

**Norway-Oslo: Accommodation, building and window cleaning services**

OJ S 109/2017 09/06/2017

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Arbeids- og velferdsdirektoratet, Økonomiavdelingen, Anskaffelsesseksjonen

National registration number: 889640782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

NUTS code: NO Norge

Postal code: 0130

Country: Norway

Contact person: Tor Harald Løvstad

E-mail: [tor.harald.lovstad@nav.no](mailto:tor.harald.lovstad@nav.no)

Telephone: +47 21071000

Fax: +47 21071010

**Internet address(es):**Main address: [www.nav.no](http://www.nav.no)Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/1002>**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

Procurement of FM services for the southern, western and northern regions.

Reference number: 17/3286

**II.1.2. Main CPV code**

90911000 Accommodation, building and window cleaning services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The procurement shall result in three regional framework agreements for FM services in the southern, western and northern regions. FM services contains nine service areas where the services are divided into core services, cleaning, guard services, waste, postal services, coffee and water machines, fruit and food for meetings. The options are: Moving services, canteen and plant services.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 212 500 000,00 NOK

### **II.2. Description**

#### **II.2.1. Title**

Procurement of moving services in the southern region.

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

90911000 Accommodation, building and window cleaning services, 55512000 Canteen management services, 55510000 Canteen services, 90500000 Refuse and waste related services, 90510000 Refuse disposal and treatment, 79713000 Guard services, 64100000 Post and courier services, 60000000 Transport services (excl. Waste transport), 98392000 Relocation services

#### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: The Norwegian Labour and Welfare Administration.

#### **II.2.4. Description of the procurement**

FM services has nine services area within the property market.

The southern region contains the counties of: Telemark, Aust and Vest Agder.

The Western region contains the counties of: Hordaland, Rogaland, Sogn og Fjordane.

The Northern region contains the counties of: Finnmark, Troms and Nordland.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 40 %

Quality criterion - Name: The environment / Weighting: 20 %

Cost criterion - Name: Total costs / Weighting: 40 %

#### **II.2.11. Information about options**

Options: yes

Description of options:

The municipal part of NAV, as well as any other public entities that shares premises with NAV, shall have an option to make call-offs on the framework agreements. The following option services are included in these contracts:

- Canteen (Hot/Cold),
- Removal services including consultancy services,
- Plant services,
- Other hourly based services,
- Meeting room service,
- Supplies administration,
- Service employees for simple operational services (not requiring a technical background),

— Reception services.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Procurement of FM services — western region.  
Lot No: 2

##### **II.2.2. Additional CPV code(s)**

90911000 Accommodation, building and window cleaning services, 55512000 Canteen management services, 55510000 Canteen services, 90500000 Refuse and waste related services, 90510000 Refuse disposal and treatment, 79713000 Guard services, 64100000 Post and courier services, 60000000 Transport services (excl. Waste transport), 98392000 Relocation services

##### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: The Norwegian Labour and Welfare Administration.

##### **II.2.4. Description of the procurement**

Comprises: Sogn og Fjordane — Hordaland — Rogaland counties.  
Contains nine service areas in FM services.

##### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 40 %

Quality criterion - Name: The environment / Weighting: 20 %

Cost criterion - Name: Total costs / Weighting: 40 %

### **II.2.11. Information about options**

Options: yes

Description of options:

The municipal part of NAV, as well as any other public entities that shares premises with NAV, shall have an option to make call-offs on the framework agreements. The following option services are included in these contracts:

- Canteen (Hot/Cold),
- Removal services including consultancy services,
- Plant services,
- Other hourly based services,
- Meeting room service,
- Supplies administration,
- Service employees for simple operational services (not requiring a technical background),
- Reception services.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **II.2. Description**

### **II.2.1. Title**

Procurement of FM services — northern region

Lot No: 3

### **II.2.2. Additional CPV code(s)**

90911000 Accommodation, building and window cleaning services, 55512000 Canteen management services, 55510000 Canteen services, 90500000 Refuse and waste related services, 90510000 Refuse disposal and treatment, 79713000 Guard services, 64100000 Post and courier services, 60000000 Transport services (excl. Waste transport), 98392000 Relocation services

### **II.2.3. Place of performance**

NUTS code: NO Norge

Main site or place of performance: The Norwegian Labour and Welfare Administration.

### **II.2.4. Description of the procurement**

Comprises: Finnmark — Troms — Nordland counties.

Includes 6 core services and 4 option services within FM services.

See attached document.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 40 %

Quality criterion - Name: The environment / Weighting: 20 %

Cost criterion - Name: Total costs / Weighting: 40 %

### **II.2.11. Information about options**

Options: yes

Description of options:

The municipal part of NAV, as well as any other public entities that shares premises with NAV, shall have an option to make call-offs on the framework agreements. The following option services are included in these contracts:

- Canteen (Hot/Cold),
- Removal services including consultancy services,
- Plant services,
- Other hourly based services,
- Meeting room service,
- Supplies administration,
- Service employees for simple operational services (not requiring a technical background),
- Reception services.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1.**

**Type of procedure**

Competitive procedure with negotiation

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information****IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 131-237049](#)

**IV.2.8. Information about termination of dynamic purchasing system****IV.2.9. Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

---

**Contract No:** 17/3286

**Lot No:** 1

**Title:**

FM services, southern region.

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

08/05/2017

**V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Elite Service Partner AS

National registration number: 834327082

Postal address: Ramstadsletta 3

Town: Høvik

NUTS code: NO Norge

Postal code: 1363

Country: Norway

E-mail: [post@elite.as](mailto:post@elite.as)

Telephone: +47 23069360

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 47 818 296,00 NOK

**V.2.5.**

### **Information about subcontracting**

The contract is likely to be subcontracted Short description of the part of the contract to be subcontracted:

Cleaning — 15.1 % carried out by Elite.

Fruit and meeting food 2.2 % carried out by Elite.

Waste — 6/6 % carried out by Norsk Gjenvinning.

Postal services — 67.3 % carried out by ByPost Norge.

Guard services — 4.5 % carried out by Nokas AS.

Coffee and water machines — 1.8 % carried out by Kaffe og Tehuset.

Canteen cold/warm — 1 % carried out by Elite.

Moving services — 1 % carried out by Relokator.

Plant services — 0.5 % carried out by Ambius AS.

## **Section V: Award of contract**

---

**Contract No:** 17/3286

**Lot No:** 2

**Title:**

FM services in the Western region.

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

08/05/2017

#### **V.2.2. Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Elite Service Partner AS

National registration number: 834327082

Postal address: Ramstadsletta 3

Town: Høvik

NUTS code: NO Norge

Postal code: 1363

Country: Norway

E-mail: [post@elite.as](mailto:post@elite.as)

Telephone: +47 23069360

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 105 948 864,00 NOK

#### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Short description of the part of the contract to be subcontracted:

Cleaning — 28 % carried out by Elite.

Fruit and meeting food — 7 % carried out by Elite.

Waste — 3.7 % carried out by Norsk Gjenvinning.  
Postal services — 55 % carried out by ByPost Norge.  
Guard services — 2.3 % carried out by Nokas AS.  
Coffee and water machines — 1 % carried out by Kaffe og Tehuset.  
Canteen cold/warm — 1 % carried out by Elite.  
Moving services — 1 % carried out by Relokator.  
Plant services — 1 % carried out by Ambius AS.

## Section V: Award of contract

---

**Contract No:** 17/3286

**Lot No:** 3

**Title:**

FM services, Northern region.

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

08/05/2017

#### V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Elite Service Partner AS

National registration number: 834327082

Postal address: Ramstadsletta 3

Town: Høvik

NUTS code: NO Norge

Postal code: 1363

Country: Norway

E-mail: [post@elite.as](mailto:post@elite.as)

Telephone: +47 23069360

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 91 727 418,00 NOK

#### V.2.5. Information about subcontracting

The contract is likely to be subcontracted  
Short description of the part of the contract to be subcontracted:

Cleaning — 57.1 % carried out by Elite.

Fruit and meeting food — 1.7 % carried out by Elite.

Waste — 6/6 % carried out by Norsk Gjenvinning.

Postal services — 22.1 % carried out by ByPost Norge.

Guard services — 5.9 % carried out by Nokas AS.

Coffee and water machines — 0.6 % carried out by Kaffe og Tehuset.

Canteen cold/warm — 3 % carried out by Elite.

Moving services — 1 % carried out by Relokator.  
Plant services — 1 % carried out by Ambius AS.

## **Section VI: Complementary information**

---

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Arbeids- og velferdsdirektoratet  
Postal address: Postboks 5, St Olavs Plass  
Town: Oslo  
Postal code: 0130  
Country: Norway  
E-mail: [nav.anskaffelser.administrative@nav.no](mailto:nav.anskaffelser.administrative@nav.no)  
Telephone: +47 55553333

### **VI.5. Date of dispatch of this notice**

08/06/2017