambos con perfiles y dimensionamiento predeterminados.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72250000 System and support services, 72320000 Database services

5.1.2. Place of performance

Country subdivision (NUTS): El Hierro (ES703)

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Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): La Gomera (ES706)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): La Palma (ES707)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Lanzarote (ES708)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

5.1.3. Estimated duration

Start date: 01/07/2026

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 585 944,23 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

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Award criterion number: 16

Criterion:

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Description: Certificaciones de empresa en calidad, gestión de servicios y seguridad de la información.

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Award criterion number: 5

Criterion:

Type: Quality

Description: Extensión de devolución y soporte.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 5

Criterion:

Type: Quality
Description: Mejoras del Acuerdo de Niveles de Servicio.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 4

Criterion:

Type: Price
Description: Precio.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 40

Criterion:

Type: Quality
Description: Calidad de la memoria técnica.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 15

Criterion:

Type: Quality
Description: Calidad de los perfiles y de su gestión.
Category of award weight criterion: Weight (points, exact)
Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=WIApuJOB%2F8eAAM7L03kM8A%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=WIApuJOB%2F8eAAM7L03kM8A%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 06/04/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 10/04/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Servicio Canario de Empleo

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Servicio Canario de Empleo - Tribunal Administrativo de Contratos Públicos de la CAC

Information about review deadlines: hasta 2026-04-23+02:00

Organisation providing more information on the review procedures: Servicio Canario de Empleo - Tribunal Administrativo de Contratos Públicos de la CAC

8. Organisations

8.1. ORG-0001

Official name: Servicio Canario de Empleo

Registration number: 21051000148860

Registration number: Q8855008B

Town: Santa Cruz de Tenerife

Postcode: 38010

Country subdivision (NUTS): Tenerife (ES709)

Country: Spain

Contact point: Servicio Canario de Empleo

Email: sconpat.sce@gobiernodecanarias.org

Telephone: +34 928118032

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nPzCjK4fmfgQK2TEfXGy%2BA%3D%3D>

Other contact points:

Official name: Tribunal Administrativo de Contratos Públicos de la CAC

Town: Las Palmas de Gran Canaria

Postcode: 35071

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Internet address: <https://www.gobiernodecanarias.org/hacienda/tacp/>

Other contact points:

Official name: Tribunal Administrativo de Contratos Públicos de la CAC

Town: Las Palmas de Gran Canaria

Postcode: 35071

Country subdivision (NUTS): Gran Canaria (ES705)

Country: Spain

Internet address: <https://www.gobiernodecanarias.org/hacienda/tacp/>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

27b665a3-a8cf-4e55-a1da-e4f9f9dad0de-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

10.1. Change

Section identifier: LOT-0001

10.1. Change

Section identifier: LOT-0002

Notice information

Notice identifier/version: 09125e70-e823-45cd-8ee0-9ccf159f32f9 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 27/03/2026 09:55:32 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 217646-2026

OJ S issue number: 62/2026

Publication date: 30/03/2026