

United Kingdom-London: Health and social work services

OJ S 122/2016 28/06/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Waltham Forest CCG

Postal address: Kirdale House, 7 Kirdale Road, Leytonstone

Town: London

NUTS code: UKI12 Inner London - East

Postal code: E11 1HP

Country: United Kingdom

Contact person: Jacqueline Chambers

E-mail: welcpod-procurement@nelcsu.nhs.uk

Telephone: +44 203682482

Internet address(es):

Main address: www.walthamforestccg.nhs.uk

Address of the buyer profile: www.walthamforestccg.nhs.uk

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: www.supply2nhs.com

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: www.supply2nhs.com

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Waltham Forest CCG — Community Adult Hearing Service.

II.1.2. Main CPV code

85000000 Health and social work services

II.1.3. Type of contract

Services

II.1.4. Short description

The Commissioners are seeking suitably qualified providers via an Any Qualified Provider (AQP) process to deliver a Community Adult Hearing Service. The service is a community based, adult hearing assessment service, including hearing aid fitting (where required), follow-up and after-care services for adults, with suspected or diagnosed hearing loss for the registered population of the Waltham Forest Clinical Commissioning Group. Full description of the services can be found at the additional information section.

II.1.5. Estimated total value

Value excluding VAT: 423 300,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UKI12 Inner London - East

Main site or place of performance: Inner London — East.

II.2.4. Description of the procurement

The Commissioners are seeking suitably qualified providers via an Any Qualified Provider (AQP) process to deliver a Community Adult Hearing Service. The service is a community based, adult hearing assessment service, including hearing aid fitting (where required), follow-up and after-care services for adults, with suspected or diagnosed hearing loss for the registered population of the Waltham Forest Clinical Commissioning Group.

The Adult Hearing Service will consist of:

- Hearing needs assessment;
- Development of an Individual Management Plan (IMP);
- Provision and fitting of hearing aids in a suitable environment (quiet, confidential, privacy and dignity);
- Appropriate hearing rehabilitation e.g. patient education;
- Information on and signposting to any relevant communication/social support services;
- Follow-up appointment to assess whether needs have been met;
- Discharge from hearing assessment and fitting pathway;
- After-care service including advice, maintenance, repairs or replacement of hearing aids under warranty and review as required to meet the needs of the patient;
- Batteries, tips, domes, wax filters, tube and other consumables replacement service;
- Provision of service to the housebound.

The Contract value has been estimated at 423 300 000 over the lifetime of the contract term.

This will vary depending on the number of suppliers on the Any Qualified Provider list.

The contract will run for 2 years plus an additional 2 years if the extension option is exercised by the Commissioners. If the Commissioners exercise the extension option, a window of new providers to be part of the qualified providers list will also be offered. During this process the CCG will be offering a window for new providers to be part of the qualified providers list. The estimated total value at II.1.5) and II.2.6) is the value of the 2 year contract plus the 2 year extension if this option is utilised.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6.

Estimated value

Value excluding VAT: 423 300,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The Commissioners are seeking suitably qualified providers via an Any Qualified Provider (AQP) process to deliver a Community Adult Hearing Service. The service is a community based, adult hearing assessment service, including hearing aid fitting (where required), follow-up and after-care services for adults, with suspected or diagnosed hearing loss for the registered population of the Waltham Forest Clinical Commissioning Group.

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- Batteries, tips, domes, wax filters, tube and other consumables replacement service;
- Provision of service to the housebound.

The Contract value has been estimated at 423 300 000 over the lifetime of the contract term.

This will vary depending on the number of suppliers on the Any Qualified Provider list.

The contract will run for 2 years plus 2 year extension

Assessment Criteria:

Fail:

Question not answered or there is some information missing. The response does not meet the full criteria and there is limited information provided or an answer that largely fails to address the question or that is flawed in aspects. There are significant gaps and no evidence that issues will be addressed and or managed in-line with expectations and the standards required.

Fail.

Pass:

A comprehensive answer to the question in terms of detail, accuracy and relevance. A good degree of evidence to show the Bidder's ability to achieve what is stated within the response and achieves the required standard of delivery.

The CCG is following an Open Procedure procurement process to procure this service. Interested organisations must express their interest by registering on Pro-contract: <https://www.supplying2nhs.com>

Expressions of interests will be completed on submission of the Tender. The deadline for submitting a completed Tender is at 12.00 on 28.7.2016. Responses received after the deadline will not be considered.

Submission of the tenders will be via the Pro-Contract e-tendering system: <https://www.supplying2nhs.com>

Suppliers register, login, complete the tender response documentation electronically and submit them via the Pro-contract e-tendering portal.

Please note that any communication from NEL Commissioning Support or CCG regarding this AQP tender will be via Pro-contract discussion board. Bidders must use Pro-contract discussion board for their communications with NEL Commissioning Support or CCG regarding this procurement.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:
As described in the contract documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As described in the contract documents.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2.

Time limit for receipt of tenders or requests to participate

Date: 28/07/2016 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 28/07/2016 Local time: 12:00

Place:

NELCSU.

Information about authorised persons and opening procedure: All tenders shall be received via the Due North Procontract system: www.supplying2nhs.com The authorised Procurement Manager will verify and open the AQP tenders.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=206249546>

GO Reference: GO-2016623-PRO-8397113.

VI.4. Procedures for review

VI.4.1. Review body

Official name: NEL Commissioning Support Unit
Postal address: Clifton House, 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: WELCPOD-procurement@nelcsu.nhs.uk
Telephone: +44 2036682482

VI.4.2. Body responsible for mediation procedures

Official name: NEL Commissioning Support Unit
Postal address: Clifton House, 75-77 Worship Street
Town: London
Postal code: EC2A 2DU
Country: United Kingdom
E-mail: welcpod-procurement@nelcsu.nhs.uk
Telephone: +44 2036682482

VI.4.4. Service from which information about the review procedure may be obtained

Official name: NEL Commissioning Support Unit

Postal address: First Floor, Clifton House, 75-77 Worship Street

Town: London

Postal code: EC2A 2DU

Country: United Kingdom

E-mail: WELCPOD-procurement@nelcsu.nhs.uk

Telephone: +44 2036882482

Internet address: www.nelcsu.nhs.uk

VI.5. Date of dispatch of this notice

23/06/2016