

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 91/2020 11/05/2020

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Arbeids-og Velferdsetaten (NAV)

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

NUTS code: NO Norge

Postal code: 0130

Country: Norway

Contact person: Unn Irene Lothe

E-mail: [unn.irene.lothe@nav.no](mailto:unn.irene.lothe@nav.no)

Telephone: +47 91323054

**Internet address(es):**

Main address: <https://permalink.mercell.com/129240567.aspx>

Address of the buyer profile: <http://www.nav.no/>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/129240567.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/129240567.aspx>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework Agreement for the Atlassian Portfolio

Reference number: 20/804

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The Labour and Welfare Department (Norwegian abbreviation: NAV), c/o the IT department calls for tenders where the aim is to enter into a framework agreement with an approved partner of the Atlassian system. The framework agreement includes the purchase and maintenance of Atlassian software licenses and third-party supplementary software from the Atlassian Marketplace (plug-ins), as well as advisory services, courses and training related to the software included in the agreement.

The framework agreement must ensure the contracting authority flexibility for covering the current and new requirements for software and services from Atlassian and third-party providers. The contracting authority expects an increased use of cloud services and is continuously evaluating the new technology. The framework agreement must give the contracting authority access to a high-quality and updated market and technology competence. Click here: <https://permalink.mercell.com/129240567.aspx>

#### **II.1.5. Estimated total value**

Value excluding VAT: 28 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 72260000 Software-related services

#### **II.2.3. Place of performance**

NUTS code: NO011 Oslo

#### **II.2.4. Description of the procurement**

The agreement must continue licenses and maintenance services and cloud services for the current Atlassian system.

The tenderer must comply with the requirements for the function as our partner related to Atlassian products, which includes:

- obtain terms and clarifications on the Atlassian software and related third-party software and any cloud services (Saas) that are offered for use in NAV;
- contribute to the management of the contracting authority's agreements and licenses for standard software and cloud services;
- provide consultancy services regarding license questions;
- secure optimal licensing and prices that are appropriate in the market;
- contribute to advisory and consultancy services;
- contribute to implementing certification courses.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 28 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 15/10/2020 End: 14/10/2022

This contract is subject to renewal: yes

Description of renewals:

The contract period will be 2 years from when the contract is signed. The contracting authority has an option for extending the agreement for 1 + 1 year.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Requirement: tenderers are required to have a legally established company.

Documentation requirement: Norwegian tenderers: Company registration certificate from the Brønnøysund Register Centre.

Foreign tenderers: certificate of registration in the company register as prescribed in the legislation of the country in which the tenderer is established.

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Requirement: Norwegian tenderers must have their tax and VAT payments in order.

Documentation requirement: Norwegian tenderers: A Tax and VAT certificate from the tax authorities. The certificate shall not be older than 6 months from the deadline for requests to participate in the tender contest.

Requirement: tenderers are required to have good financial capacity to fulfil the contract.

Documentation requirement: the contracting authority shall obtain credit appraisal carried out by Experian, see [www.experian.no](http://www.experian.no) If a tenderer believes that the credit rating will not provide an accurate picture, supplementary information is to be attached to the request for qualification.

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

Requirement: good ability to comply with the documentation requirements: an overview of the tenderer's average annual workforce and the number of managerial employees over the past 3 years.

A description of the tenderer's implementation ability that includes:

— a description that gives an overview of entities at the tenderer's disposal that of relevance to the scope of the framework agreement;

— number of relevant resources in accordance with the content and scope of assignment for: technical consulting/product specialist for Atlassian technology, implementation projects for cloud services and new technology.

The personnel proposed to the assignment shall not be specified and CVs not submitted. Regarding the above description, the Tenderer must take into account the contents of point 1.3 and 1.4 in the qualification documentation.

Requirement: relevant experience from similar assignments is required.

Documentation requirement: the description must include up to three of the tenderer's primary, relevant contracts during the last 3 years. Cf. points 1.3 and 1.4 in the qualification documentation. The description for each assignment must include: Recipient/contracting authority, date and contract period, subject area, value (if the tenderer is unable to provide the value due to confidentiality, we request that the tenderer provides the number of man-labour years for the Tenderer's input), the tenderer's function/area of responsibility, a description of the assignment, including used system/technology. The template in Annex 2 must be used for this point. Name and contact details for the reference client's contact person who can confirm this information must be provided on request.

Requirement: good and well functioning methods of quality assurance are required.

Documentation requirement: a brief description of the tenderer's general methods and processes that are relevant to ensure the quality of the service. There must be no sales text, product descriptions or descriptions of experience.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.5. Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 10/06/2020 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 15/06/2020

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 01/12/2020

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0125

Country: Norway

### VI.5. Date of dispatch of this notice

08/05/2020