

Norway-Oslo: Data services
OJ S 121/2016 25/06/2016
Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Sivilombudsmannen Stortingets Ombudsmann for Forvaltningen

National registration number: 974 761 270

Postal address: Postboks 3, Sentrum

Town: Oslo

Postal code: 0101

Country: Norway

For the attention of: Marianne Dragstein

E-mail: post@anskaffelsexperten.no

Internet address(es):

General address of the contracting authority: <https://www.sivilombudsmannen.no/>

Electronic access to information: <https://tendsign.no/doc.aspx?>

[UniqueId=afyhmwizy&GoTo=Docs](https://tendsign.no/doc.aspx?UniqueId=afyhmwizy&GoTo=Docs)

Electronic submission of tenders and requests to participate: <https://tendsign.no/doc.aspx?>

[UniqueId=afyhmwizy&GoTo=Tender](https://tendsign.no/doc.aspx?UniqueId=afyhmwizy&GoTo=Tender)

Additional information can be obtained from:

Official name: TendSign

Internet address: <https://tendsign.no/doc.aspx?UniqueId=afyhmwizy&GoTo=QA>

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

Official name: TendSign

Internet address: <https://tendsign.no/doc.aspx?UniqueId=afyhmwizy&GoTo=Docs>

Tenders or requests to participate must be submitted: Official name: TendSign

Internet address: <https://tendsign.no/doc.aspx?UniqueId=afyhmwizy&GoTo=Tender>

I.2. Type of the contracting authority

National or federal agency/office

I.3. Main activity

General public services

Other

I.4. Contract award on behalf of other contracting authorities

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

IT operational services for Sivilombudsmannen.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Oslo.

NUTS code NO011 Oslo

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

Sivilombudsmannen shall enter into a new contract for IT operational services.

Sivilombudsmannen is the Norwegian Parliament's representative and shall check that the public administration is not unjust to citizens. The ombudsman also works towards improving the authorities, strengthening trust to the administration and to seeing that the public administration respects and secure human rights. The checks are carried out through processing appeals and cases that are taken up by themselves. The ombudsman also visits places where people are deprived of their liberty in order to prevent torture, inhuman and downgrading treatment. The office has approx. 60 employees, distributed between 5 professional departments and 1 administration. Sivilombudsmannen also provides administrative services, including IT services for Norway's National Institution for Human Rights (NIM). Sivilombudsmannen's contract for IT operational services shall also include service deliveries to NIM. NIM's main assignment is to promote and protect human rights in accordance with the Constitution, the Human Rights Act and other legal, international treaties and other international law. NIM has approx. 10 employees.

The entities are co-housed by the Norwegian Parliament in the centre of Oslo. Both entities mostly carry out ordinary office operations. Further information is available at: www.sivilombudsmannen.no and www.nhri.no

Sivilombudsmannen intends to enter into a contract for the provision of IT operational services. The contract will be for 4 years with an option for 2+2 years.

The contract can include all sides of the operational services for the IT services, including user support, operation, maintenance, standby and service development. The contract can also include the delivery of necessary IT equipment with the accompanying service and support. The contract can also include technical and operative follow-up and interaction with Sivilombudsmannen's other suppliers in the field, such as trade system suppliers.

Sivilombudsmannen's core system is ephorte. Sivilombudsmannen's existing contract for IT operational services expires 1.2.2017. The current contract is based on the operation of our infrastructure that is physically located at Sivilombudsmannen. Other delivery models will be considered in the future. Tenderers must, however, reckon on regular on-site presence at Sivilombudsmannen. Sivilombudsmannen has particular requirements for universal design, security and standby for its IT systems.

II.1.6. CPV code(s)

72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services

II.1.7. Information about the Government Procurement Agreement (GPA)

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

II.2.2. Information about options

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

III.2.2. Economic and financial ability

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

16/4

IV.3.2. Previous publication concerning this procedure

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

22.8.2016 - 10:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

VI.2. Information about European Union funds

VI.3. Additional information

Visma notice: <https://opic.com/id/afyhmvwizy>

I.1) Name, addresses and contact point(s):

Contact point(s): Project.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

20.6.2016