

**United Kingdom-Cardiff: Software package and information systems**  
**OJ S 122/2016 28/06/2016**  
**Contract award notice**  
**Supplies**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Wales and West Housing Association Ltd

Postal address: 3 Alexandra Gate, Ffordd Pengam

Town: Cardiff

Postal code: CF24 2UD

Country: United Kingdom

For the attention of: Cate Dooher

E-mail: [cate.dooher@wwha.co.uk](mailto:cate.dooher@wwha.co.uk)

Telephone: +44 2920415386

**Internet address(es):**

General address of the contracting authority: [www.wwha.co.uk](http://www.wwha.co.uk)

Address of the buyer profile: [http://www.sell2wales.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA0573](http://www.sell2wales.gov.uk/search/Search_AuthProfile.aspx?ID=AA0573)

**I.2. Type of the contracting authority**

Other: Housing Association

**I.3. Main activity**

Housing and community amenities

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Telecare and telehealth monitoring solution.

**II.1.2. Type of contract and place of performance or delivery**

Supplies

A combination of these

Main site or place of performance: Archway House, 77 Ty Glas Avenue, Cardiff, CF14 5DX.

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Wales and West Housing is inviting appropriately experienced suppliers to complete a Pre — Qualification Questionnaire for the supply of a telecare/ telehealth enabled monitoring solution. The complete solution will permit us to monitor alarm calls generated by alarm users in our own properties and those of our corporate clients. It is important that your solution will support

our current service and our plans and aspirations moving forward. We are looking for a flexible and reliable solution which is able to handle calls via a range of communication protocols. We also require a solution which is user friendly and will enable our staff to focus on delivering a quality service to our customers and clients. We are looking for a supplier who is willing to work alongside us in a positive manner during the implementation, operation and development of the solution.

**II.1.5. CPV code(s)**

48000000 Software package and information systems

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**II.2. Total value of the contract/lot**

**II.2.1. Total value of the contract/lot**

Lowest offer 189 000 and Highest offer 320 000 GBP  
excluding VAT

**Section IV: Procedure**

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**IV.1. Type of procedure**

**IV.1.1. Type of procedure**

Restricted

**IV.2. Award criteria**

**IV.2.1. Award criteria**

The most economically advantageous tender in terms of  
1. Price. Weighting 30  
2. Quality. Weighting 70

**IV.2.2. Information about electronic auction**

**IV.3. Administrative information**

**IV.3.1. File reference number attributed by the contracting authority**

**IV.3.2. Previous publication concerning this procedure**

**Contract notice**

Notice number in the OJ S: [2015/S 239-433813](#) of 10.12.2015

**Section V: Award of contract**

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Lot title: Telecare/ Telehealth Monitoring Solution

**V.1. Date of conclusion of the contract**

23.6.2016

**V.2. Information about tenders**

Number of tenders received: 5

**V.3. Name and address of the contractor**

Official name: Verklizan Ltd

Postal address: Suite 17, Link 665 Business Centre

Town: Haslingden  
Postal code: BB4 5HU  
Country: United Kingdom  
Internet address: [www.verklizan.co.uk](http://www.verklizan.co.uk)

**V.4. Information on value of the contract/lot**

**V.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

**VI.2. Additional information**  
(WA Ref: 48052).

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: There will be a 10 day standstill period following Contract Award which will give unsuccessful tenderers the opportunity to lodge an appeal.

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**  
23.6.2016